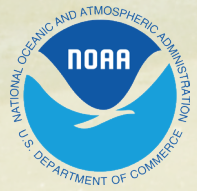




Homeowners Handbook

TO PREPARE FOR NATURAL DISASTERS

Designed for Homeowners in Texas



Introduction

Why Read This Handbook?

We all know Mother Nature can be intense and devastating. While there may be many reasons to put off hazard preparation, your family and home deserve protection that only you can provide. If you live near the coast, as many people do, you need to be aware of the threat of coastal natural hazards, such as hurricanes and flooding, as well as the additional threat of tornadoes. While it is not possible to eliminate all risks from natural hazards, there are many small and cost-effective steps you can take to reduce your risk, be prepared, and increase your resilience.

Purchasing a home is one of the major milestones in life and is typically your largest investment. While providing you and your family protection from the elements, a home also holds all your worldly possessions, whether you rent or own. The resources, recommendations, and advice in this Handbook come from leading organizations in the fields of preparedness, recovery, and construction. This information is brought together to provide you with the tools needed to help you strengthen your home and prepare for and recover from disasters.

This Handbook is designed to be an easy-to-use reference for both homeowners and renters, providing you and your family access to the information you need easily and in one place. This will allow you to take action, reduce the risk of experiencing loss or damage from a natural disaster, and learn what to do if you do have damage after a disaster.

What are Natural Hazards?

According to the Federal Emergency Management Agency (FEMA), natural hazards are, “natural events that threaten lives, property, and other assets. Often, natural hazards can be predicted. They tend to occur repeatedly in the same geographical locations because they are related to weather patterns or physical characteristics of an area.” In this book, we cover floods, hurricanes, tornadoes, and other coastal hazards and what you can do to mitigate, or reduce, your risk of property damage or loss.

**NATURAL HAZARDS
INCLUDE HURRICANES,
FLOODS, TORNADOES
AND OTHER SEVERE
WEATHER EVENTS.**

What is Mitigation?

Mitigation is, “the effort to reduce loss of life and property by lessening the impact of disasters,” according to FEMA, and “for mitigation to be effective we need to take action now—before the next disaster— to reduce human and financial consequences later.” In this Handbook, an explanation of mitigation activities you can take includes preparing for a hurricane or flooding event with adequate supplies and evacuation, protecting and strengthening your home through

proper building techniques and practices, and putting yourself and your family into a better financial situation before an event with good insurance.

What is Resilience?

In general, resilience is the ability to withstand and recover from an event. This can include natural hazards and disasters, personal or family situations, or other traumatic events. For the purposes of this Handbook, we will explore ways that you can better position yourself and your family to prepare for and anticipate the impacts of natural hazards and disasters so that you can persevere through the event and get on with your life as quickly as possible.

Why is Insurance Important?

A key element to being prepared is closing your insurance gap, which is the difference between what is currently insured and what is insurable. There is no more important or valuable disaster recovery tool than insurance. This includes the National Flood Insurance Program. The Texas Windstorm Insurance Agency (TWIA) is specific to homeowners who live in counties along the Texas coast. However, all types of insurance have a role to play in reducing financial risk for individuals, businesses, communities, and the nation.¹

What Will You Learn in This Handbook?

This handbook is divided into five sections. Each builds off the other so the knowledge you gain will add value to the next section of information:

- **Part 1** Understanding the risks of coastal natural hazards
- **Part 2** How to prepare yourself and your family
- **Part 3** How to protect and strengthen your home against natural hazards
- **Part 4** The disaster declaration process and funding mechanisms
- **Part 5** How to be more financially secure against hazards

How Can You Strengthen Your Home?

Many factors come into play regarding the strength of your home, including its location, year built, construction materials and method, and maintenance record. Regardless, there are always steps you can take to improve your home's ability to withstand weather events and natural disasters. If you live in a wind-prone area, the first step is to make sure you have a strong roof. We recommend building to the Insurance Institute for Business and Home Safety (IBHS) FORTIFIED Home construction standards when replacing your roof or building a new home (see section 3.2.2).

If you live in a flood zone, you can elevate your home or, when allowed and reasonable, incorporate floodproofing techniques. Some techniques for floodproofing can be found in Part 3.7. If you are unsure about your risk of flooding, you can also consult with a local floodplain manager or speak with a knowledgeable engineer.


Next, one of the most common steps to strengthening your home is to make sure your openings are protected from the wind by installing window protection, like impact-resistant shutters or windows. Lastly, you can prepare your property by trimming trees and reducing possible wind-borne debris. It may all seem like a daunting task, but this Handbook guides you through the process to make it as simple as possible. You may have to spend money on some mitigation practices, and research has shown that every \$1 spent on mitigation saves \$6 in the long run.² This is a substantial benefit if you consider how much damage could rack up if you do not mitigate.

Five Steps You Can Take

There are five essential steps you can take to provide greater protection from coastal hazards for your family and your property. The rest of the Handbook will provide information and actions for each step. These steps are:

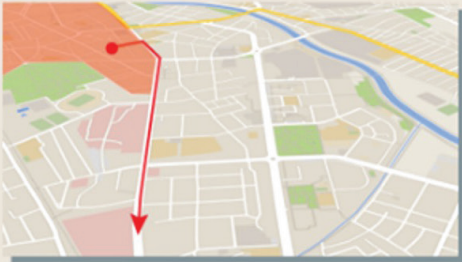
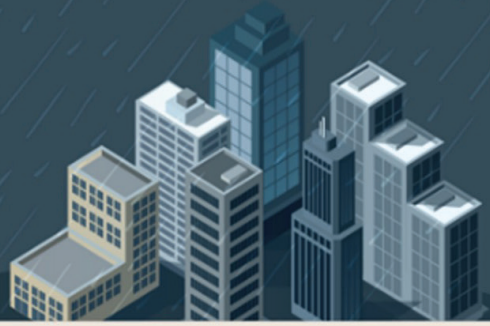
- 1. Gather emergency supplies and personal documents before a disaster (Create a Kit).**
- 2. Create an evacuation plan for both a flood and a hurricane.**
- 3. Understand the strength of your house and property,** as well as your local risks, so you can take the actions that fit your circumstances.
- 4. Buy and maintain proper insurance for your risk and perils;** take advantage of potential discounts for premiums and finance any needed repairs creatively. Review and update your insurance policies every year. **Be aware that flood policies and homeowner policies are separate policies.**
- 5. When you have any work done to your home, seek the assistance of qualified, licensed professionals.** You should consult an engineer or architect when making any structural modifications to your existing home or building a new home. It is recommended to get at least three bids for any major project.

This is just a starting point, and you can find more information in this handbook or from our partner organization:

 **Texas General Land Office**
1700 N. Congress Ave. Austin, TX 78701-1495
P.O. Box 12873 Austin, TX 78711-2873
1.800.998.4GLO (4456)

GET READY FOR A HURRICANE NOW

Hurricanes aren't just a coastal problem—high winds, tornadoes, and flooding can cause impacts hundreds of miles inland. Here's what you can do to get ready now:



KNOW YOUR ZONE

Get familiar with your evacuation routes and practice them with your family. Check with your local emergency management office for information about your zone.

KNOW WHAT TO DO

Think about the actions you should take before a hurricane makes landfall, such as filling your gas tank and shuttering your windows. Visit ready.gov/hurricanes for more tips.



Ready. ✓



Figure 1. Get Ready for a Hurricane Now Source: FEMA

Acknowledgments

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The second edition of the Texas Homeowner's Handbook was developed as a project of the Gulf of America Alliance (GOAA) Coastal Community Resilience Team. GOAA, a partnership of federal, state, and local organizations, shares a vision for healthy and resilient communities. A key priority of GOAA is to increase the resiliency of coastal communities to natural hazards. One major component of healthy communities is enhancing individual resilience and recognizing that adjustments to day-to-day living are necessary. The second edition handbook was designed to promote individual resilience, thereby creating a fortified community. The updated handbook was supported by the NOAA Regional Coastal Resilience Grant (NAS16NOS4730008) awarded to the Gulf of America Alliance. Financial support for printing the handbook was provided by the NOAA Office for Coastal Management through the Government Printing Office. GOAA partners that collaborated on the book include EPA, NOAA, the Mississippi Department of Marine Resources, MASGC, Smart Home America, the Texas General Land Office (GLO) Coastal Resources Division, and the Texas Sea Grant College Program (TXSG).

The third edition is funded by an Institutional Grant (NA22OAR4170092) to the Texas Sea Grant College Program from the National Sea Grant Office, National Oceanic and Atmospheric Administration, U.S. Department of Commerce. The Texas General Land Office (GLO) Coastal Resources Division, Texas Water Development Board, and the Texas Sea Grant College Program collaborated on this third edition.

The GOAA partners would like to thank the University of Hawai'i Sea Grant College Program for allowing the Texas Homeowner's Handbook to be modeled after the original Homeowner's Handbook authored by Dennis Hwang and Darren Okimoto. Special thanks go to Dennis and Darren for providing text and graphics for the Texas handbook.

This handbook, as well as other documents, is available at the Texas Sea Grant College Program website at <https://texasseagrant.org/TXhomeownershandbook>.

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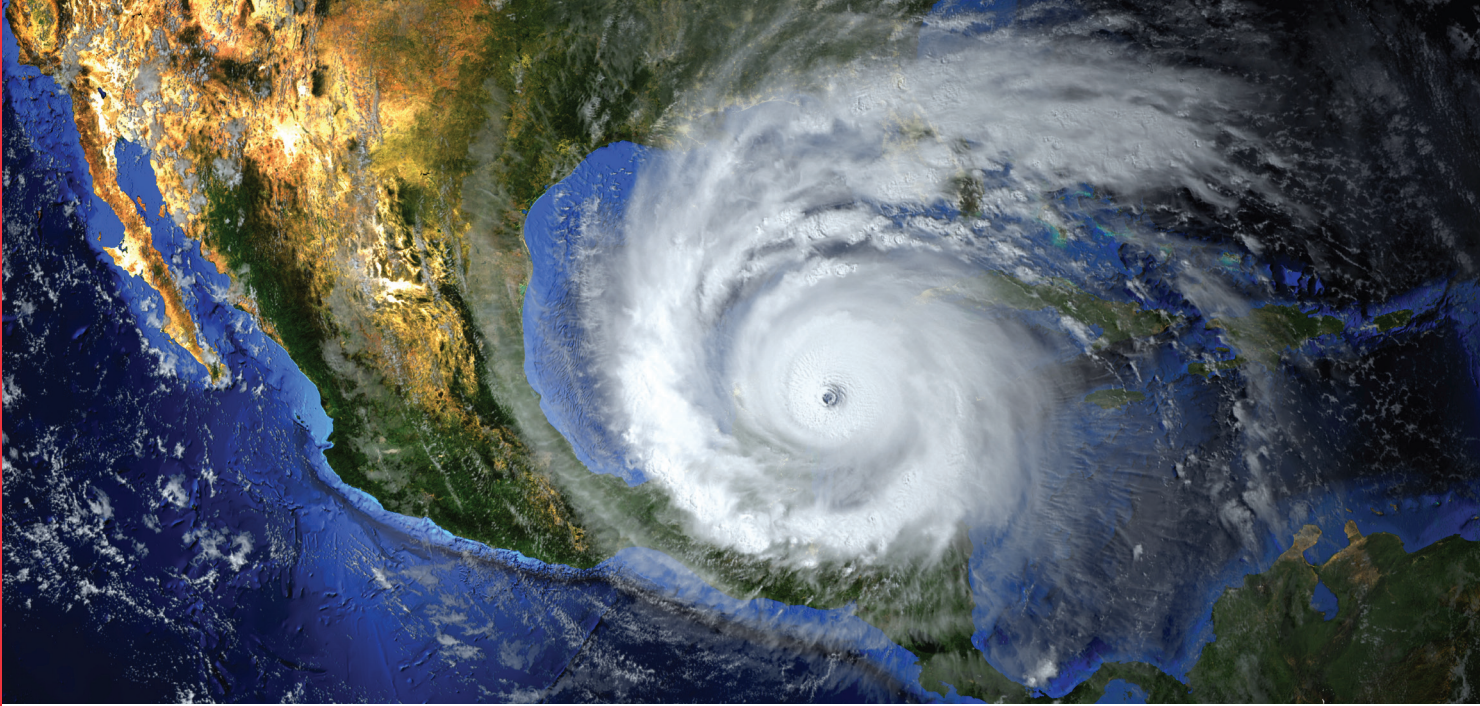
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PART 1: COASTAL NATURAL HAZARD AWARENESS

In Texas, many different types of natural hazards and severe weather can occur. These include hurricanes, flooding, tornadoes, thunderstorms, sea-level rise, erosion, drought/extreme heat, wildfires, earthquakes, and even tsunamis. This handbook concentrates on the most likely and potentially devastating hazards in Texas concerning loss of life and property damage: coastal storms, flooding, and tornadoes. Preparing for these more frequent events will help protect against other hazards, too. The costs and impacts from hazards are steadily increasing with time, underscoring the importance of understanding and preparing for your risks.

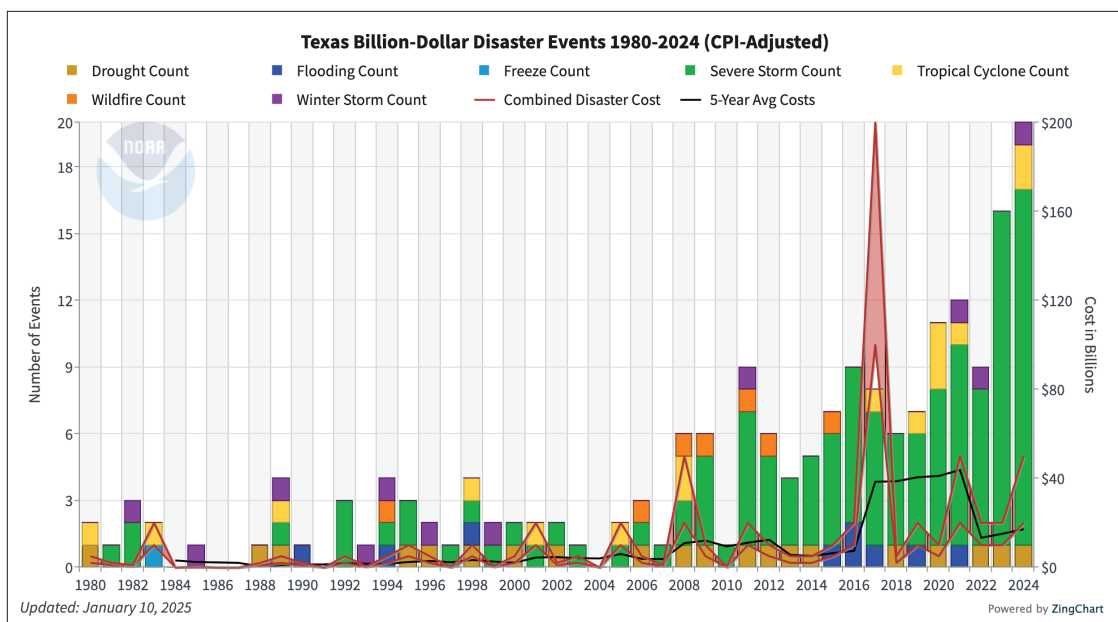


Figure 1-1. Texas Billion-Dollar Disaster Events 1980-2024 (CPI-Adjusted) Source: NOAA

PART 1.1 Hurricane Hazards

1.1.1 Hurricane Formation

Hurricanes are massive storm systems that form over warm ocean waters and can threaten land. Potential threats from hurricanes include powerful winds, heavy rainfall, storm surges, coastal and inland flooding, rip currents, tornadoes, and erosion. The Atlantic hurricane season runs from June 1 to November 30.³ However, this does not mean hurricanes cannot occur outside of this period.

Hurricanes:

- Can happen along any U.S. coast or in any territory in the Atlantic or Pacific oceans.
- Can affect areas more than 50 miles inland.
- Are most common in September.

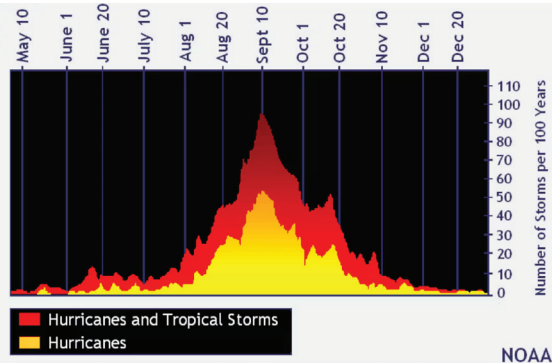


Figure 1-2. Number of Storms per Day Source: NOAA

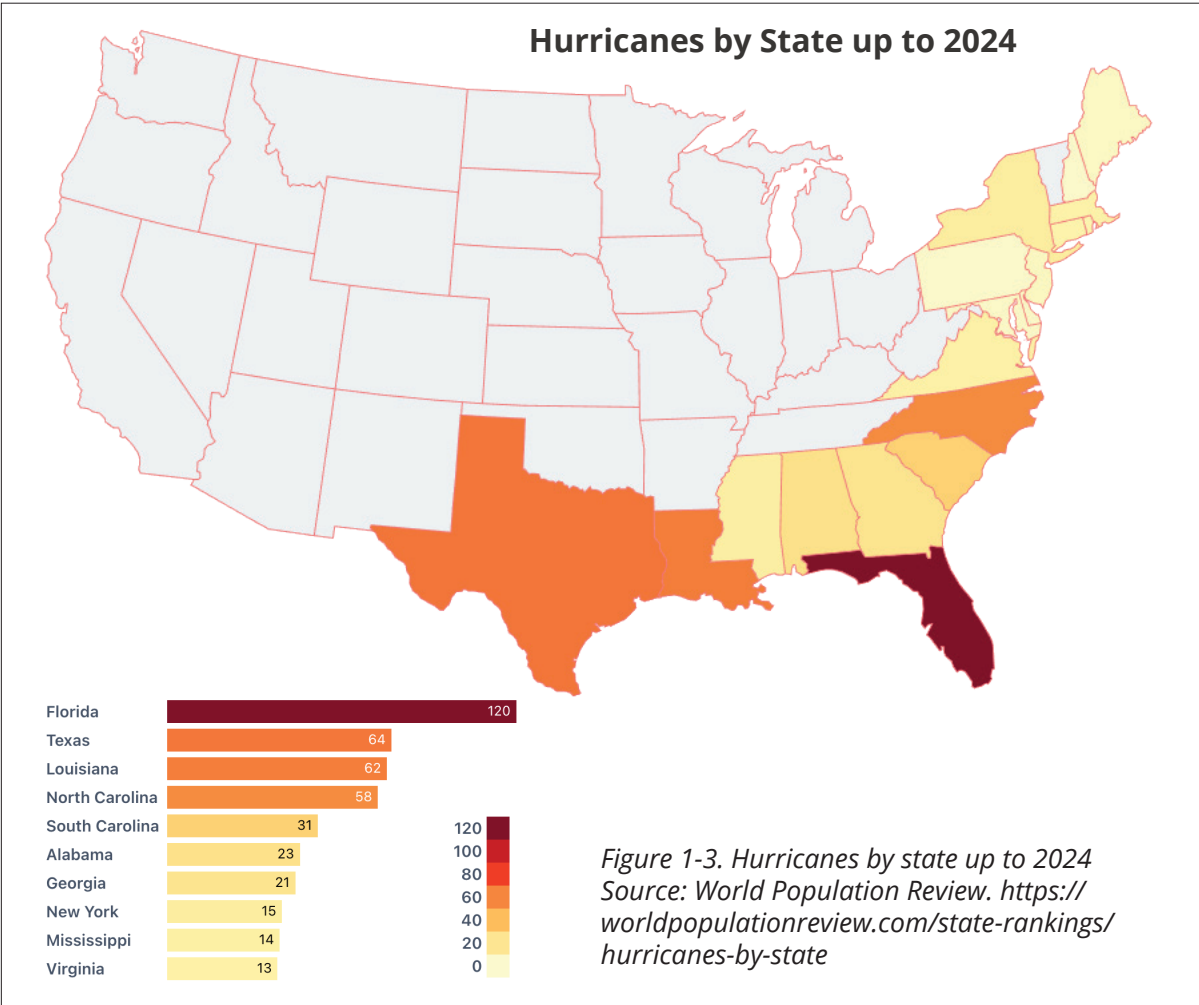


Figure 1-3. Hurricanes by state up to 2024 Source: World Population Review. <https://worldpopulationreview.com/state-rankings/hurricanes-by-state>

Table 1-1. Storm Types

KIND OF STORM	DEFINITION
Tropical Depression	An organized system of persistent clouds and thunderstorms with closed low-level circulation and sustained winds of 38 mph or less
Tropical Storm	An organized weather system with well-defined circulation, but the sustained winds are between 39 and 73 mph
Hurricane	An intense tropical weather system with a well-defined circulation pattern and sustained winds of 74 mph or more

Tropical storms and depressions usually occur more frequently than hurricanes in the Gulf of America and usually are more common early in the season. While not full-fledged hurricanes, these severe weather events can still cause substantial damage.

During a hurricane, there is a triple threat of damage from high winds, storm surge, and rain-caused flooding. In a hurricane, the winds rapidly increase in strength from the weakest on the outer edge to the strongest near the eye. The eye is generally 20 to 40 miles wide and the eyewall contains the most intense wind.⁴ Hurricanes can also produce tornadoes, which add to their destructive power.

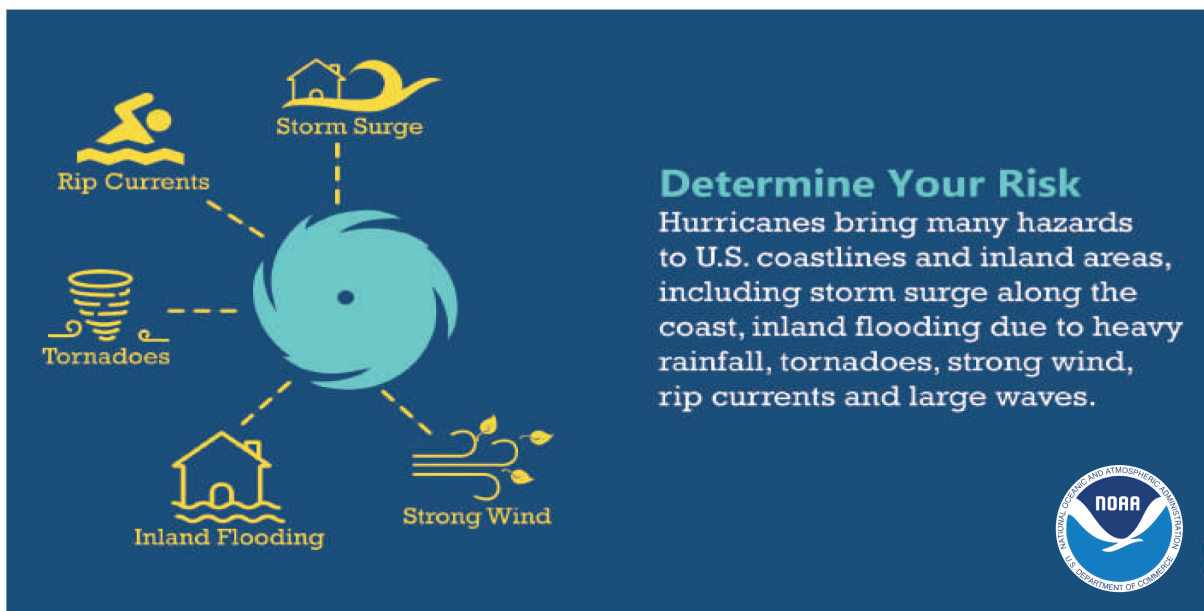


Figure 1-4. Top 10 Cost Hurricanes Source: NOAA

Hurricane Quadrants

Hurricanes are divided into four sections, or quadrants, with a distinct eye in the center. Due to the counterclockwise rotation and forward-moving track, the right front quadrant of the storm has stronger winds because of its forward velocity. Additionally, the greatest destruction, highest surge, and most tornadoes are generally found in the right front quadrant⁵ in relation to landfall. Communities near each other but located in opposite quadrants of where a storm makes landfall can experience significantly different impacts.



Figure 1-5. Tropical Cyclone Quadrants Source: WeatherNation

1.1.2 Wind and The Saffir-Simpson Scale

Hurricane strength is categorized using the Saffir-Simpson Scale (Figure 1-6.), which rates hurricanes from 1 to 5 based on the intensity of the sustained winds. It is important to note that the Saffir-Simpson Scale illustrates the peak of “sustained winds” in a hurricane. “Wind gusts,” which come and go, will reach speeds above a category. In addition, hurricane winds rapidly increase in strength going from the outer edge of the storm toward the eyewall.

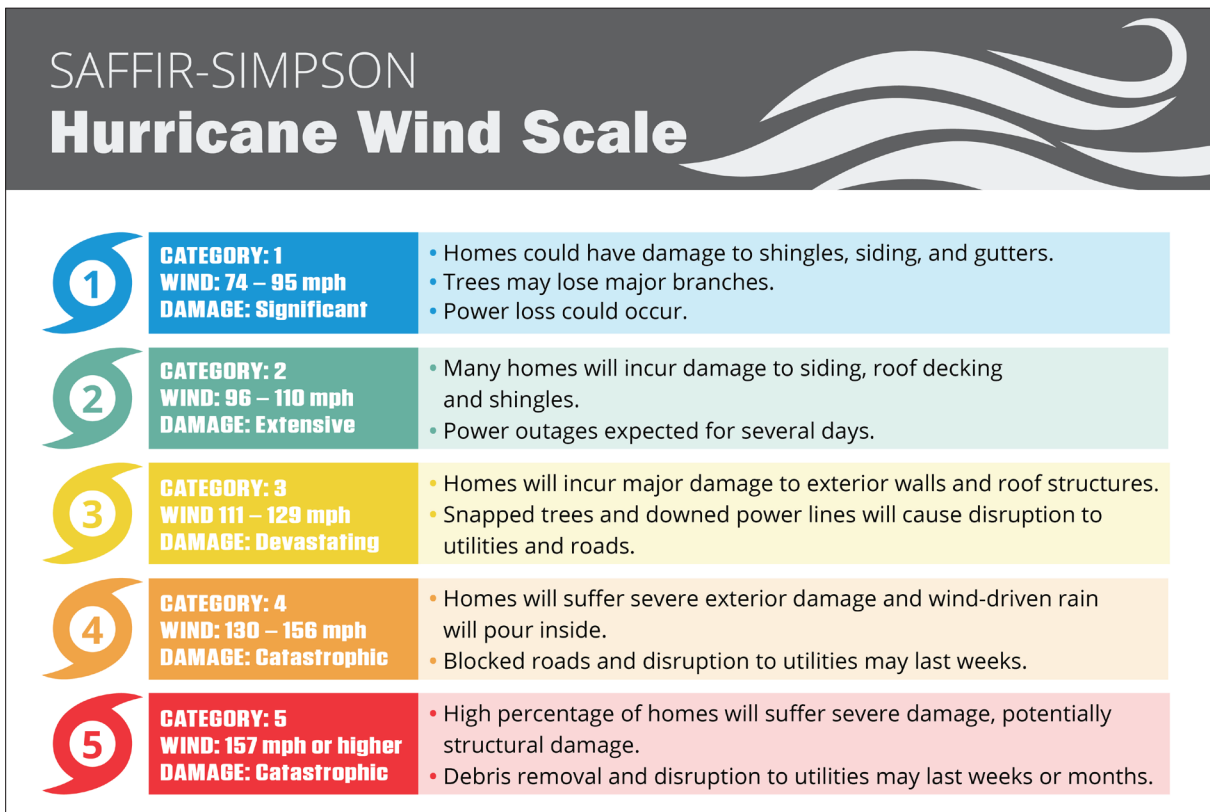


Figure 1-6. Saffir-Simpson Hurricane Wind Scale Source: NOAA. Illustration by Linda Orsi

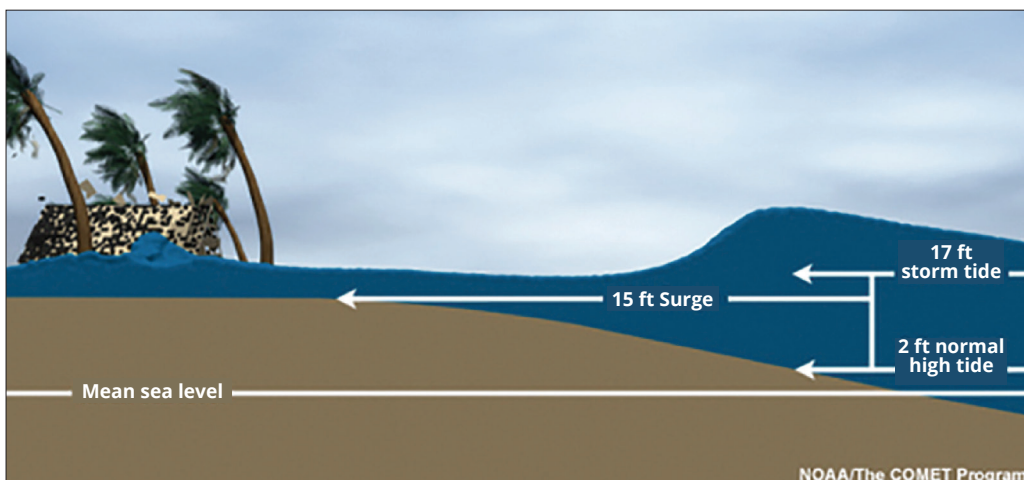


Figure 1-7. Storm Surge and Storm Tide Source: NOAA

1.1.3 Storm Surge and Storm Tide

Storm surge develops as the high winds and low pressure inside a hurricane's eye suck up a dome of ocean water and strong winds push that dome ashore. Storm surge is affected by the depth of near-shore waters, topography, hurricane size, speed, and angle to the coast. It can reach anywhere well over 20 feet and can span hundreds of miles of coastline.⁶ Storm surge flooding has accounted for nearly half of the deaths associated with landfalling hurricanes over the past 50 years.⁷ The higher the surge the further inland flooding can occur.

WEATHER TIP:
The higher the winds, the higher the high-tide, which increases storm surge.

Storm tide is the combination of a storm surge and a normal tide⁸ (i.e., a 15-foot storm surge combined with a 2-foot normal high tide creates a 17-foot storm tide). Wave action on top of the storm tide increases the destructive power and height of the storm surge elevation.

1.1.4 Rainfall

Hurricanes and tropical storms often produce widespread, torrential rains in excess of 6 inches.⁹ Torrential rains continue inland long after the high winds of a hurricane have diminished. How much rainfall accumulates depends upon a number of factors, including the speed of the storm's movement. The pattern of rainfall also changes throughout the course of a 24-hour





















ALLISON	KATRINA	IKE	SANDY	HARVEY
 78 mph	 100 mph	 97 mph	 95 mph	 150 mph
 40+ in	 10+ in	 18+ in	 12+ in	 50+ in
 2.5 ft	 30.0 ft	 15.0 ft	 12.7 ft	 12.5 ft
 12.0 billion	 161.3 billion	 35.1 billion	 70.9 billion	 125.0 billion

Figure 1-8. Varying Characteristics of Recent Gulf Storms (2002-2017)
 Source: NOAA. Illustration by Kate de Gennaro

day. Typically, a “core rainfall” event occurs at night and concentrates in a smaller area, whereas the outer “rainbands” expand during the day and take action over a wider area. As an example, with its slow-moving track, Hurricane Harvey kept up a constant cycle of core rainfall and active rain bands for five days. Although it had been downgraded to a tropical storm by the time it reached the Houston area, Harvey created record-breaking amounts of rain in that area. Figure 1-8 compares the characteristics of Hurricane Harvey and other recent, well-known storms.

1.1.5 National Hurricane Center’s Cone Graphic

When tropical activity could result in a storm making landfall, the National Hurricane Center (NHC) produces several graphics to forewarn people. One of the most recognized graphics is the “Cone of Uncertainty.” This graphic is based on different models for the storm’s path, such that the actual path should fall within the cone, **but not necessarily down the middle**. The cone is routinely updated to show the 3 and 5-day forecast for the storm, including its intensity (H = hurricane; S = tropical storm; D = tropical depression).

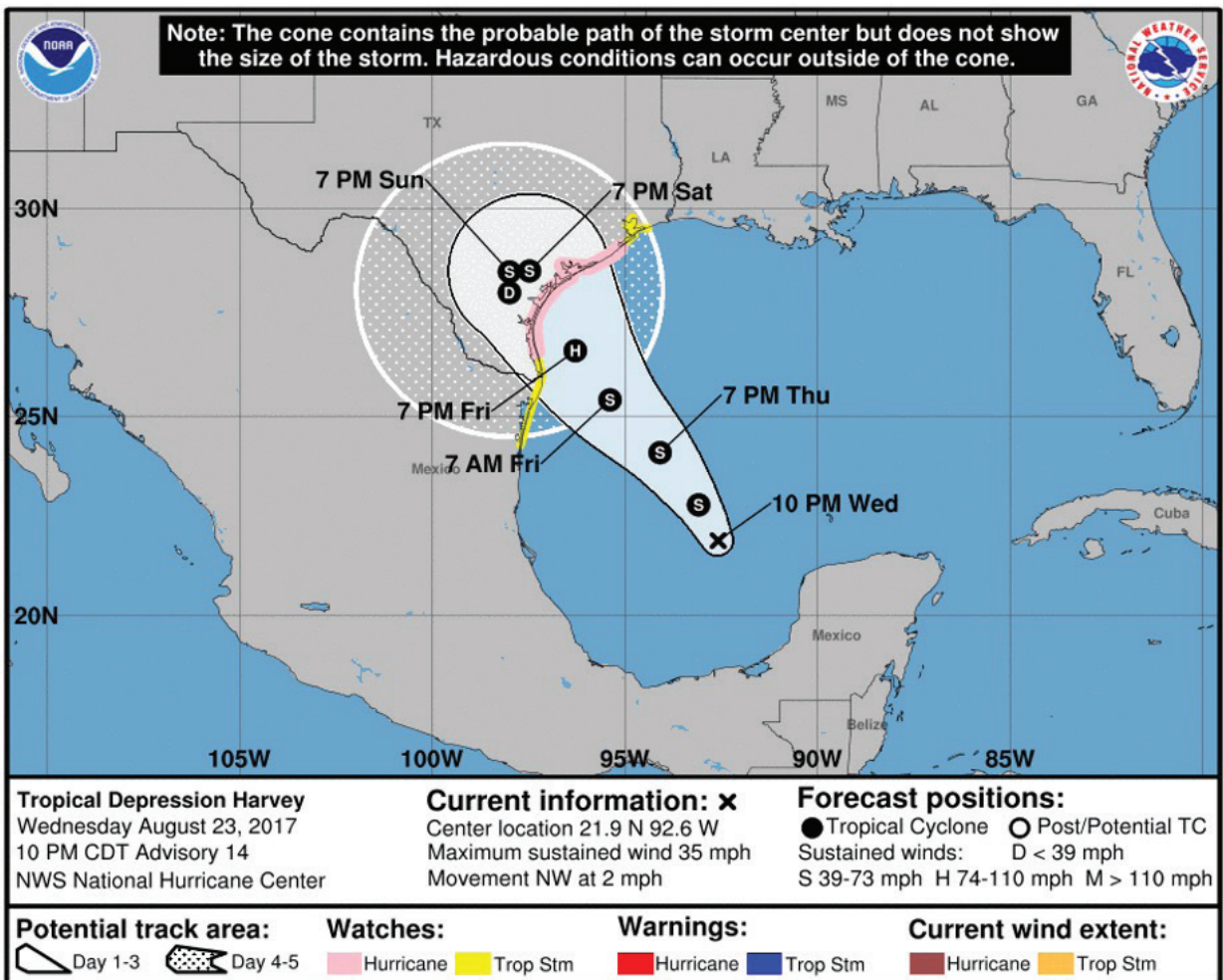


Figure 1-9. The Cone Graphic for Hurricane Harvey Source: NOAA National Weather Service

Other factors to remember about the Cone of Uncertainty:¹⁰

- The path is only a rough idea of where the storm center is heading.
- The cone does not represent the size of the storm.
- Impacts from the storm can occur outside of the cone.

PART 1.2 Flood Hazards

Floods are the most common and costly natural disasters in the nation and can happen in any location at any time and are increasing in frequency and intensity. They can affect areas as small as a local neighborhood or community, to as large as an entire river basin and multiple states. In fact, 98% of U.S. counties have experienced a flood event and FEMA has paid out \$8.2 trillion in flood-related claims since 1968.¹¹ It is important for you to understand the flood risk to your property and community so you can take steps now to keep your family and home safe. Floodplain management is a way for communities to manage, and mitigate, flood impacts on a community, but the practice does not necessarily prevent flooding during a weather event.

Anywhere it rains, it can flood. If your property floods during small rain events, then the problem will be greater during larger events. Severe flooding can be caused by a hurricane, tropical storm, tropical depression, high tides, or other weather systems that produce heavy rain or storm surge. Additionally, as sea levels rise tides will increasingly generate coastal flooding as it exacerbates common meteorological events, such as high tides or onshore winds.¹²

In addition to knowing about the different types of flooding, it is also important to understand your personal risk from flooding. Talk to your community's floodplain manager or enter your street address into the following website to determine a general estimate of the flood risk for your property: <https://msc.fema.gov/portal>. For regulatory purposes, FEMA has defined zones that are outlined on Flood Insurance Rate Maps (FIRMs). The maps show in which zone your property lies and what type of flood risk you face. The most common flood zones are the A and V Zones (100-year flood), which together are called the "Special Flood Hazard Area" (SFHA), and the X Zone (500-year zone) which are the moderate to low-risk areas. Homeowners with a federally backed mortgage and located in the SFHA (A or V) are required to purchase flood insurance. Also, mortgage lenders may require flood insurance even if outside the SFHA (A or V) but are close to a source of flooding. Even if you are not in an SFHA (A or V) flood zone, you may still be at risk from flooding and can obtain flood insurance.

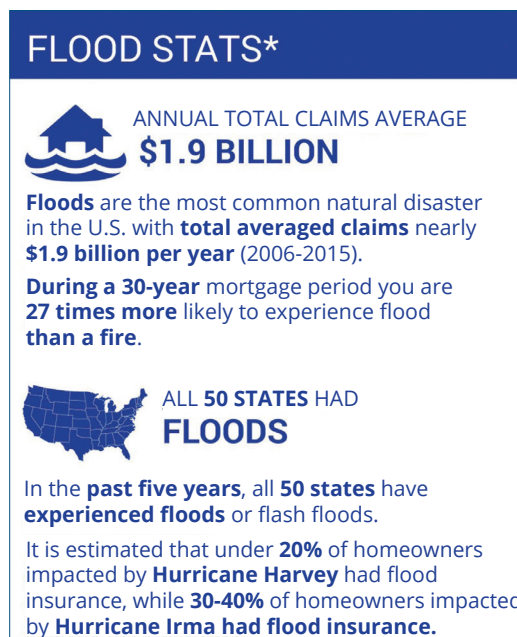


Figure 1-10. FEMA Flood Stats Source: FEMA

FEMA answers homeowners' frequently asked questions about flood hazard maps and risks on their webpage, www.fema.gov/homeowners-frequently-asked-questions

More than 40% of flood claims¹³ come from properties outside SFHA (A or V) flood zones. If you think you are vulnerable to flooding, then you can protect yourself by purchasing flood insurance, improving the local drainage, and making your house resistant to floods by floodproofing (See Section 3.7). It is important to note that you can purchase flood insurance if you are outside the SFHA (A or V) flood zone. **Remember, just because you have not experienced a flood in the past, it does not mean you will not experience one in the future.**

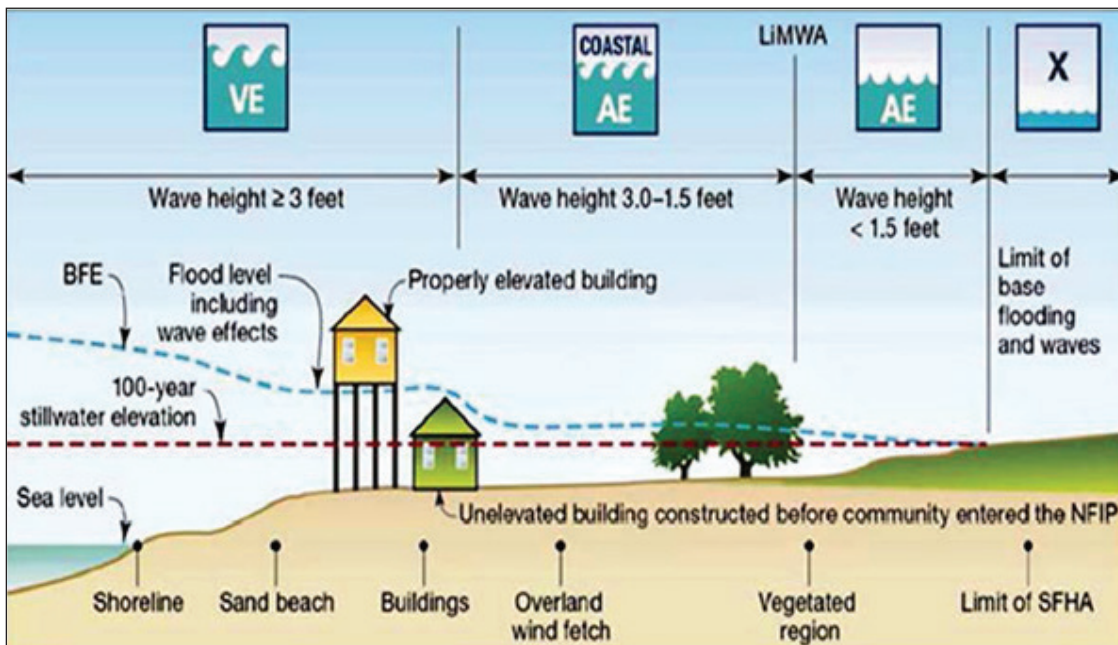


Figure 1-11. FEMA coastal flood zone map definitions. Source: FEMA¹⁴

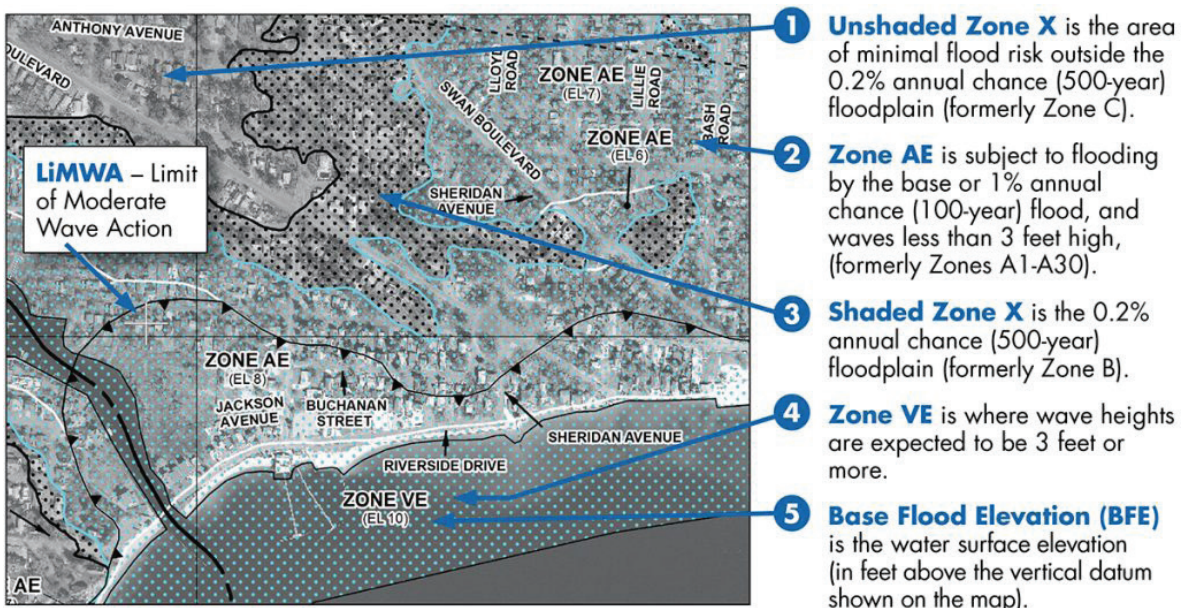


Figure 1-12. Example of modern coastal FIRM. Source: Association of State Floodplain Managers¹⁵

1.2.1 Storm Driven Flooding

Coastal flooding results from factors including storm surge, wave, and tidal action, and is usually associated with hurricanes or tropical storms. There are many storm types including Thunderstorms (single-cell, multi-cell, supercell) to large-scale Tropical Cyclones (tropical disturbances, depressions, storms, and hurricanes), and Winter Storms such as Nor'easters. Most storms include heavy rainfall which is key to flash floods and river flooding. As described earlier, the low pressure inside a storm's eye creates a dome of ocean water near the center of the storm. As the storm approaches land, the storm's strong winds push the accumulated water ashore as the storm surge. An intense hurricane can have a dome of water that is many miles wide and more than 20 feet high as it hits the coast. In addition, with this temporary increase in sea level, breaking waves and floating debris have access to areas and structures that were not designed to withstand the pounding of ocean waves. During hurricanes, these battering waves are responsible for most beach erosion and extensive damage to coastal structures, including buildings, roads, bridges, marinas, piers, boardwalks, and sea walls.¹⁶

In addition to storm-driven flooding, coastal flooding due to high tides is becoming more frequent and occurring in more places as sea levels rise. To learn more about sea level rise and how it effects coastal Texas see Section 1.4.6.

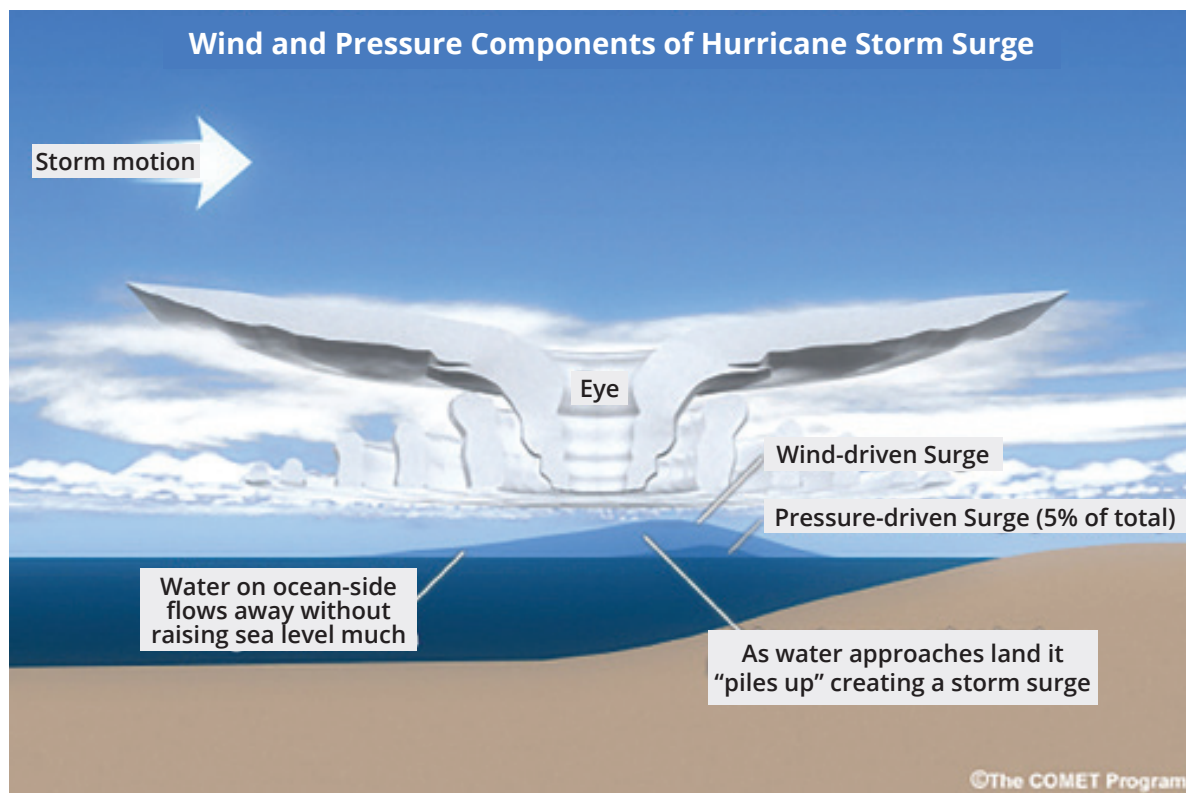


Figure 1-13. Surge Bulge Source: NOAA

1.2.2 Flash Floods

Flash floods generally develop within six hours of the immediate cause. Causes of flash flooding include heavy rain, ice or debris jams, and levee or dam failure¹⁷ and include a rapid rise in water, high-velocity water flow, and large amounts of associated debris. These characteristics can make a flash flood more dangerous, and even fatal, compared to other types of flooding. Factors that contribute to the severity of flash floods are the intensity and duration of rainfall and the steepness of the area's terrain.

1.2.3 High-Tide Flooding

High tides are causing more flooding for communities. This type of flooding, sometimes referred to as "nuisance" flooding, is coastal flooding that occurs at high tide when water levels exceed normal tidal heights and creates minor impacts, leading to public inconveniences. These floods creep into busy city centers and streets. Decades ago, coastal flooding mostly occurred during strong storms.

Today, it occurs more frequently during high tide cycles and calmer weather. Though high tide flooding today is rarely life-threatening, it is a serious concern in several communities. Of great concern, however, is when a storm surge event happens during a high tide which then leads to higher and more severe flooding.

1.2.4 Other Elements of Flooding

There are several other factors that influence flooding that communities have the ability to improve or update because they are part of infrastructure:

Impervious surfaces, which do not absorb water well, can cause excessive runoff during heavy rainfall and bring about flash flooding. Rocky terrain, asphalt, cement, certain types of soil, and land hardened by long periods of drought are examples of impervious surfaces in the natural environment and rural communities. However, with vast road systems, parking lots, and concrete buildings, cities usually contain larger percentages of impervious surfaces.

Stormwater systems are built to control runoff during severe rain events but may not keep pace with the rate of urban development. If these systems become overwhelmed, they can release stormwater back into the community in the form of flash flooding.

Low water crossings exist in areas where it is inefficient to build bridges or culverts, such as creek beds that remain dry for extended periods and roads that do not get a lot of traffic. Yet, during extreme rainfall, water can quickly rise above the crossing, and flash floods can even wash away the crossing structure. Permanent warning signs may be placed at low water crossings and roads may be blocked off during flash flood events to protect the public.



Figure 1-14. High Tide Flooding in Rockport, TX. Photo by Chip Van Zandt

Dams, levees, and floodwalls are structures built to contain water and to protect communities. They can pose a danger if they become overwhelmed during heavy rain events, especially tropical storms and hurricanes. If they are overtopped or undergo structural failure, flash flooding could occur with little to no warning.

Tornadoes can cause fatalities and devastate a neighborhood in seconds. A tornado appears as a rotating, funnel-shaped cloud that extends from a thunderstorm to the ground with winds that can reach 300 miles per hour. Damage paths can be in excess of one mile wide and 50 miles long.¹⁸



Figure 1-15.
Low Water Crossing



Figure 1-16.
Low Water Crossing

PART 1.3 Tornado Hazards

The size of a tornado is not necessarily an indication of its intensity; large tornadoes can be weak, and small tornadoes can be incredibly powerful. The Fujita (F) Scale was originally developed by Dr. Tetsuya Theodore Fujita in 1971 to estimate tornado wind speeds based on the damage caused by each tornado. An Enhanced Fujita (EF) Scale (Figure 1-16), was developed by a forum of nationally renowned meteorologists and wind engineers, to make improvements to and replaces the original F scale.¹⁹

Tornadoes generally occur near the trailing edge of a thunderstorm or accompany a tropical storm or hurricane as it moves onshore. Waterspouts are tornadoes that form over water. The average tornado moves southwest to northeast, but it can move in any direction. The average forward speed of a tornado is 30 mph but may vary from stationary to 70 mph. Peak tornado

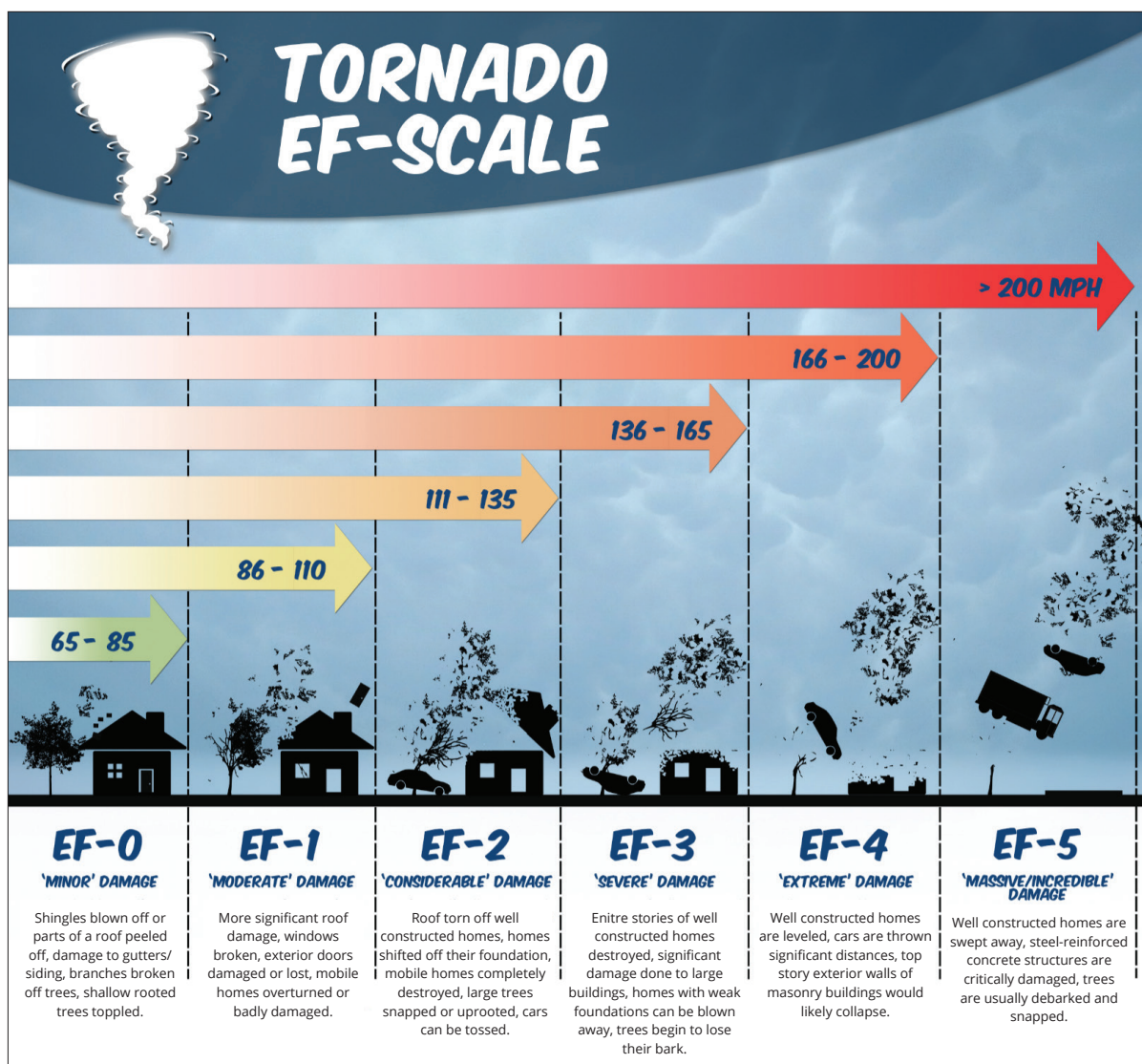


Figure 1-17. Tornado EF Scale Source: State Farm

season in the southern states is March through May, and they are most likely to occur between 3 p.m. and 9 p.m. but can occur at any time.²⁰

Before a tornado hits, the wind may die down, and the air may become very still. A cloud of debris can mark the location of a tornado even if a funnel is not visible. You may also hear a sound similar to a train coming toward you. It is not uncommon to see clear, sunlit skies behind a tornado.

If you're under a TORNADO WARNING SEEK SHELTER RIGHT AWAY

INDOORS	OUTDOORS
Get to a safe room, basement, or storm cellar.	If you can safely get to a sturdy building, do so immediately.
If there's no basement, get to a small, interior room on the lowest level.	If there's no nearby shelter, take cover in a stationary vehicle & buckle up.
Use your arms to protect your head and neck.	Do not get under an overpass or bridge. You're safer in a low, flat location.
Stay away from windows, doors, and outside walls.	Watch out for flying debris, which causes significant fatalities and injuries.

Ready.

Figure 1-18. FEMA Tornado Sheltering Source: FEMA

PART 1.4 Additional Hazards

1.4.1 Severe Thunderstorms

Although thunderstorms typically impact a small area, they can be extremely dangerous due to their capability of generating tornadoes, hail, strong winds, flash floods, and damaging lightning. These storms can move through an area very quickly or linger for several hours with longer durations resulting in the possibility of excessive precipitation and increased likelihood of flash floods. The National Weather Service considers a thunderstorm to be severe if it produces hail of at least one inch in diameter, winds of 58 mph or stronger, or a tornado. Straight-line winds associated with severe thunderstorms can exceed 125 mph and are responsible for most thunderstorm damage.²¹ Straight-line winds, or downbursts, are much more common than tornadoes and tend to cause more damage than the typical tornado in Texas.

1.4.2 Drought/Extreme Heat

Drought conditions are the result of extended periods of limited precipitation. Human activities, high temperatures, high winds, and low humidity can exacerbate drought conditions and may also make areas more susceptible to wildfire. Periods of drought can have significant negative impacts on agriculture, water reservoir levels, surface and groundwater supplies, or any water-dependent resource or product. In most of the United States, extreme heat is defined as a long period (2 to 3 days) of high heat and humidity with temperatures above 90 degrees.²² It can also be produced due to large increases in ozone in urban areas, where concrete and buildings reflect heat back towards the atmosphere. This is called the urban heat island (UHI) effect.²³ Periods of extreme heat in Texas are also often accompanied by high humidity. Extreme heat can cause medical problems and pose significant risks to humans, especially the elderly, young children, and people with respiratory difficulties.

1.4.3 Wildfire

Wildfires, or any naturally occurring fire in a grassland, brush, or forested area, are especially dangerous hazards during periods of drought. The most common cause of wildfires is negligent human behavior (accounting for 84% of all wildfires and 44% of the total area burned).²⁴ Lightning strikes are the second most common cause and typically occur during summer months. Areas with large amounts of dry fuel, such as vegetation, debris, or trees, are particularly susceptible to wildfires caused by lightning strikes. Fire probability depends on local weather conditions, human activity, and the implementation of community fire prevention measures.

1.4.4 Earthquakes

Every year approximately 3 million earthquakes occur worldwide. Between 2000 and 2009, the United States experienced approximately 32,000 earthquakes; six were considered major and occurred in either Alaska or California. Earthquakes do not occur exclusively in the western United States. Seven events with magnitudes greater than 6.0 have occurred in the central and eastern sections of the United States since 1811.²⁵ A magnitude 5.8 earthquake occurred with an epicenter in Virginia in August of 2011 and was felt across a dozen states and several Canadian provinces, resulting in building damage between \$200 million and \$300 million.²⁶

1.4.5 Tsunamis

A tsunami is a series of ocean waves generated by sudden displacements in the sea floor, landslides, or volcanic activity.²⁷ The history of U.S. Atlantic Coast tsunamis is short but shows that tsunamis can happen in the region. Key events include an earthquake in 1886 and an underwater landslide in 1964 that both produced small local tsunamis. Also, a tsunami produced by an earthquake-generated landslide off Newfoundland, Canada (1929) was recorded as small waves along the U.S. coast but caused death and destruction near its source. Underwater landslides and meteotsunamis (large waves driven by air-pressure disturbances often associated

with fast-moving weather events, such as severe thunderstorms, squalls, and other storm fronts)²⁸ are the most likely source of tsunami waves in the region. More distant tsunami threats come from the Puerto Rico trench, the Canary Islands, and the Azores-Gibraltar fault zone.

The U.S. Gulf Coast, like the U.S. Atlantic Coast, has not seen many tsunamis or much seismic activity recorded in the region. Still, evidence suggests a tsunami is possible. An earthquake off Puerto Rico (1918) produced the only tsunami on record for the Gulf Coast. However, the geography of the Gulf may reduce the impact of most distant tsunamis. Geologic evidence in the Gulf of America points to underwater landslides as the region's likeliest tsunami source.²⁹

1.4.6 Sea-Level Rise

Seas are rising due to melting ice caps and thermal expansion of the oceans. Rising sea levels are having direct and indirect impacts on coastal living, acting as a coastal hazard and exacerbating other coastal threats. Higher high tides will begin to regularly flood roads and other infrastructure as a direct result of sea-level rise. This will increase infrastructure maintenance costs, jeopardize people and property, and impact commerce and transportation. Indirect impacts already occurring include making storm surge more intense and far reaching, increasing rates of erosion, and reducing stormwater drainage capacity which increases rain-driven flooding. Sea-level rise is not occurring uniformly or having the same impacts across the United States; however, for the majority of the US coastline, sea-level rise is expected to be above the global average. The first step to preparing your home for sea-level rise is to understand the local risks of sea-level rise. You can find information on sea-level rise and other intersecting coastal hazards from the Fifth National Climate Assessment, Chapter 9 at <https://nca5.climate.us/>.



1.4.7 Erosion

Beach erosion occurs when waves and currents remove sand from the beach system. The loss of sand causes the beach to become narrower and lower in elevation. Storm waves carry the sand offshore, depositing and storing the sediment in large sandbars. In weeks and months following a storm, the sand is returned to the beach by calm-weather waves. Because many states rely on beach-related tourism as a major source of revenue, beach erosion has become a serious concern for coastal counties throughout the United States. Beach erosion also threatens coastal properties and infrastructure, such as roads, homes, and businesses. A series of storms can cause a significant retreat of the shoreline, leaving coastal property more vulnerable to future storms (Figure 1-18).³⁰



Figure 1-19. Beach Erosion Source: NOAA

1.4.8 Cold and Extreme Cold Weather

Cold weather events are considered non-precipitation events and occur when the temperature reaches 25°F or below in most of coastal Texas and 30°F or below in far southern coastal Texas.³¹ Cold weather events occur in the climatological winter season between October 15 and April 15.³² A freeze watch or warning is issued when temperatures are expected to fall below 32°F for 2 hours or more.³³ The combination of precipitation and temperatures that hover around freezing creates layers of dangerous ice. Roads and bridges may close, or drivers may be encouraged to just stay home. Ice accumulation on power lines, trees, and inside plumbing pipes can disrupt the use of electricity, heat, and water. Another type of impact we often see in coastal Texas is sea turtle cold-stunning events, where sea turtles that cannot regulate their body temperature become unable to swim or move. This becomes a concern when water temperatures reach below 50°F.³⁴ A variety of wildlife impacts also occur along the Texas coast, such as mangroves dying off and fish kills. We also see many types of plants that cannot tolerate cold weather, such as citrus trees. Potted plants are moved indoors, and outdoor plants are often covered with frost cloths or blankets.³⁵

1.4.9 Sea Fog

Sea fog forms when warm, humid air flows over colder ocean water, causing the air to cool and condense. While sea fog may develop as early as sunset to as late as midnight, it is normal for the fog to stay around until late morning. Sea fog is common in early spring (February-early March) in coastal Texas and often reduces visibility for travel on roads, for pilots, and for boats. One of the main impacts on the Texas Coast is on ports and ship traffic. Each day lost to fog can cost businesses lots of money.³⁶





PART 2: PLAN, PREPARE, AND ACT

This part of the handbook covers the topic of preparing yourself and your family for natural hazards. In particular, it is important that your household has a stock of emergency supplies, an evacuation kit, and an evacuation plan. You should discuss and practice the plan with your family once a year, or whenever there is a major lifestyle change (for example, when a member of the family goes to a new school or is working in a different location).

For a community to be resilient (i.e., able to bounce back quickly from a hazardous event), it is important that all individuals and organizations prepare. Get to know your neighbors. Contrary to popular belief, the most likely immediate assistance you will get after a hazard event that turns into a disaster is not from the local, state, or federal government. It is likely to be from your neighbors or local community members. This is because the government may be overwhelmed in responding to life-threatening emergencies or maintaining critical infrastructure. Your community will be better able to cope with a disaster when you work with your neighbors and local government agencies as a team.³⁷

To get more involved join a local Community Emergency Response Team (CERT). More information can be found in this <https://www.fema.gov/emergency-managers/individuals-communities/preparedness-activities-webinars/community-emergency-response-team>.

DIGITAL TIP:

Download these phone apps now: <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html>

The kit should include the following at a minimum:

- Map of your evacuation route
- Cash, since ATMs may not be working
- Key personal records – driver’s license, birth certificate, proof of residence, homeowner’s insurance, and health insurance, etc.
- Cell phone and charger
- List of emergency telephone numbers, in case cellphones are not working
- One gallon of potable water per person per day
- Supply of nonperishable foods
- Change of clothes, personal hygiene items, towels
- Prescription medications and list of any medical care directives
- First aid kit
- Flashlights, portable radio, batteries.
- Pillows, blankets, sleeping bags, or air mattresses
- Gas tanks for refueling a car, if applicable
- Pet supplies and documentation

TIP:
Write a list of kit items on the side of empty totes as a reminder of what to gather quickly when evacuating.

If you go to a shelter, keep in mind that there will be limited space, so bring only what is recommended unless you are instructed otherwise by your emergency management agencies. There is a fine line between bringing too many supplies that overload the limited shelter space of 10 square feet per person and not bringing enough. If you have pets or special medical needs, contact the shelter before you leave to find out if it can accommodate them (not all shelters allow pets) or if there is another shelter you should go to (pet-friendly or medical needs shelter).



2.3 Evacuation Planning

2.3.1 Prepare Your Family

- An evacuation plan should be created and reviewed with your family every year. When forming an evacuation plan, here are some things to consider:
- The Texas Department of Transportation has hurricane information and evacuation routes on its website. Visit this web page for assistance: <https://www.txdot.gov/safety/severe-weather/hurricane-preparation.html>. They also have a key website for road conditions and possible closed or flooded roadways: <https://drivetexas.org/>
- If you may need assistance evacuating, check with your local government or emergency manager to see if any assisted evacuation programs or resources exist. You can sign up with the State of Texas Emergency Assistance Registry (STEAR), but you must follow up with your local government to see what services are provided in your community. For more information see: <https://tdem.texas.gov/stear/>.
- Evacuation plans should consider all members of a household, especially those with special health needs. Practice evacuation procedures annually and when major changes occur, like moving.
- Make sure to know what your company's or organizational evacuation plan consists of.
- Parents should learn their child's school's evacuation plans and confirm where students will be held and for how long in the event of a disaster. Parents should not drive to school to pick up their children unless directed to do so by school officials.
- If needed, include special needs family members or those with limited mobility. If people with special health needs are with a care-provider, confirm that the care-provider has an evacuation plan. Also, you can contact your local/state government to see if a Special Needs Registry has a list of special needs shelters.



Figure 2-2. Evacuation Route Sign

DIGITAL TIP:
While creating your evacuation plan, save the addresses as favorites in your phone's map app.

PREPAREDNESS TIP:
Print paper copies of your zones and maps to include in your home inventory kit.



In 2019, the Texas Legislature passed a law regarding the carrying and transporting of handguns during a disaster period. The law can be summarized by stating that a person, who is not otherwise prohibited from possessing a gun, is allowed to carry a handgun while evacuating and reentering their residential area. However, that person must comply with the rules established by the owner or operator of an emergency shelter.³⁹ You should consult the owner or operator of a shelter regarding any weapons that you may be carrying during a disaster period.

- Develop a plan for your pets. Be advised that not all shelters take pets. Service animals, which assist people with disabilities, are the only animals allowed in Red Cross shelters. Check with the American Red Cross to determine if there are any pet-friendly shelter locations nearby. You may also want to identify pet-friendly hotels along your evacuation route. Microchip pets at your veterinarian's office or local Humane Society well in advance of a storm event to aid in the quick identification and return of your pet in case you are separated during an emergency.
- Consider how family members and friends will communicate if they become separated. Create a list of telephone numbers and email addresses of everyone in the family and phone numbers of a few contacts outside of the family.
- Vehicles should be kept in good operating condition, and gas tanks should be full. Ensure all emergency kits are packed.
- Plan on going to a shelter? There are a limited number of hurricane shelters and spaces that offer protection from wind, rain, and coastal waters. Because there may be a shortage of shelters, there may be a possibility you cannot get in. Therefore, plan to use a shelter only as a last resort.

2.3.2 Prepare Your Property

In addition to preparing a stock of emergency supplies, an evacuation kit, and an evacuation plan, there are preparations you and your family should make to secure your property before you evacuate.

- **Wedge sliding glass doors with a brace or broom handle** to prevent them from being lifted from their tracks or being ripped loose by wind vibrations.
- **Deploy window protections well in advance of the arrival of any winds** (Section 3.4).
- **Obtain and place sandbags** to divert water flow, but are suited for low-flow situations up to two feet. Do not tie the sandbags closed as untied bags will form a tighter seal when stacked. Limit sandbag placement to three layers.
- **Adjust refrigerator temperatures to the coldest settings** to reduce the potential for food spoiling if the power is temporarily lost. If power is lost during

PREPAREDNESS TIP:
FEMA needs to see your historical home and/or rental bills (e.g., utilities, phone) to provide you with assistance to pay them.

the event, try not to open the refrigerator unless necessary. Put several containers of water in the freezer— this will help keep items frozen or cold longer. According to the FDA, any food above 40 degrees F for two hours or more should be discarded. Without power, an unopened refrigerator will keep food cold for about four hours, and a full freezer for about 48 hours (24 hours if half full).⁴⁰

- **Package valuables**, such as jewelry, titles, deeds, insurance papers, licenses, etc., for safekeeping in waterproof containers. Do not forget to protect your family photos. Large plastic zipper seal bags make for quick and secure storage of your irreplaceable family memories.
- **All digital information should be fully backed up**, preferably offsite, such as a cloud-based service. If you leave your home, it is wise to take your hard drive with you. If you have everything already backed up on an external drive, take that with you as well. Store any hard drives that remain in your home in a high, protected location.
- **Learn how to safely turn off your utilities** in advance (check with your utility provider) and ensure you have a shutoff wrench at your breaker box.
- **Shut off electricity** at the main switch near the meter, turn off gas to prevent leaks from occurring, and turn off water to prevent flooding from broken pipes.
- **Store chemicals, fertilizers, or other toxic materials** in a safe section or secure area of the premises. Propane tanks should not be stored near sources of heat.
- **Store boats securely or move them** to designated safe areas well in advance of hurricanes. Do not attempt to tow a trailer or boat in high winds.
- **Shut all interior doors.** Research has shown that if a door or window is breached, shutting interior doors helps to compartmentalize the wind pressures and can reduce the overall forces on your home.⁴¹

2.3.3 Emergency Alerts

The Emergency Alert System (EAS) is the official source of natural hazard information and instructions. This information can originate from county, state, or federal agencies. The National Weather Service will activate the statewide network to announce weather-related watches or warnings.

If a public alarm sounds, turn on the radio. Some radios with the NOAA weather radio band turn on automatically when an emergency broadcast through the EAS is activated. The NOAA weather radio station broadcasts round-the-clock weather information. Many local radio stations voluntarily agree

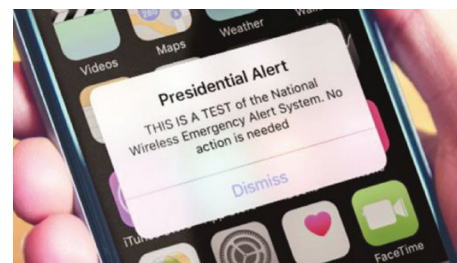


Figure 2-3. Emergency Alert Test Mobile

Table 2-1. Advisories

FLOODING, TROPICAL STORM, AND HURRICANE ADVISORIES	
Flood Watch	Issued when flash flooding or flooding is possible within the designated watch area. Homeowners should be prepared to move to higher ground and should listen to NOAA weather radio, local radio, or local television stations for information.
Flood Warning	Issued when flash flooding or flooding has been reported or is imminent. Take necessary precautions at once and avoid going through flooded areas as the force of the water may cause your vehicle to drift into the water. Turn around, don't drown. If advised to evacuate to higher ground, do so immediately.
Tropical Storm Watch	Issued when there is a good possibility of tropical storm conditions and associated damaging winds, surf, and flooding rains occurring anytime within 36 hours. Homeowners should prepare their homes and review plans for evacuation in case a tropical storm warning is issued.
Tropical Storm Warning	Issued when there is a high probability of tropical storm conditions (sustained winds of 39 to 73 mph) occurring anytime within 24 hours. Homeowners should complete all storm preparations and leave the threatened area if directed by local officials. A tropical storm warning may not always be preceded by a tropical storm watch.
Hurricane Watch	Issued when there is a good possibility of hurricane conditions and associated damaging winds, surf, and flooding rains occurring anytime within 36 hours. Homeowners should prepare their homes and review plans for evacuation in case a hurricane warning is issued.
Hurricane Warning	Issued when there is a high probability of hurricane conditions (sustained winds of 74 mph or greater) occurring anytime within 24 hours. Homeowners should complete all storm preparations and leave the threatened area if directed by local officials. A hurricane warning may not always be preceded by a hurricane watch.
Extreme Wind Warning	Extreme sustained winds of a major hurricane (115 mph or greater), usually associated with the eyewall, are expected to begin within an hour. Take immediate shelter in the interior portion of a well-built structure.

to participate in the EAS system. Apps are also available for download that will deliver weather alerts to your smartphone. Additional information may be issued on local or cable television networks and through local community websites or social media.

When listening to alerts, note the difference between a hazard watch and a hazard warning. Definitions of watches, warnings, and hazards are provided above from NOAA (Table 2-1). Depending on the alert, there are different actions to take. Also, note that civil defense or emergency management agencies may issue a mandatory evacuation in the case of a hurricane warning. Familiarize yourself with these terms.⁴²

2.4 Evacuation Procedures

If an evacuation has been called, follow the order issued by officials. Emergency and rescue services may not be available during the storm, and other communications may be rendered inoperable. Get out of the danger area as soon as authorities indicate it is time to do so. Leave as early as possible to avoid traffic, preferably in daylight, and have your destination planned well in advance. However, evacuate only when it is your area's time — not before!

Stay alert, stay calm, and be informed. Tuning in to local radio and television stations is important. Listen to your local radio and television stations carefully as there may be additional or modified directions based on the best available information at that time.

You can also search for open shelters on an interactive map online on the Red Cross webpage, <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>, or text **"SHELTER"** and your zip code to **43362 (FEMA's dedicated number)**. Evacuation shelters have a maximum space of 10 square feet of bare floor per individual. Bedding, food, water, and other essentials may or may not be provided, so your evacuation kit (see Section 2.2) should contain these important items.

2.4.1 Evacuation for a Hurricane

Do not be deceived into disregarding an evacuation order for a Category 1 or 2 hurricane. Hurricane Ike was a Category 2 hurricane based only on sustained wind speed; however, the overall size and 15-foot storm surge made it one of the most destructive and deadly hurricanes to strike the Texas coast. "Run from the water, hide from the wind" is a hurricane adage that has been used from Florida to Texas by emergency management teams for hurricane response.

The infographic is titled "Tropical Storm & Hurricane Preparedness" and "LAST-MINUTE CHECKLIST". It features a vertical timeline with five circular icons connected by a line. The icons represent: 1. A checkmark in a circle. 2. A suitcase. 3. A tree. 4. A door. 5. A water drop. Each icon is followed by a section header and a list of bullet points.

Tropical Storm & Hurricane Preparedness
LAST-MINUTE CHECKLIST

PREPARE TO EVACUATE

- ✓ Be prepared to evacuate and do so immediately when asked.
- ✓ Know your route, your destination, and make sure you have a full tank of fuel for your vehicle. Stay in contact with someone outside the hazard area.

PREPARE OUTSIDE SURROUNDINGS

- ✓ Secure weak or loose fencing.
- ✓ Trim trees and shrubs away from structures and remove any weak tree sections at risk of falling onto structures.
- ✓ Move lawn furniture, toys, potted plants, garden tools and other yard objects inside; anchor heavier yard objects deep into the ground.

PROTECT WINDOWS AND DOORS

- ✓ Close all interior doors, in addition to all windows and exterior doors.
- ✓ If you have shutters, monitor weather conditions to ensure you have enough time to deploy them before the storm hits your area.
- ✓ Check doors, windows, and walls for openings where water can get in; use silicone caulk to seal any cracks, gaps, or holes – especially around openings where cables and pipes enter the house.

REDUCE WATER DAMAGE RISKS

- ✓ Place all appliances that are on the ground floor, including stoves, washers and dryers on masonry blocks or concrete.
- ✓ Move furniture and electronic devices off the floor, particularly in basements and first floor levels.
- ✓ Remove area rugs from floors so they won't get wet and grow mold or mildew, especially if the property will be unattended for an extended period of time and/or if long-term power outages are a possibility.
- ✓ Put fresh batteries in sump pumps.
- ✓ Shut off electrical service at the main breaker if the electrical system and outlets could possibly be under water.

Figure 2-4. Hurricane Checklist Source: IBHS

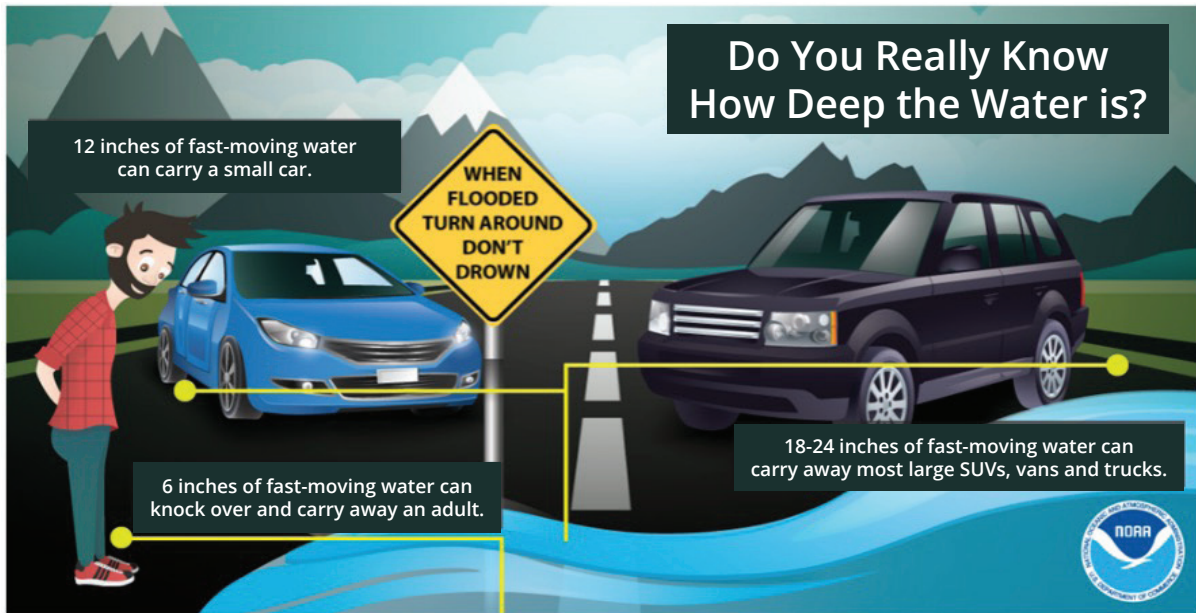


Figure 2-5. Flood Safety Graphic Source: NOAA

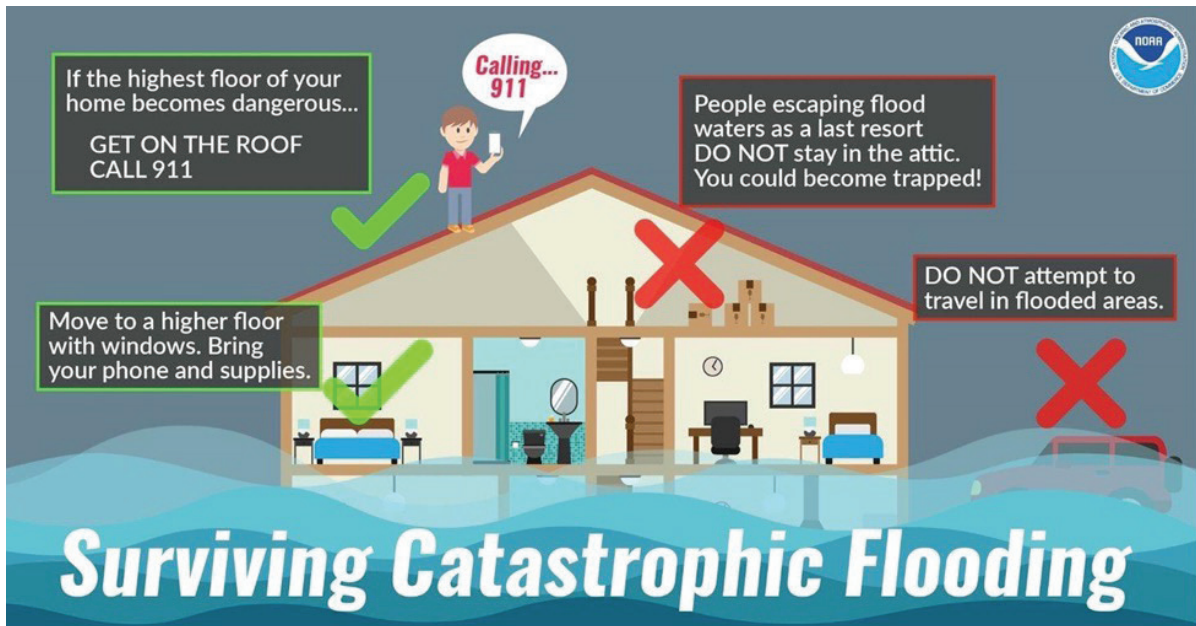


Figure 2-6. Surviving Catastrophic Flooding Source: NOAA

Despite the adage, you should always follow an evacuation order, especially if any of the following conditions apply:

- You live in a mobile home or temporary structure.
- You live in a high-rise building.
- You live on the coast, in a floodplain, near a river, or on a peninsula or barrier island.

- You live in a Special Flood Hazard Area (Zone A) or a high-velocity wave/storm surge zone (V zone).
- You live in an older home with wood frame construction.
- You live in an area that has been directed to evacuate by local authorities.

Your local emergency management office or top elected official has the authority to order an evacuation. When you evacuate, locate a place that is far from flood or inundation zones and far from the projected track of the storm. Also, be sure to stay in a structure that is able to withstand strong winds and rain. To implement a large-scale, multi-jurisdictional evacuation, evacuation zones have been designated and are based on the severity of the storm including storm surge projections, vulnerability, population, and evacuation routes. Check with your local emergency management department or their website for zone maps and information.

In order for evacuations to be properly managed, it is very important to evacuate only when your zone has been authorized and not before. Many zones were created or reassessed after Hurricane Rita (2005) because over 100 deaths occurred during the evacuation, whereas only six people died during the storm.⁴³ Rita occurred within weeks after Hurricane Katrina and fear led 2.5 million people to evacuate when Harris County officials had estimated less than 1.2 million.⁴⁴ Highways were overwhelmed with traffic, cars overheated and ran out of gas, and numerous people suffered from heat stroke and other health issues.



Figure 2-7. Five Actions to Reduce Water Damage
Source: IBHS

2.4.2 Evacuation for a Flood

The general rule for evacuating from a flood is to stay away from floodwaters and head to higher ground. In flooded areas, you may not be able to perceive the depth of the water, the condition of the ground under the water, or the debris contained in the water. This is especially true at night when vision is limited. Never attempt to cross through flooded roadways – roadbeds may be washed out. If caught in a home during a flood, go to the second floor or the roof, but do not go into the attic where ventilation is limited unless you have an ax or other means of escaping to the roof.

Basic Safety Tips

- **Turn Around, Don't Drown!®.** Do not drive through closed/flooded roads. This trademark is registered to NOAA, U.S. Department of Commerce.
- **Avoid walking or driving through floodwater.** Just 6 inches of moving water can knock you down, and one foot of moving water can sweep your vehicle away. Water may also contain dangerous debris, chemicals, or insect swarms.
- **Do not drive on bridges that are over fast-moving floodwater.** Floodwater can scour foundation material around the footings and make the bridge unstable.
- **If there is a chance of flash flooding, immediately move to higher ground.**
- **If flood water rises around your car and the water is not moving, abandon the car and move to higher ground.** However, do not enter moving water.
- **During heavy rainfall, avoid camping or parking along streams, rivers, and creeks.** These areas can flood quickly and with little warning. Obey all road closures and never drive across barriers; the majority of flooding deaths occur when vehicles attempt to drive through flooded roadways.



2.4.3 Shelter-in-Place

If emergency officials issue a mandatory evacuation, you need to listen and use every means to evacuate. That is absolutely the safest thing that is in your best interest.

Sheltering in place occurs when individuals use the protection of their home or another building when a disaster strikes. Local government officials will determine whether an evacuation or a shelter-in-place order is more appropriate for your community, depending on the size and scope of the storm. People outside the area most at risk may be asked to shelter in place instead of evacuating to help decrease traffic on roads and use of hotels and mass care shelters.⁴⁵

If you are sheltering in place, your stock of emergency supplies may be crucial throughout the duration of the storm, and the actions for preparing your property may protect not only your house but your life.

- Take shelter in the interior of the home, away from all windows
- Obtain enough water for a minimum of 72 hours to a maximum of 14 days (3 gallons/per person/per day) and fill bathtubs.
- Obtain enough nonperishable food and have a manual can opener (adults require 2,000-2,500 calories per day and children require about 1,200 – 1,800 calories per day)
- Prepare for power and water outages, including obtaining fuel for the generator.

If a shelter-in-place order has been called, government officials will also inform the public when the order has been lifted, and it is safe to go outside again. If your house has been flooded or otherwise damaged during the storm, you should consider whether it is safe to remain there or if you should evacuate to a post-disaster mass care shelter.⁴⁶

Shelter-in-Place for Hurricane (High Wind, Flooding and Storm Surge)

If told not to evacuate or it is too late to evacuate


When disaster strikes, it may be safer to stay in your home, place of employment, or other location. Learn where to go, what to do, and how long you should shelter-in-place for the hazards in your area.

Hurricanes are massive storm systems that form over warm ocean waters and move toward land. Threats from hurricanes include powerful winds, heavy rainfall, storm surges, coastal and inland flooding, rip currents, tornadoes, and landslides.

Take Additional Safety Measures

<p><u>If floodwaters rise to a dangerous level</u>, go to the highest level of the building. Do not climb into a closed attic—you may become trapped by rising flood water.</p> <p><u>Go inside</u> as quickly as possible. Bring any pets indoors.</p> <p><u>Use</u> a generator or other gasoline-powered machinery</p>	<p>ONLY outdoors and 20 feet from the house and away from windows.</p> <p><u>Save</u> phone calls for emergencies. Use text messages or social media to communicate.</p> <p><u>Listen</u> for current emergency information and instructions.</p>
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If you are in a **Manufactured or Mobile Home**



Get out!

Go to the nearest shelter. Manufactured structures such as mobile homes are unsafe during a hurricane.

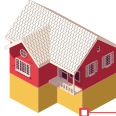
Do not walk, swim, or drive through flood waters.

Take your **go-bag** and critical documents with you.

If you are in a **1- or 2-Story Building**
May have an attic and/or basement

If you are in a **Multistory Building**
Includes schools, apartments, and offices


For both structures



For flood or storm surge danger:

- Go to the highest level of the building or onto the roof if necessary.
- Do not climb into a closed attic—you may become trapped by rising flood water.
- Call 911.

For high wind: Go to a small, interior, windowless room in a sturdy building on the lowest level.



Take your **go-bag** and critical documents with you.

Do not shelter-in-place

Leave immediately. Go to the nearest shelter location.

How long to shelter-in-place?

Stay inside until local authorities provide other instructions.

If told to evacuate, do so immediately.

Do not drive around barricades. Stay off bridges over fast-moving water. Turn Around, Don't Drive[®]

FEMA
Nov. 2021

Figure 2-8. Shelter-in-Place for Hurricane (High Wind, Flooding, and Storm Surge) Source: FEMA

Shelter-in-Place for Tornado

When disaster strikes, it may be safer to stay in your home, place of employment, or other location. Learn where to go, what to do, and how long you should shelter-in-place for the hazards in your area.

Tornadoes are violently rotating columns of air that extend from a thunderstorm to the ground. Tornadoes can destroy buildings, flip cars, and create deadly flying debris.

Take Additional Safety Measures

Take additional cover by shielding your head and neck with your arms and putting materials such as furniture and blankets around you.

Go inside as quickly as possible. Bring any pets indoors.


Do not enter damaged buildings until you are told that they are safe.

If you are trapped, cover your mouth with a cloth or mask to avoid breathing dust. Try to send a text, bang on a pipe or wall, or use a whistle instead of shouting.

Take your go-bag and critical documents with you.

Listen for current emergency information and instructions from authorities.

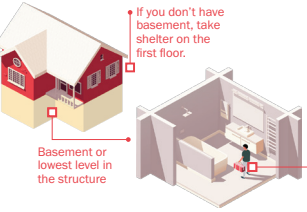
If you are in a Manufactured or Mobile Home



Get out! Go to a safe room, storm shelter, or sturdy building as soon as possible. Manufactured structures such as mobile homes are unsafe during a tornado.

Take your go-bag and critical documents with you.

If you are in a 1- or 2-Story Building May have an attic and/or basement




If you don't have a basement, take shelter on the first floor.

Go to a small, interior, windowless room in a sturdy building on the lowest level.

Take your go-bag and critical documents with you.


If you are in a Multistory Building Includes schools, apartments, and offices



Go to a small, interior, windowless room in a sturdy building on the lowest level.


Take your go-bag and critical documents with you.

Do not shelter-in-place




Leave immediately. Do not stay inside.

How long to shelter-in-place?



Stay inside until weather forecasts and local authorities indicate it is safe to leave.

Use extreme care when leaving a building as there may be dangerous debris.



Nov. 2021

Figure 2-9. Shelter-in-Place for Tornado Source: FEMA

Shelter-in-Place for Winter Storm

When disaster strikes, it may be safer to stay in your home, place of employment, or other location. Learn where to go, what to do, and how long you should shelter-in-place for the hazards in your area.

Winter storms create a higher risk of car accidents, hypothermia, frostbite, carbon monoxide poisoning, and heart attacks from overexertion.

Take Additional Safety Measures

Limit your time outside. If you need to go outside wear layers of warm clothing and avoid overexertion. Watch for signs of frostbite and hypothermia.

Bring any pets indoors.

If trapped in your car, stay inside.

Check on neighbors. Older adults and young children are more at risk in extreme cold.

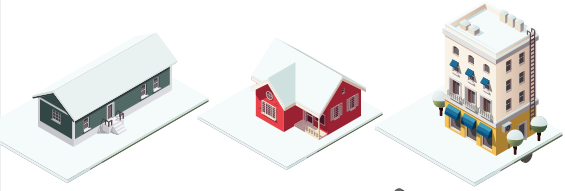
Avoid carbon monoxide poisoning. Use a generator and other gasoline-powered machinery **ONLY** outdoors, 20 feet from the house and away from windows. Never heat your home with a gas stove top or oven.

Listen for current emergency information and instructions.


If you are in a Manufactured or Mobile Home

If you are in a 1- or 2-Story Building
May have an attic and/or basement

If you are in a Multistory Building
Includes schools, apartments, and offices



For all structures, stay inside and limit your time outside.




Avoid carbon monoxide poisoning by using generators and grills **ONLY** outdoors, 20 feet from the house and away from windows.


What to do if power goes out

<p>If power goes out keep freezers and refrigerators closed.</p> <p>Monitor temperatures with a thermometer.</p>	<p>Monitor medication that requires refrigeration.</p> <p>Turn off or disconnect appliances, equipment or electronics to avoid spikes that can cause damage.</p>
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How long to shelter-in-place?



Stay inside until local authorities provide other instructions.



Nov. 2021

Figure 2-10. Shelter-in-Place for Winter Storm Source: FEMA

2.4.4 After the Storm

- **Keep listening** to radio, TV, or NOAA Weather Radio All Hazards.
- **Wait until the area is declared safe** before entering.
- **Never use generators indoors** or in other non-ventilated areas.
- **Avoid weakened bridges** and washed-out roads.
- **Once home, inspect the outside of your property first.** If you notice or suspect structural damage, have a building inspector determine that the home is safe before you enter.
- **If you notice or suspect a gas leak,** a downed power line, or an electrical hazard, move to a safe location first and then call 9-1-1 followed by the utility company.
- **If your home is safe to enter,** check gas, water, and electrical appliances for damage. Use a flashlight to check for damage; do not use a candle for inspecting.
- **Wear proper shoes (fully enclosed)** to prevent cutting feet on sharp debris.
- **Do not drink or prepare food with tap water** until officials say it is safe.
- **Discard all food that may have been contaminated** by flood waters or spoiled due to a power outage.
- **See Section 4.6 for information** about the inspection and rebuilding process.
- **See Section 5.4 for information** about making a claim.

2.5 Electrical and Power Issues

By following key safety precautions when dealing with electricity during and after disasters, you can help prevent death, injuries, and property damage. Take care when stepping into a flooded area and be aware that submerged outlets or electrical cords may energize the water, potentially posing a lethal trap.

In case of an emergency, the power to your house should be turned off through the main breaker switch, circuit breaker panel, or fuse box. In addition, all homes should be equipped with ground fault circuit interrupters (GFCIs). GFCIs are inexpensive electrical outlets that, if installed to existing wiring, are designed to protect people from severe or fatal electric shocks. GFCIs could prevent over two-thirds of electrocutions. Because a GFCI detects ground faults, it can also prevent some electrical fires and reduce the severity of others by interrupting the flow of electric current. GFCIs are commonly found in kitchens, bathrooms, laundry rooms, or other places where water and electricity are close together. If you do not have them, consider having them installed by a licensed electrician.

2.5.1 Wet Electrical Equipment

Do not use electrical appliances that have been wet. Water can damage the motors in electrical appliances, such as furnaces, freezers, refrigerators, washing machines, and dryers. For more information, the National Electrical Manufacturers Association (NEMA) has produced a brochure, *Evaluating Water Damaged Electrical Equipment*, to provide advice on the safe handling of electrical equipment that has been exposed to water for use by suppliers, installers, inspectors, and users of electrical products. It outlines which items will require complete replacement and

which can be reconditioned by a trained professional. The NEMA brochure can be downloaded free of charge at <https://www.nema.org/standards/view/evaluating-water-damaged-electrical-equipment>.

2.5.2 Downed Power Lines

Downed power lines can carry an electric current strong enough to **cause serious injury or possibly death**. The following tips can keep you safe around downed lines.⁴⁷

- If you see a downed power line, move away from the line and anything touching it.
- The proper way to move away from the line is to shuffle away with small steps, keeping your feet together and on the ground at all times. This will minimize the potential for a strong electric shock. If you see someone who is in direct or indirect contact with the downed line, do not touch the person. You could become the next victim.

Call 9-1-1 instead.

- Do not attempt to use another object such as a broom or stick to move a downed power line or anything in contact with the line. Even non-conductive materials like wood or cloth, if slightly wet, can conduct electricity and electrocute you.
- Be careful not to put your feet near water where a downed power line is located.
- If you are in your car and it is in contact with the downed line, stay in your car. Tell others to stay away from your vehicle.
- If you must leave your car because it is on fire, jump out of the vehicle with both feet together and avoid contact with the car and the ground at the same time. This way you avoid being on the path of electricity from the car to the earth.
- **Do not drive over downed lines**



Figure 2-11. Downed Power Lines

2.5.3 Alternate Power Sources

Energy-efficient equipment will be especially useful during an emergency when you may be on alternative forms of power with limited supply. For example, a regular 100-watt lamp running off an emergency power station (essentially built around a car battery) may run for two hours. That same emergency station can run a fuel-efficient 23-watt compact fluorescent light for about 8-9 hours with the same light output. As another example, a refrigerator with the EPA's Energy Star label can run on a fuel-efficient generator for 16 hours on one gallon of gas. Since most refrigerators do not need to run continuously, it may be possible to run the efficient refrigerator on one gallon of gas for one or two days.



Figure 2-12. Energy Star Logo
Source: Energy Star

Making your house as energy efficient as possible as you replace equipment and appliances at the end of their normal life will save you money during daily life and make life easier during a disaster. For example, if the lights, television, or refrigerator need replacing, consider products with the U.S. Environmental Protection Agency's (EPA) Energy Star label in the Figure below. These products may cost slightly more, but over their lifetime, the energy savings will far outweigh the small initial cost increase.

2.5.4 Generators

Some households may require uninterrupted power because of the critical needs of some family members. For example, family members who are elderly, disabled, or sick may require a respirator, dialysis machine, or other medical equipment. Some medicines such as insulin, which is stored over a month, may need to be refrigerated. For many families, the most important major power requirement is to run a refrigerator or freezer. If your family cannot get by without the refrigerator, or there are other critical power needs for medical or other purposes, then you may want to consider a portable generator.



Figure 2-13. Example of a Generator

While portable electric generators can provide a good source of power, if improperly installed or operated, they can become deadly. Do not connect generators directly to household wiring. Power from generators can back feed along power lines and electrocute anyone coming in contact with them, including utility workers making powerline repairs. A qualified, licensed electrician can install your generator directly to your home's breaker box and ensure that it meets local electrical codes.

Most importantly, **never run a generator indoors, in your garage, or near an open window** because of the possibility of carbon monoxide gas accumulation, which cannot be detected by smell. Good ventilation is required. Operate your generator outside away from your home.

Other generator-related tips include:

- Check to ensure you have enough fuel for your generator as part of your pre-storm preparations.
- Keep the generator dry and on firm ground.
- Make sure extension cords used with generators are rated for the load, are free of cuts or worn insulation, and have three-pronged plugs.
- Do not overload the generator. Only run essential appliances at the time you need them. Alternate the electrical supply to appliances if necessary.

In general, when running your refrigerator with a generator, keep the refrigerator and freezer in the coldest setting. Refrigerators may only need to run a few hours a day to preserve food. You should aim to maintain 40 degrees in the refrigerator compartment and 0 degrees in the freezer. Open the refrigerator door as little as possible.

2.5.5 Power Stations

Power stations are found in many hardware stores and may have a radio, flashlight, air compressor, battery jump starter, AC outlet, or DC outlet built around a modified car battery. These units can come in handy during a power outage since they fulfill part of your stock of emergency supplies and provide limited emergency power.

2.5.6 Portable Chargers

Several models of small, portable chargers are available that can be used to charge electronic devices like smartphones, tablets, or laptop computers. It should be noted that during or after an emergency there might be other reasons, despite being charged, that these types of devices do not have a cellular or data/Wi-Fi signal that is beyond your control, such as heavy traffic or a disrupted internet connection. Solar chargers have added the benefit of the ability to recharge once depleted even if power has not yet been restored.



Figure 2-14. Example of a Phone Power Bank

2.5.7 Battery Chargers

Your car battery can be an important source of DC and AC power with an inverter. To keep the car battery charged, you should consider a battery charger as part of your emergency supplies. The charger only works when there is household power or backup power through a generator, but it can recharge your car battery if it is needed. New units are small and portable and provide a quick charge to a dead battery in only a few minutes and a total charge in a few hours.

2.5.8 Inverters

Inverters take the 12-volt DC power from your car battery and convert it to 115-volt AC power that can run small tools and appliances. This can be very important if you need to use power tools in an emergency, and the power is out. The inverter will drain your car battery, so look for inverters that have a low battery shutdown feature to prevent total battery drain. You should not run an inverter with the car running unless the manufacturer provides specific instructions with safety guidelines.

2.6 Mental and Physical Health

Resilience doesn't just apply to building methods. It also applies to your personal resilience. After a disaster, the main focus of disaster victims may not be their mental and physical health.

However, dealing with what is left after a hurricane, tornado, or other events can be extremely hard on anyone emotionally, physically, and mentally. The following suggestions will help you be as prepared as you can before an event occurs so you can reduce the strain of a disaster. The less you have to worry about during recovery, the easier it will be to sustain positive mental and physical health.

Physically, you should make sure before and after a disaster that you have everything you and your family need to stay healthy. Medicines, such as painkillers, allergy medicine, and prescriptions you require like inhalers, insulin, or other necessary medicines should be part of your disaster kit. Additionally, water and food may be contaminated after a disaster, so be sure to keep yourself updated on where there is known contamination. Staying healthy will help minimize stress during and after a disaster.

Emotionally and mentally, condition your brain to respond properly to a disaster by practicing your disaster plans, knowing where your disaster kits are, and what they consist of, and collecting everything you could need after a disaster. This can help you feel more secure during and after a disaster happens. This is one of the best ways to reduce pre-disaster stress and help minimize post-disaster stress.

If you are hit by a disaster, there are many common reactions that people experience. These can really take a toll on you and your family if you are not prepared. Reactions can occur immediately following an event as well as weeks and months after.

Some of these reactions include:⁴⁸

- **Disbelief** and shock
- **Fear and anxiety** about the future
- **Disorientation**, difficulty making decisions or concentrating
- **Apathy** and emotional numbing
- **Nightmares** and recurring thoughts about the event
- **Irritability** and anger
- **Sadness** and depression
- **Feeling powerless**
- **Changes in eating** patterns, loss of appetite or overeating
- **Crying** for “no apparent reason”
- **Headaches**, back pains, and stomach problems
- **Difficulty sleeping** or falling asleep
- **Increased use** of alcohol and drugs



These reactions and feelings can be hurtful to your recovery process, but there are ways to successfully cope with them after a disaster.

You can minimize the impact of these feelings and reactions by doing things like:⁴⁹

- **Talking about it.** By talking with others about the event, you can relieve stress and realize that others share your feelings
- **Spending time with friends and family.** If your family lives outside the area, stay in touch by phone. If you have any children, encourage them to share their concerns and feelings about the disaster with you.
- **Taking care of yourself.** Get plenty of rest and exercise, and eat properly. If you smoke or drink coffee, try to limit your intake, since nicotine and caffeine can also add to your stress.
- **Limiting exposure to images of the disaster.** Watching or reading news about the event over and over again will only increase your stress.
- **Finding time for activities you enjoy.** Healthy activities can help you get your mind off the disaster and keep the stress in check.
- **Taking one thing at a time.** For people under stress, an ordinary workload can sometimes seem unbearable. Pick one urgent task and work on it. Once you accomplish that task, choose the next one. "Checking off" tasks will give you a sense of accomplishment and make things feel less overwhelming.
- **Doing something positive.** Give blood, prepare "care packages" for people who have lost relatives or their homes or jobs, or volunteer in a rebuilding effort. Helping other people can give you a sense of purpose in a situation that feels 'out of your control.'
- **Avoiding drugs and excessive drinking.** Drugs and alcohol may feel helpful in the short term but may actually cause more problems on your road to recovery.
- **Asking for help when you need it.** There are things after a disaster that are out of your control. Asking for help is not a sign of weakness.



DIGITAL TIP:
You can use Substance Abuse and Mental Health Services Administration's (SAMHSA's) Disaster Distress Hotline: 1-800-985-5990 or text TalkWithUs to 66746 if you need help coping with a disaster.

2.7 Guidance for Using Social Media

To be informed before, during, and after a disaster, social media can be a valuable tool. In the recent past, Twitter and Facebook became communication tools after Harvey and other disasters.

You should follow accounts like:

- Federal Emergency Management Agency (FEMA) - @fema @Readygov
- State Emergency Management Departments
- Local police, sheriff, fire, and other first responder organizations
- Local utilities
- Local and national news organizations
- NOAA National Hurricane Center - @NHC_Atlantic
- Local National Weather Service office
- Organizations involved in disasters preparedness and response - @RedCross

You can also make sure your family members know how to use social media to their advantage during and after a disaster. Teach them how to search for specific organizations that may be useful for information. Also, teach them how to use Facebook's Safety Check to mark themselves safe after a disaster. Make sure you are using the preferred social channels to contact emergency services. Remember, some organizations may prefer you to call them for help rather than use social media contact them.





PART 3: PROTECT AND STRENGTHEN YOUR PROPERTY

Protecting your property and your family goes hand in hand. Your home provides shelter from daily weather conditions, and a stronger home means you will more likely have a home to come back to after you evacuate. Homeowners can take several steps to protect their property and reduce property damage caused by natural disasters. These standards of construction are referred to as mitigation, which is the effort to reduce the risk of loss by lessening the impact of disasters. Knowing your risks, like flooding and hurricanes, and then mitigating them can keep natural hazards from having catastrophic impacts. Whether re-roofing, elevating, building new, or remodeling, following the recommendations in this chapter will greatly improve the chances your home will survive.

The ability for your house to survive a hazardous event is limited by a number of factors, some of which are listed below:

- Your location
- The severity of the hazard event
- How well your home was built
- How your home has been maintained
- What steps do you take to strengthen your home

3.1 Best Standards for Building Better

Research and data have informed the best practices to strengthen your home. Building codes are the minimum standard and homes can be built above what the code requires using “beyond code” standards and building methods. Building this way allows homes to better withstand the hazards they will face and allows homeowners to recover more quickly.

3.1.1 Understanding Building Codes

When and how your home is built can make a big difference in how it will perform during severe weather. Many cities and jurisdictions adopt and enforce building codes, but some do not. You need to know what codes are now or were in place, if any, when you buy, build a new home, re-roof, or update your home, and in case you need to rebuild after a disaster. Additionally, building newer building codes can reduce claim frequency by 60% and claim severity by 42%.⁵⁰ Find out which codes are in place in your area by contacting your local building code office or planning and zoning department.

But what is a building code? Building codes are sets of regulations governing the design, construction, alteration, and maintenance of structures. They specify the minimum requirements to adequately safeguard the health, safety, and welfare of building occupants.

Rather than create and maintain their own codes, most states and local jurisdictions adopt the model building codes maintained by the International Code Council (ICC). The ICC’s family of International Codes include:

- International Building Code (IBC): Applies to almost all types of new buildings
- International Residential Code (IRC): Applies to new one- and two-family dwellings and townhouses of not more than three stories in height
- International Existing Building Code (IEBC): Applies to the alteration, repair, addition, or change in occupancy of existing structures



Figure 3-1. Houses built under different building codes (1972-2017) Source: FEMA.

If your city, jurisdiction, or municipality enforces building codes, then they typically adopt them every three to six years to provide a level of life-safety protection and to provide the local building industry a level of consistency. Building codes are intended for life safety, not property protection, or ensuring your property is there after the next big storm. While you must meet the minimum code requirements in your area, you can exceed minimum building standards when remodeling, re-roofing, or building new.

3.1.2 FORTIFIED Home™

For homeowners who want a tested and fairly straightforward way to strengthen their home using “beyond code” standards, we recommend the FORTIFIED Home™ program. FORTIFIED is a nationally recognized building standard based on more than 20 years of scientific research and real-world testing by the Insurance Institute for Business and Home Safety (IBHS). The program can be used when building a new home, re-roofing, or updating an existing home. FORTIFIED delivers superior performance during severe weather (such as hurricanes, strong thunderstorms, and lower-level tornadoes) and gives you the peace of mind that comes from knowing your home has been strengthened to offer additional disaster protection.

FORTIFIED gives you the option to strengthen your home and has a third-party verification requirement that assures your home is built, re-roofed, or retrofitted to meet the program’s stringent requirements. A FORTIFIED Designation may also qualify a homeowner for insurance discounts in many coastal states, as well as in some inland areas.

Studies have also shown that FORTIFIED can increase home value.⁵¹ You can find the discounts by contacting your insurance agent.



Figure 3-2. An IBHS FORTIFIED home (back) versus a home that was not built according to FORTIFIED standards (front) after being subjected to standard thunderstorm conditions Source: IBHS.

3.1.3 Design for Your Risk

When building or retrofitting your home, think about and build for all the risks your home is likely to face, such as flooding and high winds. Regardless of where you live, getting your roof right by building or re-roofing to resist damage from high winds is affordable and usually an easy upgrade to make. High wind design and retrofitting start at the roof and work down, ideally into the foundation using a continuous load path. Flood design and retrofitting are the opposite; they are bottom-up processes. Elevating a home above the floodwater or preventing damage from floodwater using floodproofing techniques are common approaches.

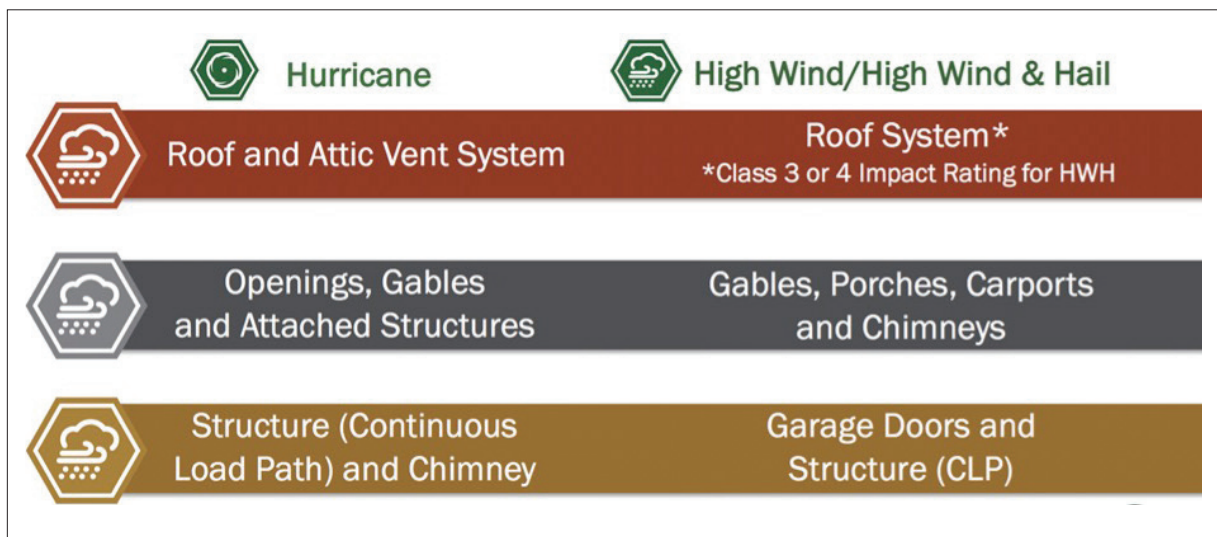


Figure 3-3. Three FORTIFIED Levels of Construction and Components Source: IBHS.

3.2 Retrofitting an Existing Home

Most of us live in existing homes, and when updating or retrofitting an existing home, you should consult with a licensed structural engineer or architect. They can go over the costs and benefits of installing the following common retrofit options:

- Roof-to-wall and wall-to-foundation connections
- Hurricane clips only without additional foundation connection
- Stronger connectors than those required in the current building code

3.2.1 Roof-to-Wall Connection

Concepts regarding the roof-to-wall connection are covered in Part 3.2. A properly selected hurricane clip is required for each rafter. In addition, the rafters at the gable end eaves should be strapped down. Exterior beams supported by corner columns also require a strap down. For

houses with post-and-beam roof construction, fasteners should be for roof rafter to roof beams, top of post to horizontal ridge beam, and post-to-beam connections located at the exterior wall.

You should seek a licensed structural engineer or architect to select the proper connectors and nails for your house. You can then do either all or part of this work yourself or hire a licensed contractor.

3.2.2 Re-Roofing

The wind from a hurricane attacks any weaknesses in the roof. Once a weakness is exposed, adjacent areas can be more easily damaged and peeled away. Thus, strengthening the roof is important and should be considered for new construction and when a roof is replaced after its expected life. The roofing option involves installing continuous structural sheathing (for example, plywood where it is missing or damaged). Additional fasteners and a secondary waterproof membrane are required. You should seek a licensed roofing contractor to do this work.

As a side note, there are small things you can do to strengthen the roof even if it is relatively new. For example, if you climb into your attic and see that nails that are supposed to attach the plywood sheathing to the truss have missed the truss, then you have found what could be a structural weakness. The joint can be strengthened with a wood epoxy or the application of closed cell foam insulation. Refer to Figure 3-6 to see what spray foam looks like.

3.2.3 Foundation Uplift Strengthening Restraint

Strengthening the foundation to resist uplift will generally require the removal of interior finishes. The installation of uplift connections should be planned by a licensed structural engineer only after they have inspected the home to understand the materials and methods used to construct the home and have calculated the uplift requirements.

3.3 Strengthening the Roof System

The roof is your home's first line of defense against severe weather and is often one of the most vulnerable systems of the home. Roofs are highly exposed to wind, rain, and hail and have the risk of failing in any given weather event. Roof damage is common, even in lower-level hurricanes and other high wind events, often leading to significant property damage inside the home when the roof covering is lost, allowing water intrusion. Strengthening the roof is one of the most important and often cost-effective ways to reduce damage from severe weather events. The best opportunities for strengthening the roof are when building new or re-roofing, but there are techniques to strengthen roofs on existing homes that do not require re-roofing.

3.3.1 Roofing Assembly

Several layers of materials add to the structural strength of a roof and keep water out from the interior of the home. After the roof decking goes on, the next layer on top is called an underlayment and keeps moisture from the decking. Felt material is the most common underlayment that is paired with shingles. Synthetic roof underlayment recently began replacing traditional roofing felt.

What you see from the outside of a home is the roof covering, typically in the form of shingles, metal, or tile. It protects your home from weather, heat, rain, hail, and wind during its lifespan and must be replaced at least once within the lifetime of your mortgage. Shingle roofs can last up to 20 or more years depending on type, location, sun exposure, and maintenance. Metal, slate, or tile roofs can last much longer, usually 40+ years.

It is important to ensure your roof covering is installed properly according to where you live based on wind speeds, building codes, and the roof covering manufacturer's specifications. To be sure your roof is properly installed, only hire a licensed, trained, and insured roofer or contractor, preferably with credentials and references.

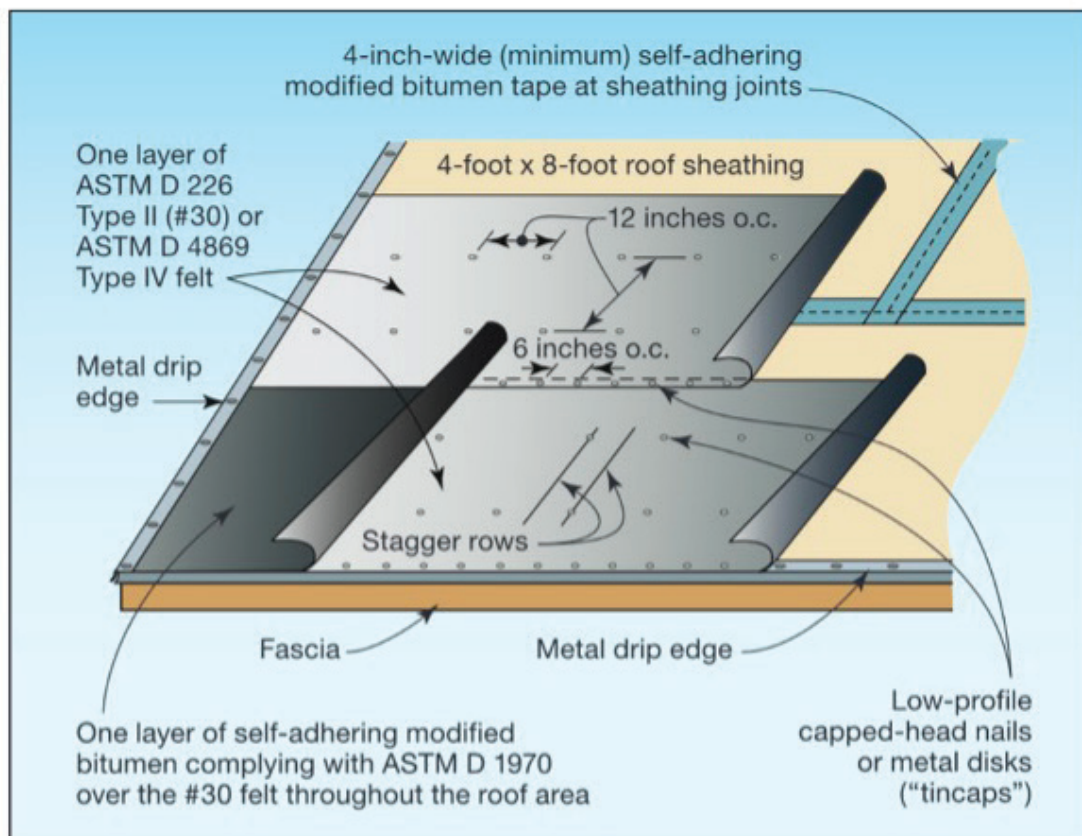


Figure 3-4. Roof Assembly Source: FEMA

Roof Deck – This is the wood paneling or boards (sheathing) that are attached to the roof structure (trusses or rafters). Once attached, the roof framing becomes stronger and rigid, so it transfers wind or weight loads to the exterior walls.

The roof deck is typically plywood, oriented strand board (OSB), or in the case of many older homes, individually sawn wooden boards (often called “one by’s,” 1x’s). The minimum recommended roof deck thickness is 7/16”, but it is common to find 1/2” roof decking. Anything thinner than 7/16” can be too weak to protect a home from damage during a severe storm or hurricane and is not allowed under the FORTIFIED program.

Sealed Roof Deck – Sealing the roof deck is not typically required by code but is one of the most important components of the FORTIFIED program. A properly sealed roof deck is one that seals seams or gaps between pieces of the roof decking so that water cannot flow into the attic if the roof cover is lost. This is not a common practice in most areas. However, some cities and counties have started requiring this added protection. Check with your state and local building code requirements to understand the minimum requirements for underlayment.

The best time to seal a roof is when re-roofing or when building a new home. When re-roofing, it is recommended that the roof covering be removed to check the overall roof condition, to make any necessary repairs, to re-nail the roof deck, and to apply the sealed roof deck properly. There are three ways to achieve a sealed roof deck when building new or re-roofing:

1. Install a 4” wide modified bitumen or acrylic roofing flashing tape over all roof deck seams, then cover with a 30# felt or equivalent synthetic underlayment (Check out this Information on choosing the right tape: <https://www.smarthomeamerica.org/resources/sealing-the-roof-deck-choosing-the-right-tape>).

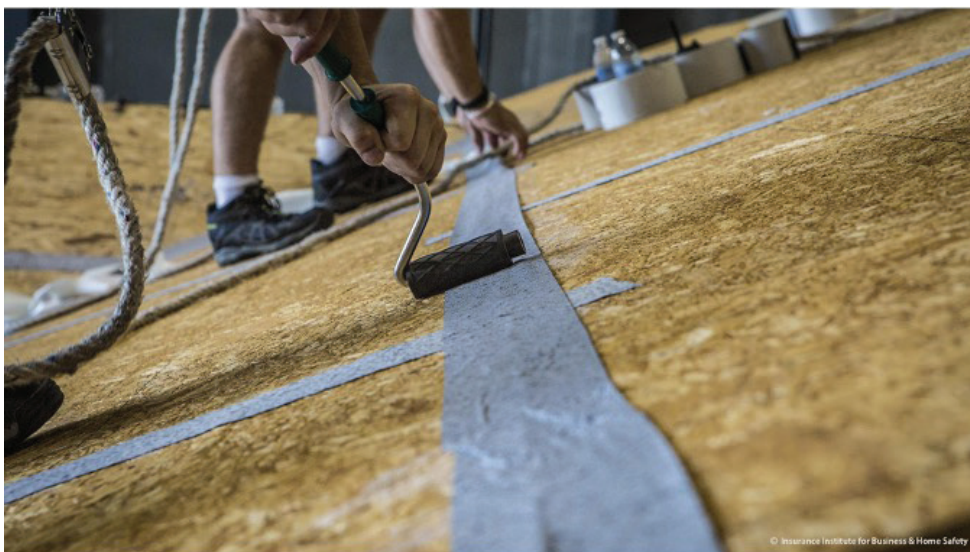


Figure 3-5. Water Intrusion Tape Source: IBHS

2. Install a self-adhered (peel-and-stick) membrane over the entire roof deck.
3. Install a double layer of 30# felt

See FORTIFIED Home guidance for proper installation of these sealed roof deck methods.

If you have an existing home that is not in need of a new roof and the entire underside of your roof deck is accessible from your attic, it may be possible to seal your roof deck by applying a closed cell foam (Figure 3-6) from the inside along the seams and rafters or trusses. This should only be done by a professional installer who is trained in this specific application of foam.



Figure 3-6. Spray Foamed Attic Source: IBHS

Roof Deck Attachment – How a roof deck is secured to the structure of a home’s roof, the trusses or joists, is called its attachment. Nails, screws, and staples, collectively called fasteners, are common ways to attach a roof deck to the roof’s structure. Typically, roof decking is nailed with “8d smooth” nails. Stapling is the weakest attachment type, while what is called ring shank nails, can double the strength of a roof’s attachment compared to 8d smooth nails. The distance between nails is also important to maximize their holding power. The farther apart the nails are, the less effective they are. Nailing should be spaced according to the building code to resist the design wind loads and pressure on the roof.



Figure 3-7. Ring Shank Nails Source: IBHS

The stronger the roof deck attachment, the better a home’s chance of withstanding a major hurricane or high winds and avoiding damage during storms. Whereas a weaker roof deck attachment is more likely to be peeled off or damaged. Building codes typically require the appropriate attachment types according to the probable risk in your area. Re-roofing or building new are opportune times to increase the strength of your home’s roof deck attachment and reduce your risk of damage in a cost-effective way.

Flashing – is typically a thin piece of impervious metal, such as aluminum, that covers a gap or a transition in roofing materials or around windows and doors. It is designed to keep water from penetrating these vulnerable areas and is especially important for homes susceptible to strong winds and wind-driven rain.

Drip Edge – Drip Edge or Drip Eave (Figure 3-8) is important flashing at the edge of the roof that helps channel water away from the roof facade, reducing the chance of rotting the roof deck and fascia. Drip edge may not be installed in many existing homes and even in some areas for new construction but is required by the FORTIFIED program.

Other common locations for roof flashing are where two different planes of a roof meet, where the roof meets a wall, and around vents and chimneys. As with all construction practices, flashing must be installed correctly. Incorrect installation can actually cause water to be directed into vulnerable areas instead of away from them.

Roof Underlayment – This is installed between your shingles and your roof deck and is an added layer of protection from severe weather. It is primarily designed to act as a moisture barrier.

Underlayment has historically been known as “tar paper” or roofing felt, but there are other options to choose from, including what’s called synthetic underlayment and the fully adhered membrane, or “peel-and-stick,” which also achieves the sealed roof deck. The FORTIFIED program requires certain criteria for each type of underlayment. For more information, see the FORTIFIED roofing checklist here: <https://www.smarthomeamerica.org/resources/fortified-re-roofing-checklist>

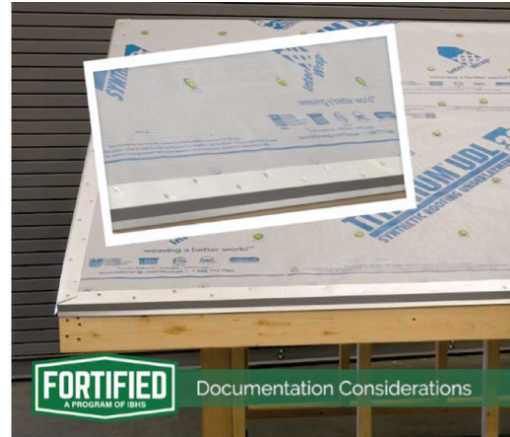


Figure 3-8. Drip Edge
Source: AL Homeowner's Handbook



Figure 3-9. Synthetic Roof Underlayment
Source: IBHS

TIP:
Be sure your roof cover is high wind rated AND properly installed to meet the area's design wind speed rating.

Roof Cover – The roof cover is the final layer of the roof system, most commonly consisting of shingles, metal or tile. When selecting a roof cover, it is important to know the building code and wind speed requirements for your area and that your roof cover will withstand the highest possible winds to which your home might be susceptible.

Shingles are the most common and inexpensive type of roof cover. It is important that shingles be “high wind” rated and properly installed, usually meaning 6 nails per shingle. Ask about the shingle rating during the purchase and bidding process. Look for a rating of Class G, H, or F. Roof covers other than shingles (metal, tile, low-sloped roofs, wood shakes/shingles) should be rated and installed for the site-specific wind speed and design pressures. Information on the wind speed for your home’s location should be available at your local building department. Another factor to keep in mind is that class ratings do not equate with durability ratings. Durability ratings determine how long shingles should last (e.g. 30-years versus 20-years) given the climate conditions (e.g. rain versus hail).

Roof Slope – Roof slope is the incline of the roof expressed as a ratio of the vertical rise to the horizontal run. This ratio is always expressed as inches per foot. A roof that rises 4 inches for every 1 foot, or 12 inches, of run is said to have a “4 in 12” slope. If the rise is 6 inches, then the roof slope is “6 in 12.” The slope can also be expressed as a ratio. For example, a “4 in 12” slope can be expressed as a ratio of 4:12.

PRO TIP:
Look at the Don't Goof When You Reroof campaign to see how you can improve the strength of your roof the right way. www.DontGoof.org



Figure 3-10. Ridge Vent 1



Figure 3-11. Ridge Vent 2

Common roof slope terms are flat, low slope, and steep slope. Building codes and product manufacturers dictate the type of roofing materials needed and how they are installed based in part on the slope of a roof. Common roof slopes are between 4:12 and 9:12. When a roof's slope exceeds 9:12, it is commonly called a steeply sloped roof, and code or manufacturers may require special installation techniques or materials. For guidance on low-sloped roofing, see the FORTIFIED Technical Bulletin here: <https://fortifiedhome.org/technical-documents/#standards>.

Ridges - These are the high points of a roof, where the roofing comes to a peak. Often, roof ridges are used to add attic ventilation using ridge vents. Ridge vents can be an access point for wind-driven rain unless a high wind rated vent is used and properly installed.

Valleys - Opposite of a ridge, valleys are formed where two inward-sloping roof lines meet. These areas require additional sealing to keep water from entering the home. This sealing is often done using thin metal plating under the roof covering or by adding additional fully adhered roofing membrane or underlayment, often known as an "ice and water shield" or peel-and-stick. Peel-and-stick can also be used over an entire roof deck to create a fully sealed roof deck.

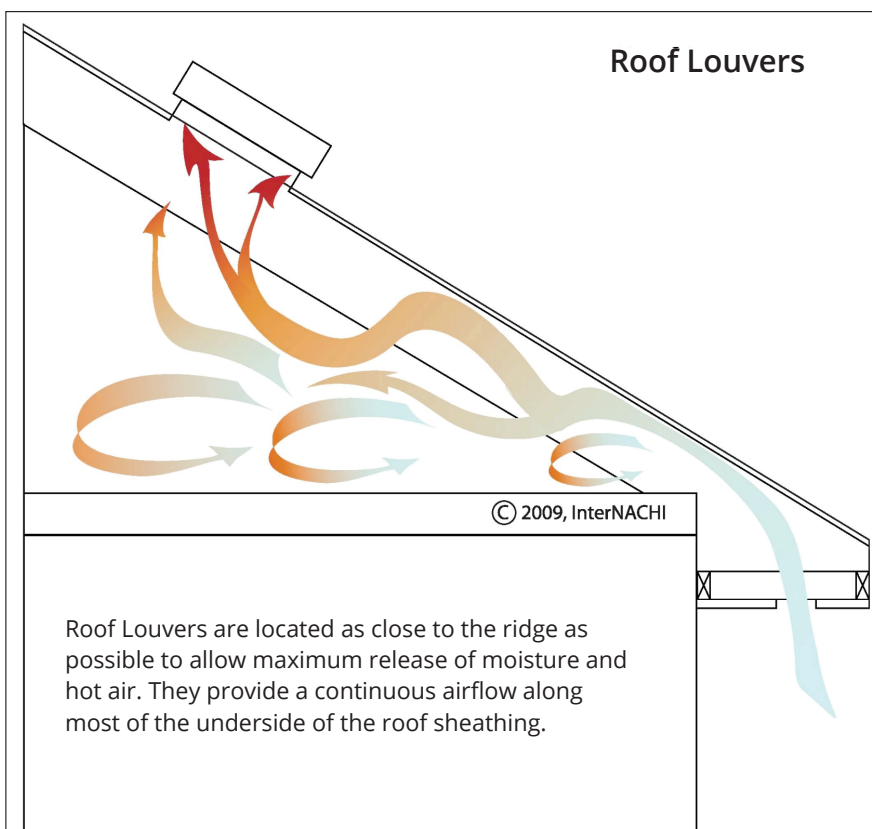


Figure 3-12. Roof Venting Circulation Source: NACHI

Roof Venting - Venting allows your home to breathe, and maintain comfortable interior temperatures, but also must keep wind-driven rain and pests out of your home and attic. There are many ways to vent an attic. The proper approach, number, and size of vents are critical to ensuring your home performs well during storms. It also keeps your home comfortable while keeping heating and cooling costs as low as possible. Please see the glossary for a list of the different types of venting systems.

3.3.2 Strengthening Gables and Soffits

Roof Framing and bracing – There are two common types of roof framing for a home. Gable-end roofs have two flat ends that are A-shaped and two sloped sides. Hip roofs have all four sides of the roof sloping up towards the center of the roof. This inward sloping design makes hip-style roofs inherently sturdier than gable style roofs. During a hurricane, gable-end roofs are vulnerable to intense wind pressure on their flat ends. If one of these ends collapses, it can allow wind-driven rain to enter through the attic and allow wind pressure to blow off the roof decking, potentially causing catastrophic damage to a home.

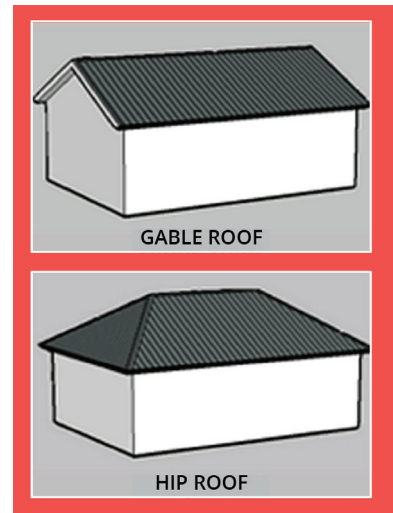
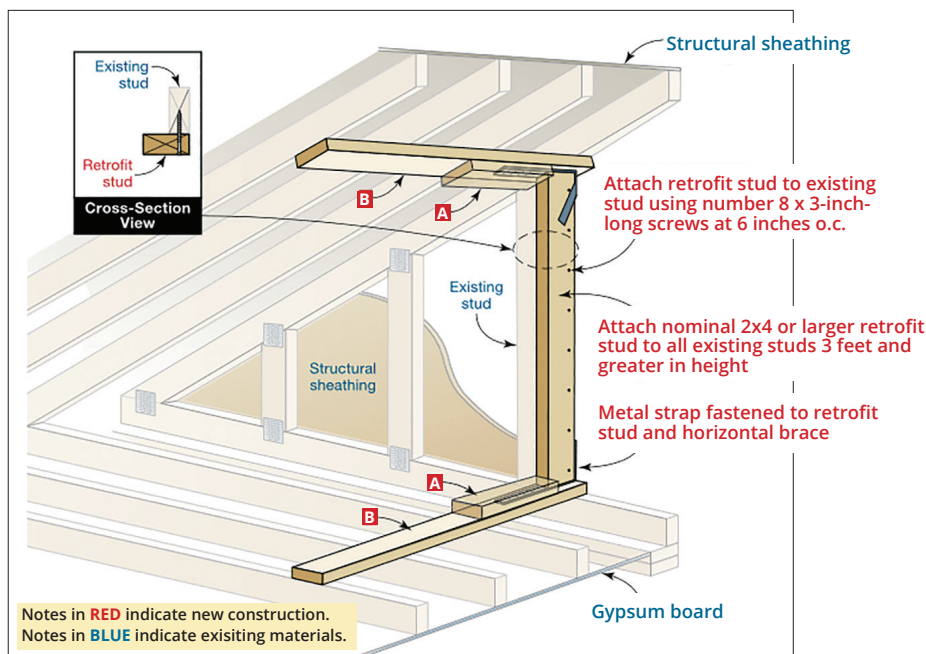


Figure 3-13. Gable Roof (top) and Hip Roof (bottom)

Strengthening a gable-end roof is recommended and can be done by adding lateral and diagonal bracing. Figure 3-14 demonstrates gable-end bracing. For lateral bracing, a system of metal connectors and 2x4s are attached to the gable-end wall framing and braced against the next four to five adjacent trusses of the roof. Each vertical member of the gable-end wall should be braced using this method, and additional vertical braces behind the gable-end wall may be necessary to achieve appropriate bracing. Diagonal bracing runs from the top of the gable-end to the bottom of the fourth truss and from the top of the fourth truss to the bottom of the gable-end.



A Nominal 2x4 compression block bearing tight to retrofit stud and fastened to horizontal bracing member with number 8 x 3-inch-long screws. Fasteners between compression block and horizontal brace must not go through the metal strap

B Nominal 2x4 horizontal bracing member fastened to framing at each crossing with three number 8 x 3 inch-long screws

Figure 3-14. Conceptual Gable End Retrofit No Overhang Source: FEMA

Soffits and Eaves – When a roof overhangs the exterior walls of a home, it creates eaves, which are typically the ends of the roof's structure, sometimes called rafters. Eaves can be used to help vent the home's attic or protect the sides of a home from rain. A home can have no eaves, or they can range from 4 to 24 inches or more in-depth. Soffits cover exposed eaves and protect the interior of a home from water intrusion and wind. Many different materials can be used for soffits. More durable soffit materials include rigid materials such as plywood or fiber cement, but it is very common to find more flexible materials, such as vinyl or aluminum.

Vinyl or aluminum soffits can be a weak link in a home's protection when they are 12" in depth or more and not reinforced or braced. Without reinforcement, these types of soffits can fail in high winds by being blown off or pushed into the attic space, allowing wind and water to get into a home. Bracing unreinforced vinyl or aluminum soffits can be done easily in many cases and by using several different approaches.



Figure 3-15. Soffit Bracing

3.4 Shutters and Other Protective Barriers

Keeping out wind and water is critical to the survival of your home during severe weather. Protective barriers, such as shutters and impact-rated windows and doors should be installed well in advance of a storm. Installing impact-rated windows and doors is also permanent protection. The FORTIFIED program requires shutters or impact ratings on all openings to meet specific testing standards in any location with wind speeds greater than 130mph. However, many current codes allow the use of plywood. It is important to check with your local building code department for requirements specific to your area. If plywood is used, it must be properly fastened, and installation should not be attempted once the wind begins to blow. **Hanging plywood in high winds is extremely dangerous.**

Many homeowners think using window and opening protection is to simply protect the glass from breaking, but that is only partially true. Shutters and even impact windows can, and do, bend or break. Once a window breaks, the inside of your home is exposed to both wind and wind-driven rain. Wind can cause a home to pressurize and experience vast damage, such as losing part or all of the roof, walls blowing out, or other interior damage.

Finally, **DO NOT tape your windows**, it is a myth that this will prevent them from breaking when impacted by windborne debris. This method provides no protection and wastes valuable time that should be used for other storm preparation tasks.



Figure 3-16. Hurricane Florence Shutters IBHS

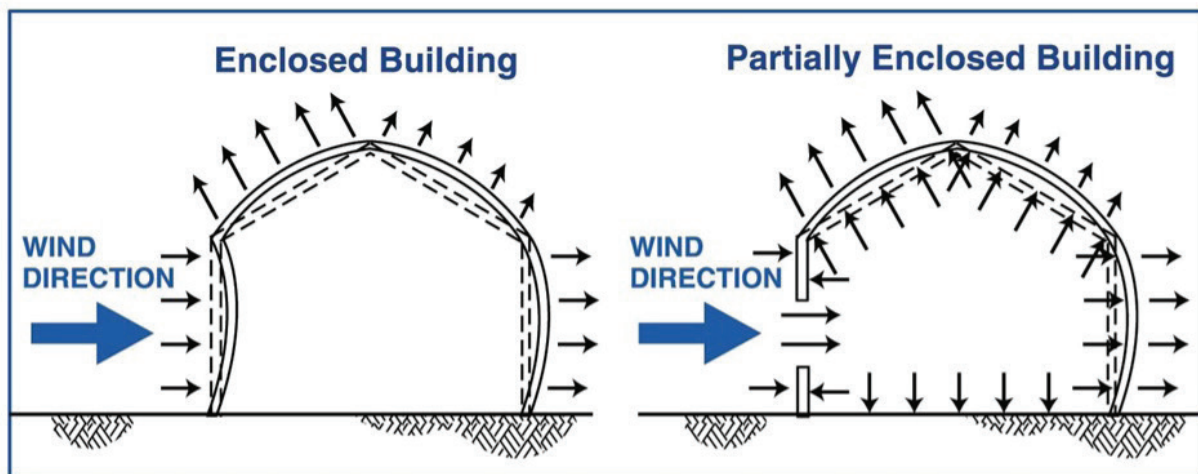


Figure 3-17. Wind and Rain Resistant Building Envelope Source: FEMA

Benefits of Protective Barriers for Openings

When installed properly, protective barriers can:

- Keep wind pressure from building up inside, which often leads to loss of the roof.
- Reduce the chance glass will break.
- Reduce the chance of wind-driven rain soaking the interior.
- Help ensure continued habitability of a home.

Protective Barrier Options

Protective barriers may be temporary or permanent. When possible, install permanent protection, such as impact-rated windows and doors or roll-down shutters. For temporary protection, permanent fasteners should be installed on the building long before storm warnings, so shutter panels can be put in place quickly when needed. A wide range of products are available to fit your budget, including some do-it-yourself options, which are about 50% less per square foot than options requiring professional installation. Aesthetics may also be important when determining the right protection. Some permanent barriers have a greater impact on a building's appearance, which should be taken into consideration. However, there are also options that do not affect appearance, like impact-resistant glazing. Many homeowners choose a mixture of protective measures to meet their individual needs, budgets, and tastes.

Plywood Shutters

One of the most common options for window protection is regular plywood. Plywood is available at almost every hardware store and offers good protection if properly installed. Furthermore, the material cost is the least expensive of any of the other options discussed. If the budget for protective barriers is a hurdle, then it is recommended to buy and prepare plywood with the recommended thickness of at least $\frac{5}{8}$ " well in advance of hurricane season. Once you make your customized system, you can quickly install it before evacuating from a hurricane.

The disadvantage of plywood is that it can rot or warp if stored in a wet or warm area. In addition, plywood shutters are relatively heavy. You will need two people who can lift 30-40 pounds to help with the preparation and deployment of these shutters. Please refer to this installation resource: <https://flash.org/how-to-board-up-your-house/>

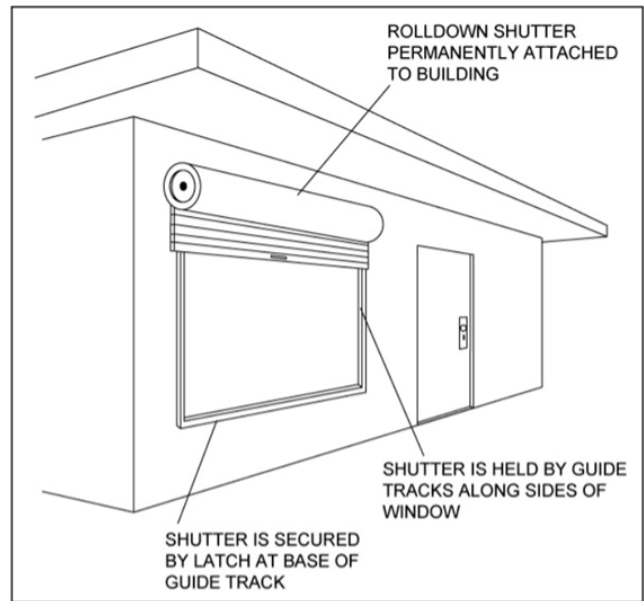


Figure 3-18. Rolldown Shutters Source: FEMA

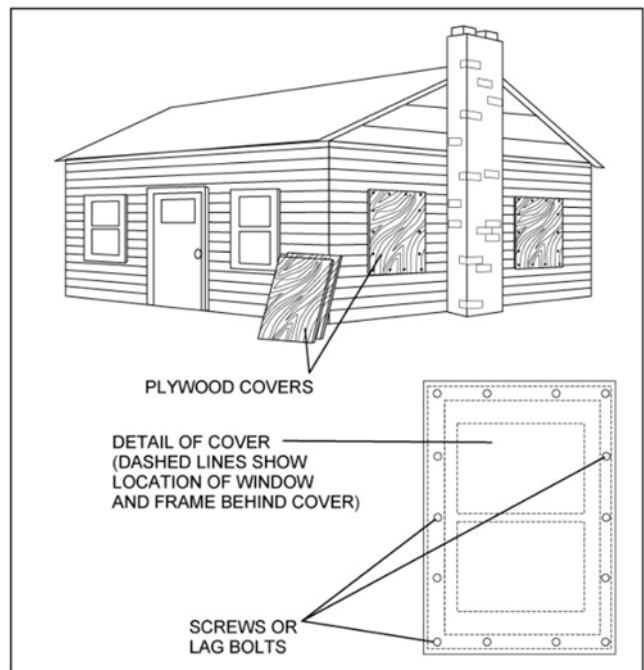


Figure 3-19. Plywood Window Protection Source: FEMA

Ratings and Labels are Critical

Choose products with the proper approval rating for impact resistance based on your local building code requirements or FORTIFIED Home™ recommendations. The label “hurricane tested” alone is not adequate. The most common impact rating for opening protection is commonly known as the “Large Missile Impact Test,” meaning that it has withstood the impact of a nine-pound 2x4 lumber board fired at the shutter at 30+ miles per hour followed by cyclic wind load testing. Look for these ratings or labels, and if you have questions contact your local building code department:

- ASTM E1886 and E1996
- AAMA 506



Figure 3-20. Impact Test on Window
Source: FEMA

Consider These Questions When Determining the Appropriate Opening Protection:

- Am I a year-round resident?
- Am I capable of installing temporary shutters by myself?
- Do I have the tools needed to install temporary shutters (ladders, plywood, screws, etc.)?
- Do I have a single-story home?

Will the look of permanent products, such as roll down or accordion-style shutters, negatively impact the appeal of my home? (These often have visible storage “boxes” on a home’s exterior when not in use.)

If the answer to any of these questions is no, installing permanent shutters or impact-rated windows and doors is highly recommended.

Protective Barriers Resources

Learn more using the IBHS Opening Protection Selection Guide at

<https://www.smarthomeamerica.org/resources/opening-protection-guide>

to compare all the types of opening protection and choose what is right for you.

The International Hurricane Protection Association (a trade association group comprising manufacturers, contractors, and other industry professionals) has several tips regarding the selection of projects, installing contractors, and other useful information on its website:

www.inthpa.com. Regardless of the system you choose, installation is key. We encourage you to consult with a competent, licensed, and insured contractor specializing in supplying and installing these systems.

3.4.1 Garage and Entry Doors

One of the most important yet frequently overlooked openings in a home that also requires protection is its doors — both the garage door and entry doors. Most major suppliers of both types of doors offer products that meet both wind and impact resistance requirements.

The garage door is often a significant weakness during a hurricane due to its large area and the forces to which it is subject. Its failure can cause extensive damage. Garage door options include replacement with a stronger door, horizontal bracing, vertical bracing, or other types of bracing kits. For many garage doors, vertical bracing is a popular and reasonably priced option.

The FORTIFIED program requires that garage doors without glazing (windows) should, at the very least, be pressure rated for the location of your home. These stronger door assemblies should come with more brackets to fasten the door to its frame. Garage doors are available with impact ratings as well. If a garage door does have windows, it is important that the door be impact rated or be protected by a tested shutter system. Often, the replacement of a non-rated door with one of these newer types is cost-effective when compared to the cost of providing protection for the door.

Double-entry doors, such as French doors, should have slide bolts at the top header and bottom threshold of the inactive door, a deadbolt with at least a 1-inch throw length between each door, and three hinges attaching the door to the frame. Single-entry doors should have three hinges and a bolt long enough that it goes into the 2x4 framing of the door. Non-impacted rated double-entry doors should still be covered by a tested shutter system or plywood.

As with impact-resistant windows and doors, any replacement of a door with a stronger or impact-resistant garage or entry door should be done by a qualified, licensed, and insured professional.



Figure 3-21. Fortified Garage Door Source: IBHS

3.4.2 Opening Protection to Avoid

Window film is an aftermarket product used to enhance glass breakage characteristics and is commonly known as security window film. Such products are often touted as “hurricane film” or similar – claims that cannot be substantiated by testing. Application of any of these window films to existing windows does not constitute adequate opening protection, does not meet the appropriate impact testing standards, and should not be considered for use as opening protection. For more information, visit the website of the **International Window Film Association (IWFA): www.iwfa.com**

Above all, do not use tape as an opening protection measure!

3.5 Continuous Load Path, Design Pressure, and Chimney Anchoring

3.5.1 Continuous Load Path Connections

All homes have some connection from the roof to the foundation; otherwise, they would fall apart. The continuous connection from the roof to the foundation is often called a “Load Path” and is analogous to a chain — it is only as strong as the weakest link. In response to recent hurricane damages, much stronger connections are now required to protect against hurricane winds. New homes are designed with continuous load path connections; older homes may need to be retrofitted to add load path components.

Framing and creating the structure of a home can be done with many types of materials, like wood, concrete, and steel framing. New technologies and methods have also emerged and are being used, such as insulated concrete forms (ICF), Structural Insulated Panels (SIPs), and even modular homes where the walls, etc. are built off-site, shipped, and then assembled on the lot. There are even new “advanced framing” techniques to increase energy efficiency and reduce the amount of materials used while retaining the strength of a structure. Each of these has advantages and disadvantages, but when building a new home using any of these systems, an engineer should always be involved in the design to ensure that the appropriate connections and load path are specified for the specific wind speeds and wind loads based on where the home is located.

Most homes are built using wood frame construction, with the walls, floors, ceilings, and roof structure made of wood. Building codes outline how a home should be built based on its location and the materials used. The specifics of the continuous load path connection are illustrated in the Figure 3-22. The roof is tied to the wall, typically with hurricane clips and plate ties. The wall of a higher story is tied to a lower story with straps. The walls are tied to the foundation with plate ties and anchors. There is a wide variety of clips, ties, and anchors available for all these connections, and it is critical that an engineer specify which are appropriate for each location in order for them to work properly.

The weakest link for many homes is the roof-to-wall connection. The hurricane clip (aka hurricane tie) was created to improve this connection. There are several types of hurricane clips; which one should be used on your home depends on the design and the load of the home. A properly selected hurricane clip is required for each truss or rafter.

For older houses, it is possible to add load path connections. Each home is different, but in general, it will be easier and less expensive to put in hurricane clips than to add the foundation connections. Hurricane clips help to keep your roof from blowing off during a hurricane or high winds. Check with a licensed professional or structural engineer or architect to determine what is feasible for your home. You can then determine if you can do the retrofitting yourself or if you will need to hire a licensed contractor.

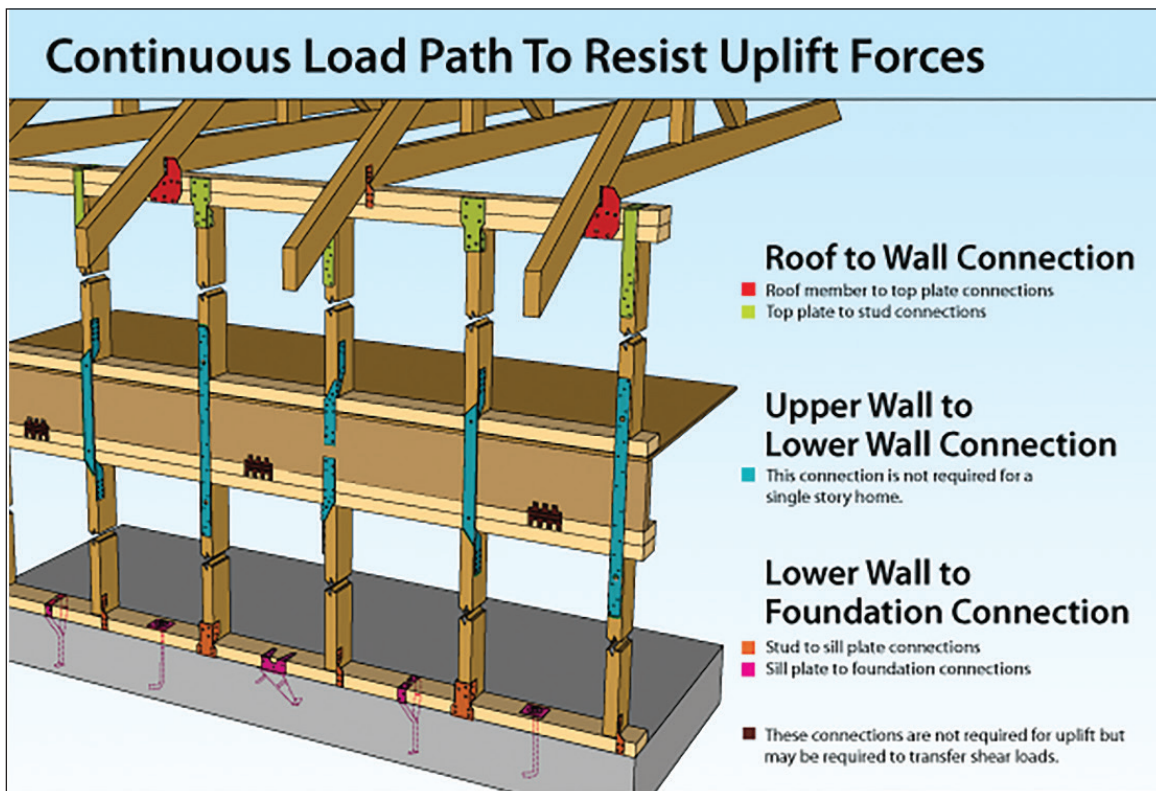


Figure 3-22. Continuous Load Path Source: IBHS

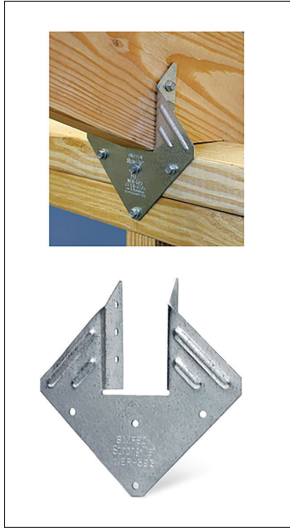


Figure 3-23.
Hurricane Clip 1
Source: Simpson Strong Tie

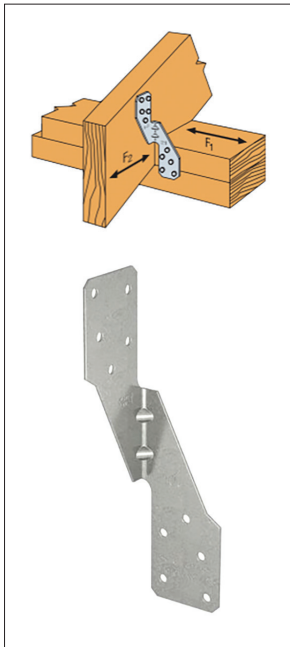


Figure 3-24.
Hurricane Clip 2
Source: Simpson Strong Tie

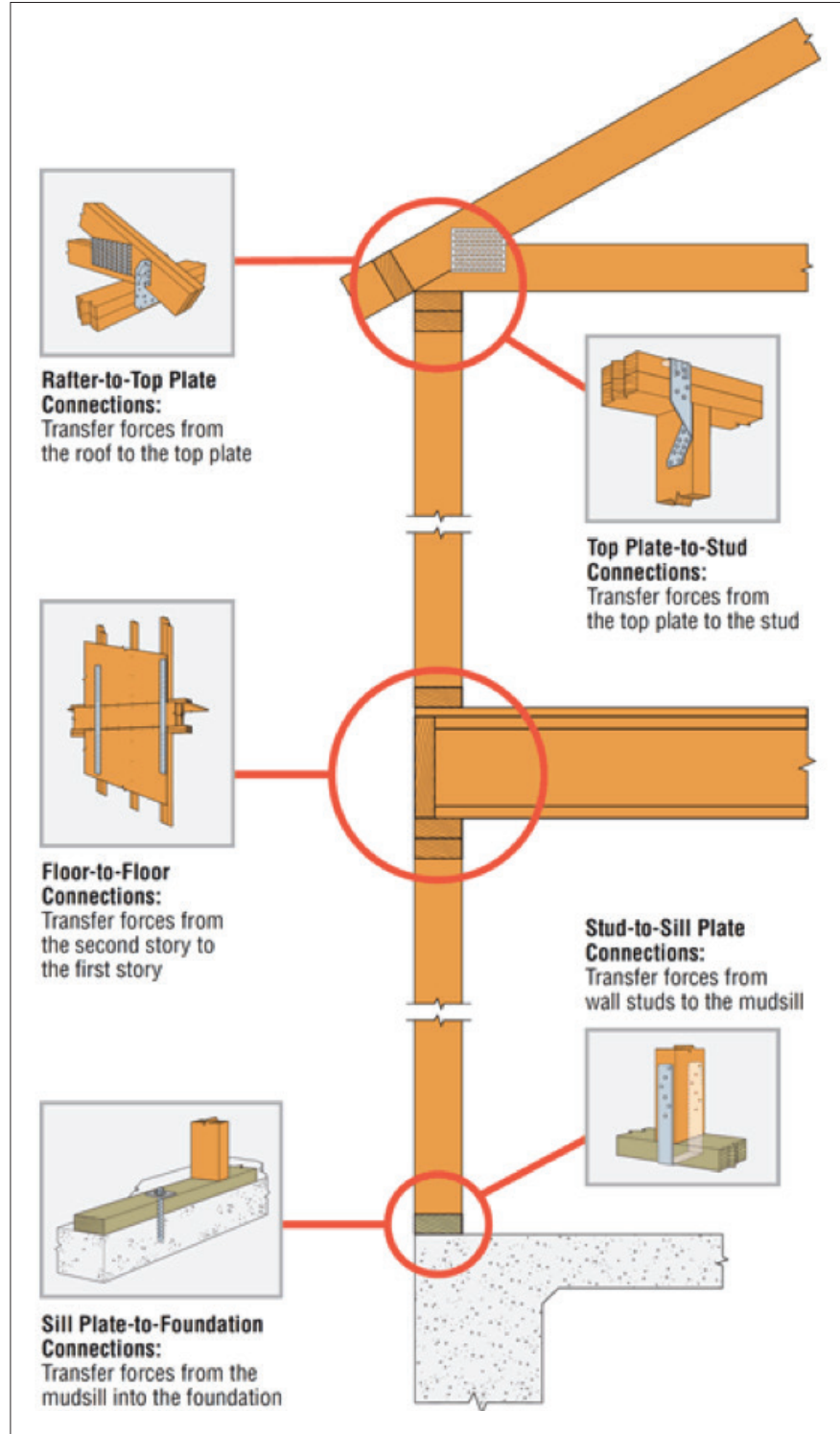


Figure 3-25. Continuous Load Path Connections Source: Simpson Strong Tie Company Inc.

3.5.2 Window and Door Design Pressure

When an engineer is designing a load path, he or she is taking into account the ways that wind and other pressures affect all parts of and materials in a home. The walls, foundation, and roof, however, are not the only parts of a home where pressure must be taken into account. Windows and doors are also designed to withstand specific amounts of pressure and are rated using a Design Pressure rating (DP rating). This rating takes into account the entire window or door assembly, not just the components like glass, sash, or frame of the window. These DP ratings are set by local building codes and keep these components from breaking or failing under normal circumstances. It is important to note that because of the way the wind flows around and acts on a home's surface, windows or doors near the corners of a home experience more pressure than those closer to the center of walls.

When purchasing doors and windows, most will come with labels showing the design pressure. It is nearly impossible to tell the design pressure of openings in existing or older homes. However, if you are replacing openings or building a new home, you should purchase those with design pressure ratings for the location of your home.

Design pressure is different from impact rating. Impact rated doors and windows keep debris from penetrating the opening but do not protect the window from the wind pressure. To ensure your windows and doors will keep wind and water out of your home in a severe weather event, you should consider both design pressure rating and impact rating.

3.5.3 Chimneys

Chimneys that have wood framing around a chimney flue can also be particularly vulnerable to severe wind events. It is important that when an engineer is designing the load path and specifying the opening design pressure they also specify framing and hurricane tie connections for the framing of the chimney. This is very difficult to achieve for an existing home but can easily be done when designing and building a new home.

3.6 Foundation

A building's foundation is arguably its most important structural element. It must support the building above it and all the loads that are exerted on it. It must resist weathering, decay, and corrosion (with little or no maintenance) to remain viable for the entire life of the building. Because of the many factors involved in determining the loads on a foundation and the best type for your location, it is important to involve a professional or structural engineer in foundation design for new construction.

The foundation a home needs, or has, depends on several factors:

- **The load capacity.** Some foundations are meant to hold a certain amount of weight. Exceeding that load-bearing capacity can result in some very unfortunate results, like complete foundation and home failure or collapse.
- **Groundwater.** If a home's foundation is over-exposed to groundwater, it can weaken it. Foundations should be built in an area with good drainage; in some cases, this can simply mean on top of a hill. In other instances, this means using gravel or grading or sloping the area around a home to drain water away. Other types of foundations may lift a home off the ground. However, some foundations cannot be used in areas where the ground remains too saturated.
- **Climate and risks.** Different climate zones and local risks determine the type of foundation a home will need. A home in a high-risk flood zone will have a different foundation (e.g., pier and beam) versus one that is not (e.g., concrete slab). The same goes for areas with extreme temperature ranges. Places that freeze, areas with heavy rainfall, or that may flood, require different foundations and materials.

There are three common closed foundation types - slab, basement, and crawlspace. Additional options include a stem wall. These are becoming popular choices for many reasons, and we recommend homeowners consider them depending on their location and the hazards to which they are exposed. There are variations of each type of foundation type you can talk about with your contractor, engineer, or inspector.

The primary open foundation practice in coastal high-risk flood zone areas is an elevated home because it allows the home to sit above the base flood elevation. They typically have a wood-frame foundation that is secured atop concrete columns or wooden piles (often called stilts), which are poured or driven into the ground based on the building code requirements. Generally, the deeper the columns or piles, the more secure the home will be.

Refer to the glossary for definitions of each type of foundation.

3.7 Flood Protection

Protecting your property from flooding can involve a variety of actions such as inspecting and maintaining the building. Most of these actions, especially those that affect the structure of your building or their utility systems, should be carried out by qualified maintenance staff or professional licensed contractors. The most important information to know about your home when considering flood prevention techniques is the base flood elevation (BFE) shown on the Flood Insurance Rate Map (FIRM) for your community. Minimum elevation requirements can differ by community and are reflected through local codes and ordinances.

Based on the age of your building and the cost of the mitigation, your local floodplain manager can provide you guidance on whether your home needs to meet any minimum elevation requirements. These minimum elevation requirements are usually referenced off the BFE but can often require one or two feet above the BFE as a minimum elevation requirement (known as “freeboard”). Flood insurance premiums are also significantly higher when a home is below the BFE and drop for every foot that a home is built above the BFE (up to 4 feet), so additional elevation above the BFE is recommended.

Elevating a home above the minimum elevation requirement provides the best protection from flooding. There are some other options that may be less expensive, although, it should be noted that they can provide less protection. Floodproofing a home requires taking the necessary precautions to minimize water damage from storm surge or rising flood waters to protect critical electrical and mechanical equipment, as well as interior contents.

The following subsections will cover ways to help prevent flood damage to your home. Prior to considering any mitigation measures homeowners should review FEMA P-312, *Homeowner’s Guide to Retrofitting*, which addresses several techniques.⁵²

3.7.1 Elevation Basics

Whether you are elevating a structure one foot or 20 feet, there are several things to consider and several requirements you may have to meet to comply with building codes and insurance policies. The lowest floor elevation of a structure that is new or substantially improved (where repairs are 50% or more of the market value of the structure) must be at or above the locally required minimum elevation.

Elevation Certificates (EC) are administrative forms that document the elevation information for a building. Elevation Certificates are required for new construction and substantial improvements to existing structures within the floodplain; the forms demonstrate a structure's compliance with local floodplain ordinances. It is recommended that a structure be surveyed by a registered professional after major storm events or when purchasing a home in a Coastal V-Zone. The elevation certificate needs to be completed by a registered professional land surveyor, engineer, or architect to ensure that all elevations and requirements are met with the community's flood damage prevention ordinance.

FIRMs and flood zones will affect the design of foundations when it comes to elevating structures. Any type of foundation is permitted in Zone A, but only open foundations (e.g., piers) are permitted in Zone V. When a home is built with a crawlspace, due to a low BFE, the space is generally not tall enough for any use beyond storage. Any area below the minimum elevation may be used only for parking, storage, or access.

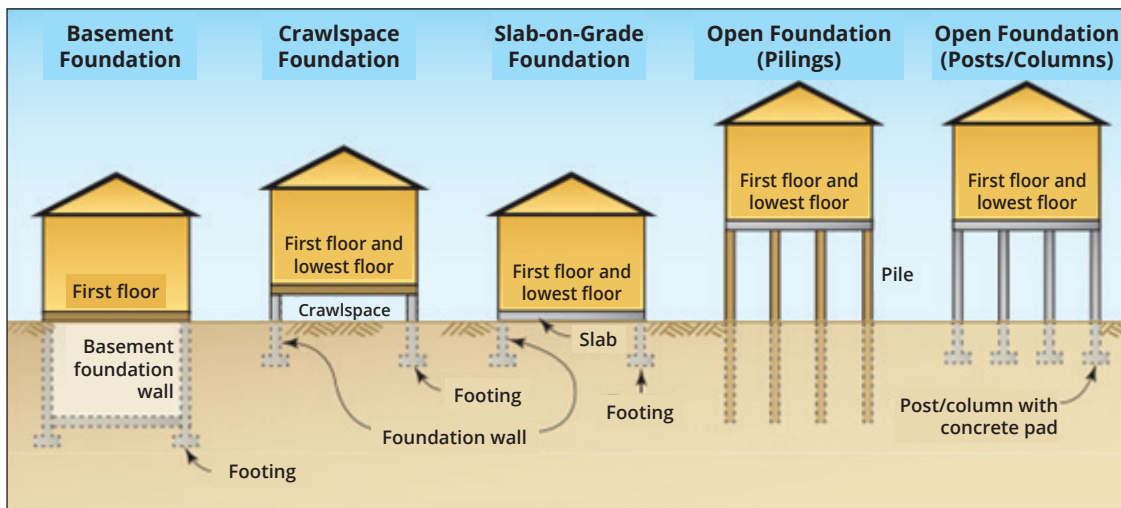


Figure 3-26. Home Foundation Types Source: FEMA

Major storms and flash floods can cause waters to rise higher than the BFE; therefore, it is always a good investment to build a safety factor above the BFE. For those properties located within a flood zone, elevating a building's lowest floor above predicted flood elevations by a small additional height (known as "freeboard") has very little effect on the look of a home, yet can lead to substantial reductions in damages caused by flooding as well as reductions in flood insurance premiums.

Freeboard is becoming a common practice in local floodplain ordinances and as a beyond-code strategy. It refers to building higher than the BFE given on your FIRM and is usually expressed in “feet above BFE” (e.g., two feet above BFE). Freeboard is strongly encouraged for the following benefits:

- Lowers insurance premiums
- Adds a margin of safety if flooding exceeds the predicted BFE
- Accounts for outdated or failing community infrastructure (e.g., drainage and floodwalls)
- Precedes potential changes and updates to FIRMs
- Precedes future development in your community and in communities upstream
- Addresses environmental threats such as sea level rise and land subsidence

Design Flood Elevation (DFE) determines the height of the lowest living space and other building elements. Although FEMA issues FIRMs and designates BFEs for a location, a newly constructed or substantially improved building will most likely have a DFE. This will be based on the BFE, but it could be higher than the BFE depending on your local floodplain ordinance or your decision to go beyond code.

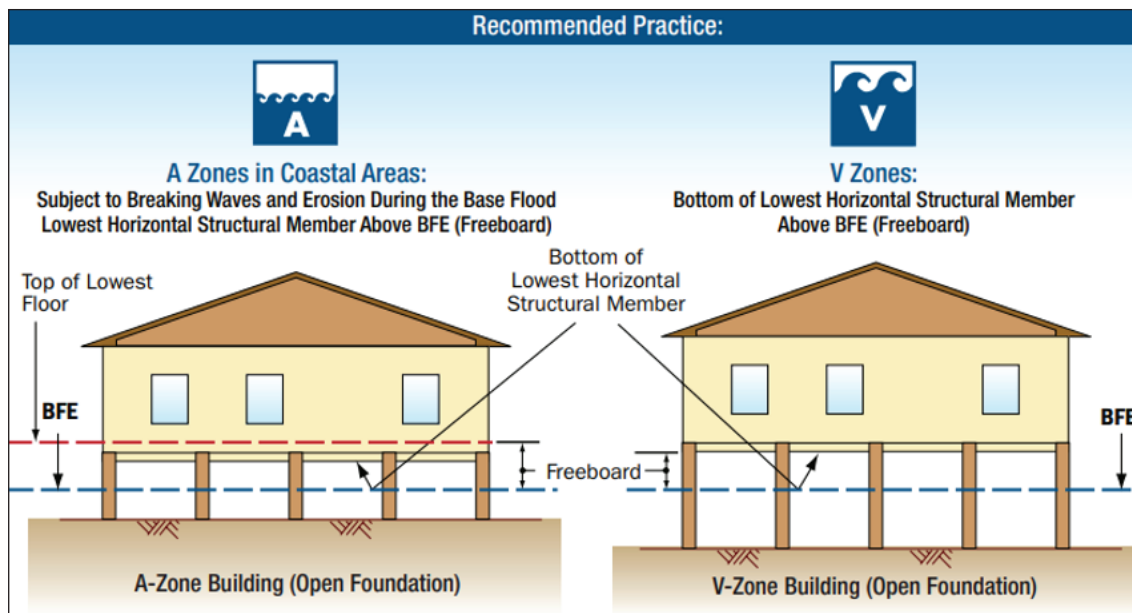


Figure 3-27. Freeboard in Coastal Flood Zones Source: FEMA

3.7.2 Anchoring to Foundation

The structure must be anchored to resist floatation, collapse, and lateral movement from flood forces. Anchoring a house to its foundation involves securing wood framing to the concrete foundation and is typically done using anchor bolts when the concrete is wet. Bolts should be at least ½ inch in diameter, embedded at least 7 inches into the concrete, and spaced no more than 6 feet apart.

One crucial aspect of installing a prefabricated or modular home is anchoring it securely to the foundation. Concrete anchors, foundation straps, or brackets are the most common methods for anchoring prefabricated homes to the foundation.

Anchoring other key items on your property is also recommended, such as tying down fuel or water tanks.

3.7.3 Flood-Resistant Materials

Flood-resistant materials are construction or finishing products capable of withstanding direct and prolonged contact with floodwater without sustaining significant damage. Because it is anticipated that any space below the BFE will flood at some point in time, flood damage-resistant materials are required in that space. In addition to holding up against floodwater, these materials are typically easy to clean when the water has receded. For example, tiled floors can be easily cleaned after a flood whereas carpet must be replaced.⁵³

Table 3-1. Flood Resistant Materials Source: FEMA

TYPE OF MATERIAL	FLOOD RESISTANT MATERIALS	NOT FLOOD RESISTANT MATERIALS
Structural Flooring Materials	<ul style="list-style-type: none"> • Concrete • Naturally decay-resistant • Pressure-treated plywood 	<ul style="list-style-type: none"> • Engineered wood or laminate flooring • Oriented-strand board (OSB)
Finish Flooring Materials	<ul style="list-style-type: none"> • Clay tile • Ceramic or porcelain tile • Terrazzo tile • Vinyl tile or sheets 	<ul style="list-style-type: none"> • Engineered wood or laminate flooring • Carpet • Woodflooring
Structural Wall and Ceiling Materials	<ul style="list-style-type: none"> • Brick face, concrete, or concrete block • Cement board/fiber-cement board • Pressure-treated plywood • Solid, standard structural lumber (2x4) • Non-paper-faced gypsum board 	<ul style="list-style-type: none"> • Fiberglass insulation • Paper-faced gypsum board • OSB
Finish Wall and Ceiling Materials	<ul style="list-style-type: none"> • Glass blocks • Metal cabinets or doors • Latex paint 	<ul style="list-style-type: none"> • Wood cabinets and doors • Non-latex paint • Particle board cabinets and doors • Wallpaper

3.7.4 Protecting Utilities and Appliances

Another important element of your home is the service equipment that provides all your utilities, which can be found inside and outside the house. This equipment should also be protected from wind, floods, and storm surge. Major service systems include:

- HVAC systems, including air conditioning compressors, furnaces, heat pumps, and ductwork
- Electrical systems, including wiring, switches, outlets, and circuit breaker panels
- Communications systems, including telephone, internet, and cable television lines
- Fuel systems, including natural gas lines and fuel storage tanks
- Potable water systems, including water lines, private wells, and water heaters
- Sewage management systems, including sewer lines, drains, and septic tanks

Elevating these systems and several common appliances (e.g., washers and dryers) above the BFE or DFE is included in all local floodplain ordinances, and the method of elevation must have sufficient anchors and tie-downs. You don't want equipment to become flooded, but you also don't want it to become traveling debris that creates further damage.

Elevating electrical outlets may look strange because we are used to them being at a certain height above the floor, but this is an easy retrofit to accomplish if you are replacing drywall and insulation. Most methods of retrofitting utility equipment and appliances can be completed at any time, and working in phases can make retrofits more affordable.

3.7.5 Flood Openings

Foundations and enclosed areas below the Base Flood Elevation require flood openings to allow water to enter and pass through.

Flood openings, sometimes called flood vents, are required to allow floodwater to enter and exit the enclosure automatically and without assistance from pumps. This alleviates the pressure that the water will put on the foundation and the load path connections. Flood openings are most used with crawlspaces and garages. They are easiest to install during new construction, but can be installed when retrofitting a house. Flood openings must meet four specifications:⁵⁴

- One square inch of opening for every square foot of enclosed space (alternately, a design professional can engineer and certify the configuration)
- A minimum of two openings for each enclosed space
- The bottom of the openings must be no higher than 1 foot above the ground
- Screens, louvers, or other coverings must permit automatic entry and exit of water

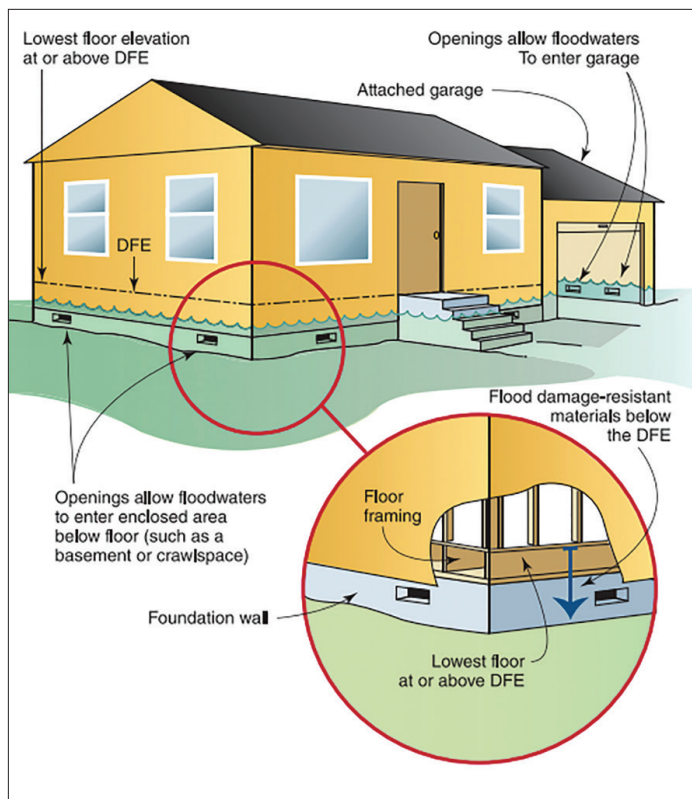


Figure 3-28. Flood Openings Source: FEMA

Successful flood openings involve the following:

- Ensuring that floodwaters enter and exit the home's enclosed area (for NFIP compliance, floodwaters must exit the enclosed area automatically, without the use of pumps)
- Ensuring that floodwater inside the home rises and falls at the same rate as floodwater outside the home
- Reducing damage caused by contact with floodwaters to areas of the home that are below the flood level

3.7.6 Special Case Considerations

In V Zones and where Coastal A Zones apply, additional elevation requirements apply. The area below the base flood level must be free of obstruction, and any enclosure must be made of breakaway walls. Elevated homes may have “breakaway” components beneath them (we recommend this approach regardless), such as staircases, storage areas, etc. When flooded, these breakaway elements are designed to come off the structure, leaving the main, elevated home intact. Many areas have building codes and flood ordinances that do not allow permanent fixtures or rooms on the ground level in areas where homes must be elevated. This is because the risk of flooding or storm surge is too great. Breakaway walls may decrease your flood insurance premium costs, except in an X Zone, in which premiums may increase with any structure below the BFE. Please double-check the building standards in your area and contact your insurer. In V-Zones and Coastal A-Zones, a breakaway wall certification letter may be required, and any structure below the minimum elevation may substantially increase flood insurance premium rates.

FEMA has several other tools and resources designed to help citizens build safely and cost-effectively in the Coastal V-Zone, including the Home Builder's Guide to Coastal Construction fact sheet series (FEMA P-499), which can be found at <https://www.fema.gov/sites/default/>

files/2020-07/p-499_homebuilders-guide-coastal-construction.pdf, and *Recommended Residential Construction for Coastal Areas: Building on Strong and Safe Foundations* (FEMA P-550, second edition), which can be found at https://www.fema.gov/sites/default/files/documents/fema_p550-recommended-residential-construction-coastal-areas_0.pdf.

FEMA's publication *Free-of-Obstruction Requirements* (Technical Bulletin 5) provides more information on building and protecting homes located in V-Zones. In any floodplain, elevation is the single most important factor in reducing the risk of flooding, but in areas subject to coastal storm surge, wave action high-velocity water can destroy buildings with insufficient foundations.

You may encounter information about wet and dry floodproofing methods. However, these methods are used for specific situations and may not apply to the average homeowner. Wet floodproofing involves intentionally designing and constructing a building so that the portion of the building in the floodplain and below BFE will flood. Dry floodproofing attempts to seal the building so that floodwater cannot enter it and is only applicable for insurance for historic homes and commercial buildings. Most dry floodproofing methods are not allowable **for residential buildings, cannot bring a building into compliance with floodplain regulations, and are not eligible for flood insurance premium discounts. Success with dry floodproofing is extremely difficult, and failure to do it properly can result in the collapse of a building's walls and foundation.**⁵⁵

3.8 Concrete Structures

Concrete structures, even for residential units, are becoming much more popular in coastal areas. Concrete homes were some of the few left standing in storm surge zones after Hurricanes Katrina, Ike, and Michael. Along with well-built, wood-frame structures, concrete structures can withstand the high winds in Category 4 and 5 storms, as well as lower category tornados.

Concrete may be somewhat more expensive initially than a wood-frame home, but the advent of insulated concrete forms (ICF) allows for a structurally sound, wind-resistant house with excellent insulation. In the long run, these thermal properties of ICF and other concrete technologies mean overall lower energy costs. Keep in mind, that in a coastal surge zone, elevation is still an important factor, even with an ICF structure.

3.8.1 Safe Rooms

A safe room is a room designed to withstand winds from hurricanes and tornadoes. This option should only be considered if the safe room is outside of all known flood and storm surge zones and is sited in accordance with FEMA requirements. Although costs vary nationwide, it is much less expensive to build a safe room during the original construction of a home. The safe room can also double as a master closet, bathroom, or utility room. The additional cost can be wrapped into the original home mortgage. This is a good investment that yields a sizable return in that it adds value to your home as well as protection and peace of mind for your family.

More information regarding the design and construction of safe rooms can be found in ICC 500 at https://codes.iccsafe.org/content/ICC5002020P1?_hstc=44910843.252c7e406bb2400b976e5eb9ae11cb27.1715027043733.1715382990861.1715616326236.12&_hssc=44910843.2.1715616326236&_hsfp=3873906278, FEMA Publication 361, *Design and Construction Guidance for Community Safe Rooms*, at https://www.fema.gov/sites/default/files/documents/fema_rsl_fema-p-361-safe-rooms-for-tornadoes-and-hurricanes_042025.pdf, *Taking Shelter from the Storm*, at https://www.fema.gov/sites/default/files/documents/fema_taking-shelter-from-the-storm_p-320_2021.pdf.

3.9 Trees

Cutting or trimming trees that overhang your home is an additional measure you can take to protect your property during a hurricane. There is a serious danger if there are large trees or limbs that are close enough to fall on the home. Tree limbs or branches falling onto or impacting your home will cause considerable damage — few roofs are strong enough to withstand a falling 20" diameter tree. FEMA recommends that the distance between a tree and your house should always be greater than the height of the tree when it is fully grown. This is to prevent a tree from falling on the roof, either at its current size or in the future.

If it is not possible to remove a tree, you can at least cut off all branches that hang over the roof of the home. Generally, you should hire a licensed arborist to perform an evaluation of what should be done.

3.9.1 Landscaping Tips

Choosing the right landscaping can be the difference between a tree being in your living room or harmlessly falling a safe distance from your house. No matter if this is your current home or the one you're deciding to build or buy, look at the land it is built on or will be constructed on and ask yourself these questions:

- **Are these trees healthy?** Trees afflicted by disease or decay are much weaker than healthy trees. Some signs of disease are the loss of leaves (other than in fall or winter), fungus growth, brittle limbs or bark, holes, and soft or spongy wood. If you spot trees that are diseased or rotten, remove them. We know this can be expensive to do, but so is removing the same tree out of your kitchen after a storm. Consult a certified Arborist if you need help identifying trees to remove, that need pruning or trimming, or that need to be brought back to good health.⁵⁶
- **Are large trees too close to the home or power lines?** Even strong, healthy trees can fail against high winds combined with rain. If trees are too close to your home or power lines, they could fall. If you do not remove them, at least keep them trimmed back as much as you can.
- **Is there a place where rainwater settles?** If there is, this can be good or bad. If that gathering place is near or under your home, then consider using swales, berms, or other techniques to divert the water. If you are in a floodplain, consult with your local floodplain manager before constructing anything to divert water.

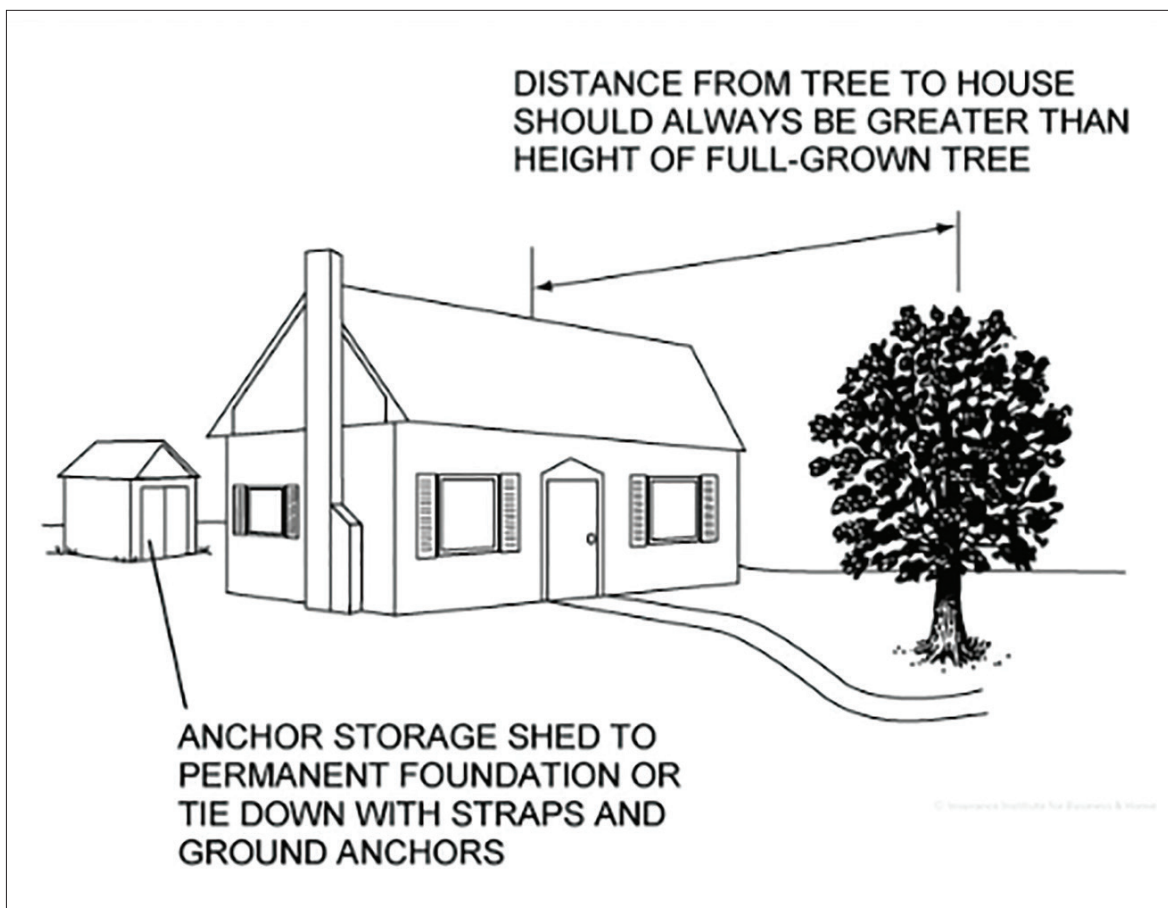


Figure 3-29. Recommended Tree Distance. Source: FEMA

When deciding what vegetation to use in your landscape, consider the climate you live in and how it affects your home and property. A coastal home will have different native plants, and protection needs than an inland home. Research which trees are best for your area, the risks your home will face, your natural climate and environment, and which plantings will fit into the aesthetic you are aiming for in your landscaping.

Some good general rules are:

- **Choose trees and shrubs with deep growing root systems.** Healthy root systems are what keep the wind from toppling your vegetation even after the ground is rain saturated.
- **Make sure the trees you use are not susceptible to breaking under heavy wind or rain loads.**
- **Stick to a reasonable size.** Be mindful of the distance from your house, the size of the area where it has to grow, and the spacing from other trees and shrubs. Think about trees with flexible trunks and limbs. Look for trees that tend to have some give in the wind. Compare trees based on their wind resistance.⁵⁷



PART 4: DISASTER RESPONSE AND RECOVERY

Responding to and recovering from a disaster is a tough task. Often, the journey is long, hard, and full of twists and turns. Besides what you are personally dealing with, there is a whole field of professionals following procedures and trying to do the right thing. Understanding the process behind disaster response and recovery can help you get out in front of it.

4.1 Understanding the Disaster Declaration Process

A disaster declaration is made by the Texas Governor's office through the regional FEMA office. State and Federal officials conduct a preliminary damage assessment (PDA) to estimate the extent of the disaster and its impact on individuals and public facilities.⁵⁸ This information is included in the Governor's request to show that the disaster is of such severity and magnitude that effective response is beyond the capabilities of the State and the local governments and that Federal assistance is necessary.

Based on the Governor’s request, the President may declare that a major disaster or emergency exists, thus activating an array of Federal programs to assist in the response and recovery efforts. The determination of which programs are activated is based on the needs found during damage assessment and any subsequent information that may be discovered.⁵⁹

The Stafford Act (§401) requires that: “All requests for a declaration by the President that a major disaster exists shall be made by the Governor of the affected State.”

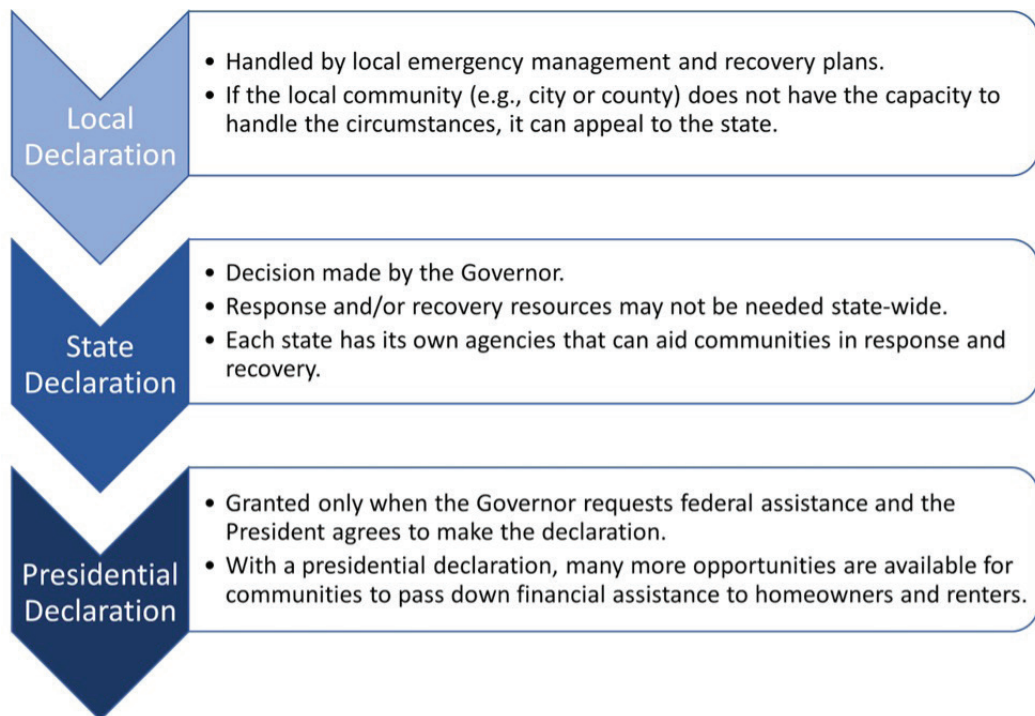
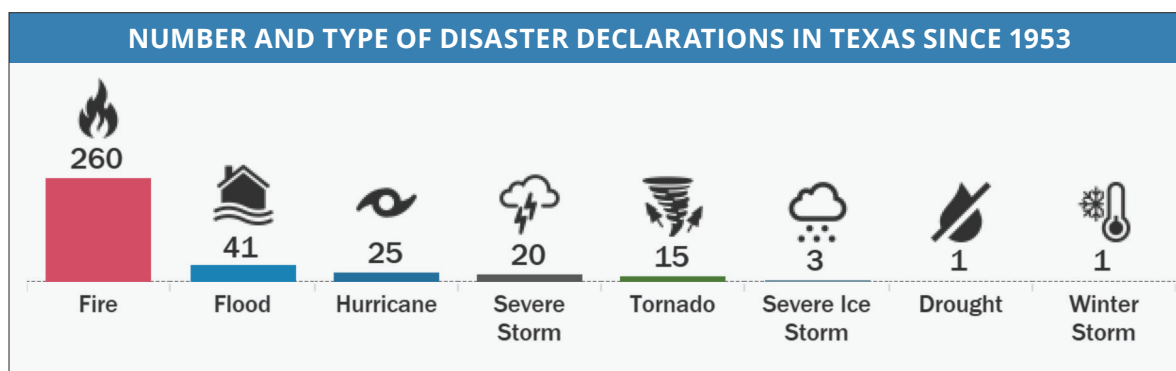


Figure 4-1. Disaster Declaration Hierarchy Source: FEMA



* Numbers taken from FEMA’s Online Data Visualization Tool found here: <https://www.fema.gov/about/openfema/data-sets>

Figure 4-2. Disaster Declarations in Texas Source: FEMA

4.2 Timeline of Events

Knowing the timeline of events can help position you to achieve tasks and set expectations. Typically, disaster “response” lasts days after the event. This period is when lives are saved, supplies are given, and residents make it back to the community. Once the response to the event ends, then there is a transition to “recovery,” which can take months to years. This is when city systems (e.g., power, water) come back online, buildings get repaired or rebuilt, and people get back to daily routines (e.g., work, school, church, etc.).

Before a storm hits an area, emergency management personnel start their process of preparedness and activate multiple lines of defense against the storm. These include:

- Staging personnel and equipment (e.g., generator)
- Communications
- Evacuations
- Triggering Memorandums of Agreements with state agencies, other communities, and/or the private sector for additional support

While the storm is affecting an area, the next stages of action are taking place which mainly include protecting lives and property. These include:

- Opening local shelters up
- Life-saving measures

After the storm passes, actions are taken to understand the extent of the impacts on the community and establish ways to get the community up and running again. These include:

- Damage assessments
- Public utilities back online
- Coordinating with state/federal government
- Distribute supplies

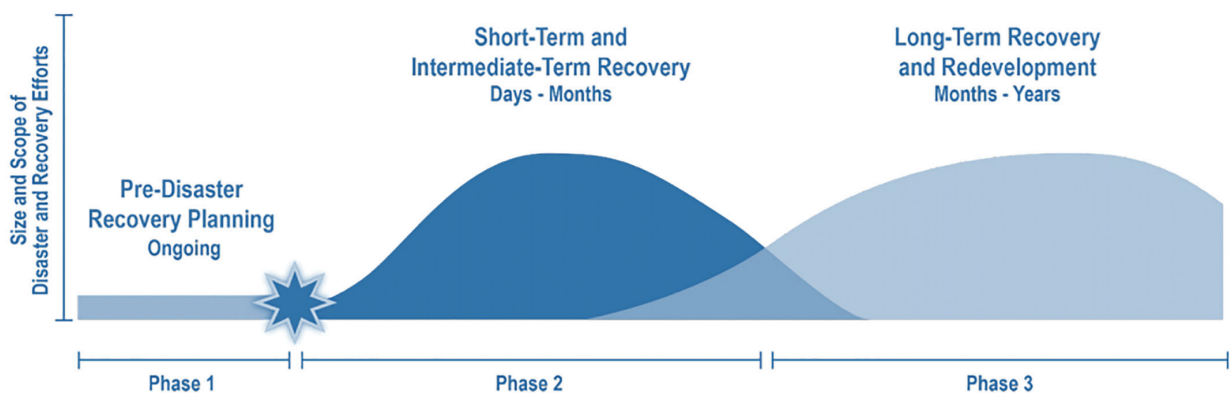


Figure 4-3. Disaster Recovery timeline

4.3 Assistance During Response and Recovery

Once a disaster declaration has been set for your area, federal and state funding will flow for relief efforts, including your personal situation. If eligible, you could receive money for living expenses, repairs, and rebuilding. The amount of federal funding you receive will depend on insurance coverage and the disaster-caused damages you experienced; federal disaster assistance legally cannot duplicate benefits provided by your insurance coverage. Either way, it is a good idea to register with FEMA and begin the FEMA assistance application process while going through the insurance claims process to save time. You must register within 60 days of the disaster declaration date.

Applying for Post-Disaster Assistance from ice/water, temporary sheltering to damage assessments?

- Checklist: www.disasterassistance.gov/get-assistance/application-checklist

KEEP IN TOUCH WITH FEMA
to make sure assistance isn't delayed

*If you haven't heard from us after applying for assistance, you may need to update your contact information. If you changed your address or phone number, even temporarily, be sure to let us know. **HERE'S HOW:***

-  Visit **DISASTERASSISTANCE.GOV** to update and track your application.
-  Make changes in person at a **DISASTER RECOVERY CENTER**. Find one near you at fema.gov/DRC.
-  Give us a call at **800-621-3362** (711 or Video Relay Service available) or **800-462-7585** (TTY).

You can also check your local post office for your FEMA letter. They may be holding your mail until all delivery services are available.



Figure 4-4. Keep in Touch with FEMA Source: FEMA

4.4 Post-Disaster Federal and State Funding

Your first avenue for financial assistance after a disaster is to work with your insurance agent, file a claim, and find out if your damage is covered by homeowners or flood insurance. Whether you have insurance or not, it is also possible to receive assistance from several state and federal programs. Eligibility is always determined on a case-by-case basis, especially if you do receive money from an insurance claim. Programs are not only available for home repair; they can also include new construction, relocation, and rental assistance.

In Texas, some federal programs are administered by state-run agencies. This will be explained more in-depth in the following sections. The availability of each program will depend on whether the disaster is a local declaration, state declaration, or presidential declaration.

4.4.1 Federal Programs

FEMA Individual Assistance (IA) is administered directly to homeowners and renters and is not dependent on community participation in any program. It is typically the second avenue of financial assistance after an insurance policy. The maximum amount of financial assistance provided to an individual or household with respect to any single emergency or major disaster is \$42,500 for housing assistance and \$42,500 for other needs assistance. The following can be provided through the Individuals and Households Program:⁶⁰

- **Temporary Housing (a place to live for a limited period of time):** Financial assistance may be available to homeowners or renters to rent a temporary place to live. If no rental properties are available, a government housing unit may be provided but only as a last resort.
- **Lodging Expenses Reimbursement:** Reimbursement of hotel expenses for homeowners or renters may be available for short periods of time due to inaccessibility or utility outage if not covered by insurance or any other program.
- **Repair:** Financial assistance may be available to homeowners to repair disaster-caused damage to their primary residence that is not covered by insurance. The goal is to make the damaged home safe, sanitary, or fit to occupy only, not to return to a pre-disaster condition.
- **Replacement:** Financial assistance may be available to homeowners to replace their home destroyed in the disaster but is not covered by insurance. The goal is to help the homeowner with the cost of replacing their destroyed home.
- **Permanent or Semi-Permanent Housing Construction:** Direct assistance or money for the construction of a home. This type of help occurs only in insular areas or other locations specified by FEMA, where no other type of housing assistance is possible.

To apply online, you'll need the following to complete your registration:

- Social Security Number (SSN) or the SSN of a minor child in the household who is a U.S. Citizen, Non-Citizen National, or Qualified Alien
- Annual Household Income

Table 4-1. Average NFIP and FEMA Individual Assistance Payouts

AVERAGE NFIP AND FEMA INDIVIDUAL ASSISTANCE PAYOUTS.	
Average NFIP Claim Payout in Texas, 2010-2020	Average FEMA Individual Assistance Payout in Texas, 2010-2020
\$78,700	\$7,300
On average, an insurance payout was 10 times the payout received from FEMA assistance.	

- Contact Information (phone number, mailing address, and damaged home address)
- Insurance Information (coverage, insurance company name, etc.)
- Bank Account Information (if you are eligible to receive financial assistance, the money can be deposited into your account)

Small Business Association (SBA) Disaster Home and Property Loans are available to individuals after they have already pursued insurance claims and FEMA’s Individual Assistance. If you register for disaster assistance and are referred to the SBA, it is important to complete the loan application.

You aren’t required to accept a loan if offered one. You do not need to be a business owner to apply for an SBA loan; you can be a homeowner, renter, or member of a common interest development (e.g., homeowner associations or condominiums).

Loans can pay for repairs, personal property, relocation assistance, and sometimes mortgage refinancing.⁶¹

- Homeowners may apply for up to \$500,000 to replace or repair their primary residence. The loans may not be used to upgrade homes or make additions unless required by the local building code. If you make improvements that help prevent the risk of future property damage caused by a similar disaster, you may be eligible for up to a 20% loan amount increase above the real estate damage, as verified by the SBA.
- In some cases, SBA can refinance all or part of a previous mortgage when the applicant does not have credit available elsewhere and has suffered substantial disaster damage not covered by insurance.
- Renters and homeowners may borrow up to \$100,000 to replace or repair personal property, such as clothing, furniture, cars, and appliances damaged or destroyed in a disaster.

For additional information, please contact the SBA disaster assistance customer service center. Call: **1-800-659-2955 (TTY: 1-800-877-8339)** or E-mail: **disastercustomerservice@sba.gov**.

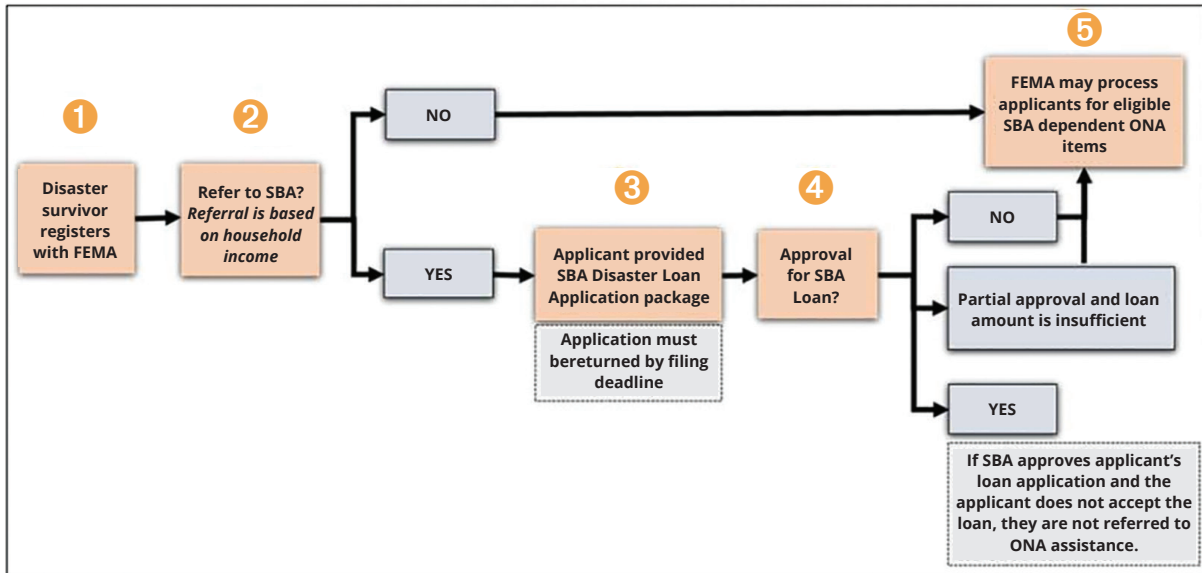


Figure 4-5. FEMA and SBA screening process Source: FEMA

RECOVERY TIP:
 Visit this website to apply for Individual Assistance.
<https://www.disasterassistance.gov/>

FEMA Public Assistance (PA) helps communities to get back up and running again by paying for debris removal and infrastructure repairs in neighborhoods. Typically, there is a 75/25 cost share on the funding spent. The federal government will pay 75% of the total costs, and the local government will pay 25%.

Hazard Mitigation Grant Program (HMGP) is funded by FEMA but is administered by the Texas Division of Emergency Management (TDEM). Hazard Mitigation is implemented before a disaster in order to reduce the risk of hazards. However, communities can receive recovery funding if their state has or agrees to develop a state-wide Hazard Mitigation Plan. Whether projects are implemented before or after a disaster, they are intended to benefit the whole community. Projects can be structural (e.g., levees and floodwalls) or non-structural (e.g., protecting wetlands and land use planning). Sometimes these projects benefit individuals as well, especially when local government can buy properties located in the floodplain and assist homeowners in relocating to non-hazardous areas.



Figure 4-6. FEMA HMGP Funding Source: FEMA

Examples of mitigation projects⁶² that can be funded through HMGP include but are not limited to:

- **Acquisition and Structure Demolition/Relocation** – The community purchases and permanently removes, with FEMA funding, a flood-prone property from the individual.
- **Dry Floodproofing of Historic Residential Structures** – The home is protected with barriers to prevent flood water from entering.
- **Elevation** – The home is raised so that potential flood waters may flow underneath the home.
- **Mitigation Reconstruction** – The existing home is demolished, and a new (similar in size) elevated home is constructed.
- **Structural Retrofitting of Existing Buildings** – Enhancements are made to a home to make it more resistant to floods and earthquakes.
- **Residential and Community Safe Rooms** – A safe room is constructed inside a home or in a nearby community location close to the home to provide safety from strong winds, such as those experienced during a tornado.
- **Wildfire Mitigation** – Fire-resistant materials are used on the exterior of the home, and trees or brush are cleared to remove flammable materials from around the home.
- **Wind Retrofit** – Enhancements are made to strengthen the roof, walls, doors, and windows and minimize damage caused by high winds.



Figure 4-7. HMGP Process for Homeowners Source: FEMA

Flood Mitigation Assistance (FMA) is similar to the HMGP in that it is funded by FEMA, but it is administered by the Texas Water Development Board. The FMA funds are not dependent on a disaster declaration and are awarded on a yearly funding cycle. In order to be eligible for FMA, communities must participate in the NFIP and have a FEMA-approved Hazard Mitigation Plan. Also, like the HMGP, a community must apply on behalf of homeowners for projects that relate to acquisition, relocation, elevation, retrofitting, historic homes, etc. Localized flood reduction and drainage projects and flood planning activities may also be eligible. The FMA program favors projects that mitigate Repetitive Loss and Severe Repetitive Loss structures (see definitions below). Any structure receiving FMA funds must be insured through the NFIP in perpetuity.⁶³

Repetitive Loss (RL)

An NFIP-insured structure that has incurred flood damage on 2 occasions, for which the cost of repair, on average, equaled or exceeded 25% of the structure’s value at the time of each such flood event.

Severe Repetitive Loss (SRL)

An NFIP-insured structure that has incurred flood damage for which:

- a) 4 or more separate claim payments have been made with the amount of each claim exceeding \$5,000, and with the cumulative amount of payments exceeding \$20,000; OR
- b) at least 2 separate claim payments have been made with the cumulative amount of payments exceeding the structure’s value.

Community Development Block Grant – Disaster Recovery (CDBG-DR) is administered by the Texas General Land Office (GLO), but the funding comes from the U.S. Department of Housing and Urban Development (HUD). GLO must create a state-wide action plan explaining how it will use the funding, and HUD must approve the plan before the funds are released. The action plan is posted for public comment for a limited time, so Texas residents can advocate for different projects if they disagree with the plan. Like many other programs, CDBG-DR is only available at a community level, but it is also specifically for low-income and other socially vulnerable neighborhoods. The projects are aimed at the elimination of blight and slums and supporting fair and affordable housing, infrastructure upgrades, and

economic development. Individuals could benefit from the projects in a multitude of ways, so reading and understanding the action plan is advised. For more information, you can read this fact sheet provided by HUD.

<https://www.hudexchange.info/resource/5627/cdbg-and-cdbg-dr-a-comparison/>

Texas Department of Agriculture (TDA) administers the TxCDBG Program which supports rural communities - cities under 50,000 in population and counties that have a non-metropolitan population under 200,000. The following TxCDBG categories⁶⁴ can relate to hazard mitigation and disaster recovery:

- **State Urgent Need Fund (SUN)** assists communities impacted by state-declared disaster events that are not eligible for federal disaster assistance.
- **Fire, Ambulance, and Service Truck Fund (FAST)** provides vehicles for emergency response and special services.
- **Community Development Fund (CD)** is used primarily for public facilities - water/wastewater infrastructure, street and drainage improvements, and housing activities.
- **Colonia Funds** are provided to severely distressed unincorporated areas. "Colonia" generally refers to an identifiable unincorporated community that is within 150 miles of the U.S.-Mexico border.

4.4.2 State Programs

The Gulf of Mexico Mitigation Guidebook can help you find the state-based mitigation and funding programs for Texas. You can access the guidebook online at: https://www.smarthomeamerica.org/assets/uploads/Smart-Home-America-Mitigation-Guidebook_FINAL-2-2020.pdf.

Texas HOME Disaster Relief Program⁶⁵ is a long-term housing program provided by the Texas Department of Housing and Community Affairs (TDHCA) to help eligible entities serve primarily low-income households impacted by disasters. Examples of eligible entities are: local governments, public housing authorities, local mental health authorities, and nonprofits. The two activities within the HOME program are:

Tenant-Based Rental Assistance (TBRA): for up to 24 months while the household engages in a self-sufficiency program; may include security and utility deposit.

Homeowner Reconstruction Assistance (HRA): a grant agreement or deferred forgivable loan for:

- Home reconstruction or replacement of a Manufactured Housing Unit (MHU)
- New construction of site-built housing to replace an existing owner-occupied MHU on the same site
- Replacement and relocation of existing housing located in a floodplain to a new MHU or new construction of housing on an alternative site
- New construction or a new MHU to replace a housing unit that has become uninhabitable as a result of disaster or condemnation by local government.

The “Help for Texans” webpage on the TDHCA website will walk individuals through a process to see what providers and resources are available in their area. <https://www.tdhca.texas.gov/help-for-texans>

Texas Health and Human Services Commission Disaster Assistance provides crisis counseling, alternate healthcare routes, and SNAP food benefits, and will work with FEMA and SBA to coordinate Other Needs Assistance (ONA).⁶⁶

Flood Infrastructure Fund (FIF) is a state funding program administered by the Texas Water Development Board and allows for a wide variety of projects, including structural, nonstructural, and nature-based solutions. Homeowners are not eligible to receive these funds; projects are usually designed to benefit a region, a community, or a neighborhood. Examples of projects are:⁶⁷

Planning activities: preliminary engineering, project design, feasibility assessments, coordination and development of regional projects, hydraulic and hydrologic studies

Construction/rehabilitation activities: drainage infrastructure (channels, ditches, pipes, etc.), flood control/mitigation infrastructure, pump stations, retention/detention basins, erosion control, permeable pavement

Nature-based activities: restoration of riparian corridors, coastal areas, wetlands, etc.

Other eligible activities: warning systems, crossing barriers, stream gages, educational campaigns, development of or amendments to flood related codes and ordinances



FLOOD INFORMATION CLEARINGHOUSE

The Texas Water Development Board (TWDB), the Texas General Land Office (GLO), and the Texas Division of Emergency Management (TDEM) coordinate a “one-stop-shop” for information about federal and state flood mitigation funding opportunities for Texas’ communities. Although this website was created for local governments, districts, and other decision-making entities, it does provide a useful overview of potential and active funding mechanisms. <https://texasfloodclearinghouse.org>.

4.5 Rebuilding After a Storm

After a disaster, it is easy for anyone to feel overwhelmed; there are countless things with which to deal. Yet, when you return to your property, there are certain things that you must do in order to file an insurance claim to repair any damage to your property and your home or rebuild. Be prepared to receive visits from more than one inspector. They may represent federal, state, county, or local government agencies; the U.S. Small Business Administration; your home insurance company; or the National Flood Insurance Program. Representatives of volunteer agencies may also contact you to offer their services.

It is also important to be aware of individuals who may be posing as insurance inspectors and FEMA representatives. Inspectors from any governmental agency and FEMA representatives will show photo ID badges. If you are not shown photo identification, then do not allow the inspection. If you suspect someone is posing as an inspector, call your local law enforcement agency.

4.5.1 What to Expect for Inspections

The following list compiles advice from FEMA regarding what to have ready before an insurance agent or adjuster arrives:

- An adult 18 or older, who lived in the residence before the disaster must be present for the inspection, with a photo identification
- Proof of ownership and occupancy of the damaged residence, such as property tax bill, mortgage payment bill or receipt, or utility service bill
- Insurance documents and policy numbers
- Detailed descriptions of the damage to the home and its contents
- A brief description of what caused the damage (e.g., wind, flooding, debris)
- Photographs of the damage (very important before you begin any repairs)
- List of persons living in residence at the time of disaster
- Best contact information for reaching you (consider that you may not be able to stay in your house or receive mail at your address, and your phone may not have service)

4.5.2 Before the Building Process Begins

Contact your local building official or floodplain manager to obtain a building permit BEFORE starting repairs to your home or business to avoid costly mistakes!



RECOVERY TIP:

Visit this website for more guidance: <http://sbpusa.org/start-here>

- **If there is damage, first contact your insurance agency to file a claim.** You may need to make temporary repairs to prevent further damage (e.g., tarping the roof).
- **Ask for a Substantial Damage Determination from your local building official or floodplain manager.** They will provide specific details regarding local ordinance requirements which will help you decide the best options for rebuilding. Local Floodplain Management requirements for new construction will apply to substantial improvements. The building must be brought into compliance with the NFIP. This may include elevating the building, relocating the building to an area outside of the high-risk flood zone, or demolishing the building and rebuilding in compliance.
- **Learn whether or not there are specific re-building requirements for your community.**
- **Consult local building officials for information and permits** when considering new construction or repairs on the property affected by recent flooding, tornados/high winds, fire, winter storms, or earthquakes.
- **Obtaining building permits for homes or businesses located within a high-risk flood area is especially important** as additional permits may be required, such as a land use permit or zoning permit, depending on the property location.
- **Local governments cannot reduce or ignore the minimum requirements for construction in the SFHA for building for building or repairs no matter what the cause of the damage.**
- **Repair projects must meet community building codes and flood-damage prevention ordinances.**
- **Residents are required to start construction and repair only after they have received permits** from their local building department.
- **Make sure to check with your insurance company to make permanent repairs.** Do not make these repairs without first determining what they will cover and for what they will pay.

Recommendation: Document everything! Interactions with FEMA, insurance, and contractors; copies of all forms and correspondence; saves receipts and track all recovery expenses for claims and reimbursement.



Disaster Survivor's Checklist

- 1 Call my insurance agent (Homeowner & Flood)**
To file a claim for damage to my home. Be sure to take photos to document damage.
- 2 Register with FEMA**
FEMA offers disaster survivors multiple options to apply: Go to www.DisasterAssistance.gov, download the FEMA mobile app, call the toll-free numbers below or visit a local Disaster Recovery Center. People with disabilities should make any reasonable accommodation request at this step.
- 3 Schedule a FEMA inspection**
FEMA inspectors typically schedule onsite inspections with the applicant within two weeks after the applicant has registered for disaster assistance. Due to the extent of damage in Texas, your on-site inspection may take longer.
- 4 Read my FEMA determination letter carefully**
The letter should explain FEMA's decision and any problems to correct. If a mistake has been made, contact FEMA right away by calling the toll-free numbers below or visiting a Disaster Recovery Center.
- 5 Use the FEMA grant for disaster-related purposes**
The notification letter from FEMA explains how to use the funds appropriately.
- 6 Save receipts and maintain good records**
Document how the funds were used and retain records for all repairs, cleanup and disaster-related costs for at least three years in case of a FEMA audit.
- 7 Stay in touch with FEMA**
Go to www.DisasterAssistance.gov or call the toll-free numbers below.
- 8 Visit a Disaster Recovery Center**
Go to www.DisasterAssistance.gov to find the nearest Disaster Recovery Center or call the toll-free numbers below.
- 9 Visit a FEMA Hazard Mitigation Display**
Available at participating home improvement stores; look for public announcements.

Stay in touch with FEMA

800-621-3362
(711/Video Relay Service)
800-462-7585 (TTY)

www.DisasterAssistance.gov

- Check application status
- Find a Disaster Recovery Center

Figure 4-8. Disaster Survivors Checklist Source: FEMA



PART 5: FINANCIAL PROTECTION

There are two ways to protect your property from natural hazards. The proactive way is to strengthen your house to address the individual hazard. If, however, there is still damage, insurance can provide resources to aid recovery. Unfortunately, many homeowners do not know what is covered through their insurance policies, let alone what perils are included in coverage. This chapter will discuss the types of insurance available to homeowners, the information to navigate, what to do after an event, and how to properly rebuild.

This section will teach you 4 basic rules for properly insuring your home:

- Rule 1:** Know your risks
- Rule 2:** Know your policy
- Rule 3:** Know your coverage
- Rule 4:** Know your deductible

5.1 Understanding and Obtaining Good Insurance

Homeowners insurance (HO) covers both damage to your property and your liability or legal responsibility for any injuries and property damage you or members of your family cause to other people. Homeowner's insurance will cover damages caused by many disasters, including

fire and burglary, but there are exceptions. You may have to buy a separate policy for damage from wind, hail, floods, termites, pests, and earthquakes. When a policy specifically lists or names the perils that it insures against, it is said to be using the “named perils” approach. If damage is caused by a peril not specifically named, it will not be covered. Whereas an “all-risk” insurance policy offers you coverage and protection from all risks or perils that could damage your home or contents and personal property unless the risks are excluded specifically in the policy wording. To add, there are many carriers that provide insurance, and markets often change, which makes finding the right company and coverage a daunting task. Here are the steps to keep in mind with purchasing insurance.

- Step 1:** Know your risks and costs of assets
- Step 2:** Selecting agents and insurance companies
- Step 3:** Request quotes and complete applications
- Step 4:** Compare quotes
- Step 5:** Purchase the policy
- Step 6:** 30 day review period

INSURANCE TIP:
When purchasing coverage for the structure of your home, remember this simple guideline: Purchase enough coverage to rebuild your home.

A Homeowners Policy is a package policy because it bundles both property and liability insurance into a single policy for convenience and economy. Besides covering the principal dwelling and other structures, it also includes coverage for additional living expenses, personal property, and medical payments. There are two major sections of the HO policy. Part I is for property coverage, and Part II is for liability. Part II liability coverage is always the same for homeowner’s policies.

Most homeowner’s policies are written on Insurance Services Offices (ISO) forms and expressed as “HO” followed by a number. Each of these ISO forms covers property in a different way or covers property of different types. Some companies may have their own proprietary forms; however, they usually mirror ISO standard forms to a large extent. **A knowledgeable insurance agent is critical to helping understand what each carrier’s policy covers.**

Here are the forms currently in use:

- **HO-2** is also known as the Broad or “cheap” form but provides more coverage than HO-8.
- **HO-3**, the Special Form, is the most common; it is the middle-of-the-road form.
- **HO-4**, the Contents Broad Form, is the tenants’ form and is a special, contents-only policy for renters.
- **HO-5** provides the best coverage and is considered the high-end form.
- **HO-6** is the Condominium Form for condominium owners.
- **HO-8**, the Modified Coverage Form, gives more limited coverage than other forms.

5.1.1 Shopping For Your Insurance

For many people, the task of getting the right insurance seems daunting, and the perceived rewards are too small to warrant such effort. However, the market for homeowner's insurance changes frequently as new companies enter and existing companies decide not to insure coastal wind risk. If it has been more than a few years since you shopped for insurance, or if you have never shopped beyond your current agent or insurance company, you could be paying too much or not getting the right coverage.

When shopping around, be sure to ask these ten questions to be sure you get the insurance coverage you deserve and can afford.

1. How much coverage did you quote on my house, and does this include detached structures (garage, workshop, etc.)?
2. How much coverage is provided for my personal property (my stuff)?
3. Are my contents insured for replacement cost or actual cash value (ACV)?
4. Is my house insured for replacement cost or actual cash value (ACV)?
5. Do I have sewer and water coverage?
6. How much is my deductible in dollars? How about my wind deductible?
7. Do I have (or did you quote) a separate Wind/ Hail policy?
8. Do I have coverage for Additional Living Expenses?
9. How much Ordinance and Law coverage do I have?
10. Do I have (or did you quote) a Flood Policy? What is my flood zone?



The Texas Department of Insurance and the Office of Public Insurance Counsel developed Helpinsure.com to assist with comparing policy options including estimated rates and rates with wind coverage.

5.1.2 Determining How Much Insurance You Need

Standard homeowner's policies provide coverage for disasters, such as damage due to fire, lightning, hail, and explosions. Those who live in areas where there is a risk of flood or earthquake will need coverage for those disasters, as well. In every case, you'll want the limits on your policy to be high enough to cover the cost of rebuilding your home from the ground up. Keep in mind that there will not be economies of scale when rebuilding as there are for builders when creating a new subdivision and that other items, such as debris removal, must be considered when selecting the proper coverage amount.

The price you paid for your home—or the current market price—may be more or less than the cost to rebuild. And if the limit of your insurance policy is based on your mortgage (as some banks require), it may not adequately cover the cost of rebuilding.

While your insurer will provide a recommended coverage limit for the structure of your home, it is a good idea to educate yourself as well. To make sure your home has the right amount of structural coverage, consider:

- Factors that impact the rebuilding costs for your home
- Specific styles and features of your home
- Whether or not your home is up to code

You will also be required to select coverage for "Other Structures," which are structures not attached to the main dwelling, such as sheds and detached garages. Typical coverage ranges from 10 - 25% of the dwelling limits depending on the size of the structure and its contents.

Most homeowner's insurance policies provide coverage for your belongings at about 50 to 70% of the insurance on your dwelling. However, that standard amount may or may not be enough. To learn if you have enough coverage:

- **Conduct a home inventory of your possessions**
- **Take stock of expensive items**
- **Make a visual record with photos/video**, have copies of receipts and an itemized list with details for high-value items, update annually/after major purchases, store safely

Additional Living Expenses (ALE) is a very important feature of a standard homeowners insurance policy. If you cannot live in your home due to a fire, severe storm, or other insured disaster, ALE pays the additional costs of temporarily living elsewhere. It covers hotel bills, restaurant meals, and other living expenses incurred while your home is being rebuilt. Make sure you check your policy's total pay out limits and expiration dates.

The liability portion of homeowners insurance covers you against lawsuits for bodily injury or property damage that you, family members, or pets cause to other people, as well as court costs incurred, and damages awarded. You should have enough liability insurance to protect your assets, which typically ranges from \$100,000 to \$500,000.⁶⁸

Homeowners vs. Dwelling

The basic difference between Dwelling Insurance and Homeowners Insurance is that Dwelling Insurance covers property only, not liability (although some liability protection is available by endorsement).

Deductibles

You may have more than one deductible depending on your policy(s) and type(s). There are two kinds of wind damage deductibles: hurricane deductibles, which apply to damage solely from hurricanes, and windstorm or wind/hail deductibles, which apply to any kind of wind damage. Key facts to remember about deductibles:

- **Deductibles apply to every property loss.**
- **Dollar deductibles are a specified amount that you choose** (subject to a company-specific minimum).
- **Percentage deductibles are a percentage of the amount of coverage on the house.** When applied, they are translated into a dollar amount based on the dwelling limit and applicable percentage. Small changes in percentages can translate into large dollar differences; consult your insurance agent to learn more.
- **The deductible is subtracted from the amount of loss,** not the amount of coverage.

Actual Cash Value is the cost to replace damaged or destroyed property with new property of like kind and quality minus the value of its physical depreciation. Essentially, the “used up” value of the property is subtracted from the loss payment. The policy does not provide payment for the entire cost to repair or replace your house.

Replacement Cost Value means that the insurance policy pays to repair or replace damaged property with NO deduction for depreciation. Importantly, there are other clauses in RCV policies that can limit coverage, but this generalization largely holds true.

Ordinance and Law is an endorsement of the policy which will pay extra money on your claim for the increased cost of construction due to local buildings’ standards and codes. Texas Windstorm Insurance Association (TWIA) calls this an increase cost of construction.

Additional living expenses are expenses, such as rent and utilities for an apartment you may accumulate if your house suffers major damage due to a covered peril since you may not be able to live in your house while it is being repaired. A decrease in revenue, such as lost income from renting out a section of your home, is also included in additional living expenses. Some insurance policies cover additional living expenses, and some do not.

5.2 Insurance for Wind Events

In 19 states, a wind insurance policy is separate from your homeowner's policy, will have a different deductible, and covers specific damages or losses. These "shared markets" are State-run programs that provide insurance to high-risk individuals and properties that do not qualify for private insurance. Since they are designed to cover such high amounts of risk, they rely on the backing of the government, which spreads the cost among all the insurers in the state.

Residual Market insurance programs are considered a last resort option for consumers. They are expensive, and they often require applicants to prove that they have been rejected by a number of private insurers before issuing coverage.

5.2.1 Texas Windstorm Insurance

Windstorm and hail insurance aren't required by law in Texas. But if you live near the coast and have a mortgage, your lender will likely require you to have windstorm and hail coverage. The Texas Windstorm Insurance Association (TWIA) is the shared-market program for all 14 Texas coastal counties and parts of Harris County east of Highway 146. This region is called the "designated catastrophe area".

General TWIA requirements are:⁶⁹

- Property is located in the designated catastrophe area.
- Property was denied by at least one insurer from the private market.
- Certificate of Compliance verifies that the structure meets applicable building codes
- Property must be maintained and in good repair.
- Proof of flood insurance for properties located in coastal velocity flood zones (V, VE, or V1-30)

INSURANCE TIP:

Be sure you have BOTH flood and windstorm and hail insurance coverage. Flood insurance does not cover wind and hail damage, and windstorm insurance does not cover flood and storm surge damage.

TWIA does not sell policies directly to a resident or business owner. Your insurance agent will represent you while working with TWIA to arrange a windstorm policy through an insurer that participates in the shared market, or with TWIA themselves.

MIC GENERAL INSURANCE CORPORATION
Policy form: HO-A ?

Estimated cost ?
Annual sample rate
\$1,064 a year
with wind coverage ?

\$768 a year
without wind coverage ?

Complaints ?
Compared to other companies.
No data for this company

AM Best rating ?
Financial strength of the company
A+

To get an exact quote, contact the company or an agent. ?

[View policy details](#)

Figure 5-1. Help Insure quote with wind coverage Source: HelpInsure

Most new construction, roof replacements, major repairs, and renovations will require an inspection and a Windstorm Certificate of Compliance. The Texas Department of Insurance (TDI) issues two types of certificates: a WPI-8 is for ongoing construction and inspections that take place while the work is being done, and a WPI-8-E is for completed construction and inspections. You should ask your builder or contractor how they will go about meeting the requirements for inspections and compliance.

TWIA cannot issue a new windstorm insurance policy or increase coverage on an existing/renewal policy when there is a hurricane in the Gulf of America.

Visit <https://www.tdi.texas.gov/> and <https://www.twia.org/> for more information about windstorm insurance in Texas. Contact your TWIA Ombudsman Phone: 512-676-6253 or Email: coast@tdi.Texas.gov

5.3 Insurance for Flood Events

Flooding is the most common natural disaster in the United States. Flood insurance is recommended for those who live near coastlines, rivers, stream systems, or any other body of water. On average, just 1" of water could cause \$25,000 in damages to a home. All homeowners' policies specifically exclude coverage for flood. You must purchase a separate flood policy if you want to be insured for losses caused by flood damage, typically from the National Flood Insurance Program, but there are now more options from private insurance companies.

Maintaining flood insurance is mandatory if you have a mortgage and live within a Special Flood Hazard Area (SFHA). Outside this area, insurance is not required, but many people have policies because flooding can occur. For example, **FEMA estimates that nearly 1 in 4 of all federal flood claims occur outside of high-risk areas.**⁷⁰ The rates for properties outside the SFHA are very affordable, as they qualify for the lowest rates that are offered by the NFIP and are "priceless" if a flood should occur. If you are a first-time applicant for flood insurance from the NFIP, know that there is a 30-day waiting period before a flood insurance policy goes into effect. Additionally, new policies will not be written, and existing policies cannot be modified when a storm is predicted or approaching your area.

You can purchase flood coverage from either the National Flood Insurance Program (NFIP) or from a private flood market. Private carriers who specialize in covering flood risk may offer competitive rates as well; consult your insurance agent to learn more. The NFIP program is generally much less expensive because the rates and thus premiums are subsidized by the government.

Key facts to know about flood insurance:

- All homeowners' insurance policies exclude flood.
- Homeowners use the NFIP Dwelling Form.
- Flood coverage in the Dwelling Form is provided on a replacement cost basis on two conditions:
 - The house is insured to 80% of its replacement cost or the maximum amount of coverage available from the NFIP (\$250,000), and
 - You live in the house at least 80% of the year.
- Flood policies are subject to a maximum limit (\$250,000 on the dwelling and \$100,000 on personal property). If the



Figure 5-2. Just 1" Flooding Source: FEMA

Flood Preparedness

The average flood claim from 2007 to 2011.



Source: National Flood Insurance Program

www.disastersafety.org/flood Insurance Institute for Business & Home Safety

Figure 5-3. Flood Claim Graphic Source: IBHS

replacement cost of your house exceeds \$250,000, additional limits are available from private companies.

- Separate deductibles apply to the dwelling and personal property.
- Be sure to get coverage for BOTH dwelling and contents as they are sold individually. There are many instances where people thought they had purchased coverage for both and found out they had only coverage for their structure.
- The flood policy covers direct loss only, not additional living expenses.
- Regardless of the “Flood Zone” in which your house is located, you should purchase flood coverage.
- Flood coverage has a 30-day waiting period (unless for a loan closing or a few other reasons). Because of this, you should plan coverage well in advance, not waiting for a storm.

Five pieces of information are generally needed to get a flood quote/policy:

- An Elevation Certificate (not always required)
- The flood zone in which your house is located
- The year your house was built
- The year of the initial Flood Insurance
- Rate Map (FIRM) for your area

INSURANCE TIP:
The average annual flood insurance policy premium is \$700. The Average flood claim payout from the NFIP is \$43,000.

5.3.1 National Flood Insurance Program

In 1968, the U.S. Congress enacted the National Flood Insurance Program (NFIP), primarily because flood insurance was nearly unavailable from the private insurance market. The federal government had been providing most of the funding for recovery after flooding events, but this system was not sustainable. Under the NFIP, homeowners pay premiums that contribute to their recovery should there be a flooding event. Communities must decide to join the NFIP, but the individual premiums vary according to the location of the property. Homeowners must also maintain certain requirements, such as elevating or floodproofing structures. Homeowners can learn more about flood insurance, perform an address-based risk assessment, and locate an insurance agent serving their address at www.FloodSmart.gov, a website maintained by the NFIP.



Figure 5-4. NFIP Flood smart logo Source: FEMA NFIP



As of 2020, about 90% of Texas communities participate in the NFIP, leaving roughly 135 communities that do not. The Texas Water Development Board (TWDB) is the designated state agency that coordinates NFIP activities in Texas. The TWDB Community Assistance Program provides guidance related to NFIP floodplain management requirements and strategies. To learn more about TWDB's services, visit <https://www.twdb.texas.gov/flood/insurance/index.asp>

5.3.2 Community Rating System

The Community Rating System (CRS) is a program that rewards communities for floodplain management activities that exceed the minimum NFIP requirements. Individual insurance premium rates are discounted to reflect the reduced flood risk resulting from those activities. You can contact your local floodplain manager or insurance agent for more information. The three goals of the CRS program are:

- Reduce flood damage to insurable property
- Strengthen and support the insurance aspects of the NFIP
- Encourage a community's comprehensive approach to floodplain management

5.3.3 Increased Cost of Compliance (ICC) Coverage

Flood damage to homes can vary greatly for different reasons. Sometimes the damage is far greater than a homeowner can afford with a direct loss insurance claim, especially when the homeowner must upgrade the home to meet current codes and requirements. Increased Cost of Compliance (ICC) coverage may fill the gap between repairing your house to its pre-existing condition and complying with current codes and requirements.

For example, flooding caused \$200,000 of damage to Jane's house. After speaking with her insurance adjuster and the local building inspector, she found out that she needed to elevate the house to meet new floodplain requirements. Jane can file for her direct loss claim and ICC coverage if she needs additional financial assistance. The ICC coverage will provide no more than \$30,000 (for any policyholder). Also, the combined amount of the claim and the ICC coverage cannot exceed \$250,000 (the maximum limit of coverage for any residence).⁷¹

Your community's building department must determine the extent of damage and what is necessary to bring your home up to compliance with current codes and requirements (whether you file for ICC or not). The department must then give you a written letter with those terms, which you will turn in to process your claim and ICC coverage.

There are four options you can choose, or any combination of, to help you reduce future flood damage. You should consult with your local floodplain administrator to help determine which option is best for your property.

1. **Elevation:** This raises your home or business to or above the flood elevation level adopted by your community.
2. **Relocation:** This moves your home or business out of harm's way.
3. **Demolition:** This tears down and removes flood-damaged buildings.
4. **Floodproofing:** This option is available primarily for non-residential buildings. It involves making a building watertight through a combination of adjustments or additions of features to the building that reduce the potential for flood damage.



FEMA TERMS TO LEARN BEFORE FILING INSURANCE CLAIMS

Repetitively Damaged (or Repetitive Loss - RI) means the building must have had flood damage on at least two occasions during a 10-year period, and the cost to repair the flood damage, on average, equaled or exceeded 25 percent of the market value of the building on each occasion.

Substantially Damaged (SD) means damages of any origin sustained by a structure in which the cost of restoring the structure to its before-damaged condition would equal or exceed 50 percent of the market value of the structure before the damages occurred.

Substantial Improvement (SI) means any reconstruction, rehabilitation, addition, or other improvement of a structure, the cost of which equals or exceeds 50 percent of the market value of the structure (or smaller percentage if established by the community) before the "start of construction" of the improvement. This term includes structures that have incurred "substantial damage," regardless of the actual repair work performed.

5.4 Making a Claim After Receiving a Loss

Being able to file a claim is why we pay for insurance. If your home or property is damaged, follow these steps to file successfully and negotiate your claim, and get your damage fixed correctly.

As soon as you receive your policy, conduct a mock run-through for filing a claim, so you are familiar with the process and know what pieces of information from your deck pages will be needed. Save your claim number once you first file the claim. This will be used as a reference number for all future communication with the insurance company. Start taking notes on everything you do and the correspondence you have. Include the date and time. If at any time you have difficulties contacting or working with your insurance company through the claims process, then use your Texas Department of Insurance as a resource for help. **Also, save everything to a flash drive or a cloud drive like Google, Amazon, iCloud, or Dropbox or email it to yourself.**

More detailed steps include:

- 1. Follow your policy's guidelines.** Most insurance policies have a section that details how to file a claim. Follow what it says to make it easy for yourself. It should detail where to find and submit forms and the ways you can fill them.
- 2. File your claim immediately.** Filing a claim quickly is a good idea for several reasons, including expedited handling before a rush of claims comes through that requires prioritization by your carrier.
 - Your insurer will be able to help you with your claim and give you advice.
 - They will schedule an adjuster to come and visit your property.
 - You can start your claim by phone or online with many insurers.
 - You may also be eligible for additional incentives, such as Ordinance and Law to build back to the newest building code.
 - You should also ask about building back better by using certain standards, like FORTIFIED Home, or options to elevate your home to avoid the next flood. Your choices will vary based on your policy and your insurer.
- 3. Take pictures.** Get out your phone or camera and take pictures of the damage before you start cleaning up. You cannot take too many pictures. Get different angles, wide shots, and close-ups. Make sure to get very detailed photos of where the most damage occurred. These will help you negotiate your claim with your insurance adjuster. Be sure to include:
 - The serial and model numbers of electronics and appliances.
 - Down your hallways, into bedrooms, looking out of rooms, outside, inside, of the floors.
 - Inside of your cabinets – your cookware, serving pieces, flatware, baking ware, small appliances, everything!
 - Clothes and shoes in your dressers and closets, including labels.
 - Food in your refrigerator and freezer

4. **Take videos, if possible.** Conduct a walk-through of each room in the house and narrate what is in it.
 - Zoom in on each big-ticket (expensive) item's serial number, brand, etc.
5. **Find or create a home inventory.** The more detailed your list, the more accurate your insurance claim payout will be when you work with your adjuster. Often, your insurance company will ask for an inventory of damaged items (usually providing a form). This practice will save you time and ensure accuracy.
 - If you have a home inventory, secure it or make it digital by taking pictures of it.
6. **After documenting, begin cleanup as soon as it's safe to do so** and make temporary repairs to prevent further damage (e.g., tarping a damaged roof, boarding up damaged windows, drying out the home to prevent mold growth). Insurance won't cover additional damage that you could have reasonably prevented.
 - Damaged items can be hauled outside to facilitate cleanup, but it is recommended not to have them hauled away until after your inspector has seen them (except for health hazards, such as spoiled food). Be sure to take photos of the removed items.
 - In case of flood damage, it is recommended to preserve a waterline on a wall or window and save samples/swatches of carpet, flooring, drapes, etc. to show the adjuster.
7. **Save your receipts.** Save receipts from every expense from the day of the damage until your home is back to normal. If you have old receipts of purchases, take pictures of them.
 - Digital pictures do not fade, receipts do. Plan to do this with any receipts you get for future purchases too.
8. **Work with your adjuster.** Have a copy of your photos, home inventory, and the damaged items ready to share. Make sure you are home during the inspection and walk them through the damage you see. Take note if they are thorough with the inspection, such as getting on the roof, taking lots of photos, and recording measurements.
9. **You can negotiate your claim.** Once you receive your initial claim proposal, you can negotiate with the adjuster.
 - Use your home inventory and damage checklist as proof of what you lost and ensure the replacement costs are correct.
 - If you have Ordinance and Law coverage in your homeowner's policy, make sure that was taken into account.
10. **Use any contractor bids for repair work** to justify the costs needed to fix the damage.
 - These bids can also be used to negotiate your claim.
 - Bringing your home up to code will add additional costs to the job.
11. **Using your payments wisely.**
 - Spend your money according to the claim. Otherwise, you may be ineligible to receive your recoverable depreciation.⁷²

DIGITAL TIP:

Save photos before and after to a cloud-based format, then you'll have records and can easily share with adjusters/insurance agency.

INSURANCE TIP:

How do I file my flood claim?

<https://www.floodsmart.gov/how-do-i-start-my-flood-claim>

WIND INSURANCE TIP:

Visit the TWIA Claim Center at <https://www.twia.org/claimscenter/>

5.5 Choose a Qualified Contractor and Avoid Scams

Now that you understand the components of a home and how to strengthen it, this section will help you make decisions about choosing the right contractor to build or retrofit your home. This is especially important in the busy and often chaotic environment following a disaster.

Unfortunately, after a disaster, some individuals choose to take advantage of people while they are displaced. Likewise, others will prey on people after they have returned home and are assessing their damage and beginning repairs.

5.5.1 Tips to Choose a Qualified Contractor

- Get at least three bids from qualified contractors. Do not give a price range or let them know what you have received from your insurance claim.
 - Make sure they have (and get copies of or take pictures of):
 - A Contractor's License (General or Roof) or Home Builder's License, depending on the amount of work. Verify that their license/registration is valid by checking Texas Department of Licensing and Regulation licensing registry when looking for the appropriate contractor.
 - General Liability insurance
 - Workman's Comp Insurance for their staff
 - A bond to fix any lousy work they refuse to fix, just in case
 - At least three local references you can call
 - Examples of recently completed projects

- Get everything you want to be done in written bids on company letterhead. Do not leave anything out and ask that they plan for additional costs, such as replacing rotted wood or other typical items they think they could find. You may not end up paying for these but having them in the contract protects you from “surprise” costs.
 - Ideally, work with local, reputable companies and contractors.
 - Once you select a contractor, get your contract in writing with everything you want and agree to on company letterhead; do not forget those possible additional costs.
 - It is okay for contractors to request a certain percentage of the costs upfront if you have researched them and are under contract. 10-25% is common. Some states have limits on the amount contractors can request. Contact your local Consumer Affairs organization for information Texas Attorney General.
 - Never pay in cash, and never pay in full upfront. The contract should include a schedule for payments in installments as work is satisfactorily completed. Issue the final payment only after all work has been completed to your satisfaction and passes any required code inspection. Upon receipt of final payment, the contractor should sign a lien waiver/ release of lien indicating they have been fully paid and give up any rights to place a lien on your property in the future.
- Ensure the contractor pulls all necessary permits for your job (check with the local building department on what’s required) and that all are properly closed out once the job is complete.⁷³ Also ensure the contractor provides the Windstorm Certificate of Compliance (such as WPI-8) if applicable.



Texas requires licenses for only certain types of contractors, such as electricians, plumbers, and HVAC technicians. Texas does not require licenses for general contractors or roofing contractors. However, many cities and counties may require licenses under the local jurisdiction. Some local jurisdictions will also enact a “contractor registry” to help prevent contractor fraud after a disaster. You should check with your local building department about licenses and registries.

Additional information about Texas contractor licenses can be found at <https://texas.licensesearch.org/contractor-classifications/>

You can also file a contractor complaint with the Texas Attorney General’s Office at <https://www.texasattorneygeneral.gov/consumer-protection>

5.5.2 Avoid Being a Victim of a Fraud

The demand for qualified contractors after a large-scale disaster exceeds the supply, and many honest and licensed home repair companies can be booked solid for months. Frustrated and anxious homeowners eager to get their property back in shape may not take the necessary precautions when hiring contractors. Fraudulent contractors know this and flock to disaster-struck communities to make a quick buck.

This form of theft takes place when contractors overcharge, do not provide promised services, or use faulty materials when working on homes. Contractor jargon, details of complex building systems, and the unpredictable scope of work make choosing the right contractor a challenge. Here are some tips to follow in order to protect yourself from fraudsters and identity theft:⁷⁴

- Ask contractors for references and proof of insurance. Check with those references regarding the contractor's dependability and quality of work.
- Get written estimates with a description of work to be done, time schedules, and payment schedules. Get estimates from more than one contractor.
- Read and understand all contracts before you sign. Never sign any forms with blanks. Keep copies of everything you sign.
- Do not sign an AOB (Assignment of Benefits). You are essentially turning over your rights on your insurance claim.
- Do not sign an AOB one- It is illegal for contractors to waive your deductible or help you avoid paying your deductible. Be cautious of contractors that may give you an estimate that is higher than the actual cost to repair your home, use the extra money to cover your deductible, or offer rebates or credits in the amount of your deductible. Talk to your insurance company if a contractor offers to waive your deductible.
- Never pay a contractor in full until the work is complete and acceptable.
- Check your bank and credit card statements for purchases you have not made. If you suspect you are the victim of identity theft, report it immediately to your bank, credit card company, and local law enforcement.

Follow the ***SBP 7 Tips to Avoiding Contractor Fraud*** on their website at https://www.sbpusa.org/wp-content/uploads/2025/05/2025_SBP_ContractorGuide_EN_.pdf and use their Contractor Fraud Checklist to avoid being scammed. Learn more and download additional disaster recovery and homeowner resources at www.sbpusa.org/start-here.

More resources:

www.nicb.org/prevent-fraud-theft

www.iii.org/insurance-basics/disasters-preparedness/weather

www.nerdwallet.com/blog/insurance/home-inventory-insurance-claims/

APPENDIX A: Glossary

Actual Cash Value is the cost to replace damaged or destroyed property with new property of like kind and quality minus the value of its physical depreciation. Essentially, the “used up” value of the property is subtracted from the loss payment. The policy does not provide payment for the entire cost to repair or replace your house.

Base Flood Elevation (BFE) is the elevation shown on the Flood Insurance Rate Map (FIRM) for Zones AE, AH, A1-30, or VE that indicates the water surface elevation resulting from a flood that has a 1-percent chance of occurring in any given year.

Basement foundations are typically excavated and built into the ground. These types of foundations are waterproofed and sometimes fully completed into more living or storage space. A basement foundation is not recommended for areas that are susceptible to flooding.

Community Rating System (CRS) is a voluntary incentive program that recognizes communities for implementing floodplain management practices that exceed the NFIP minimum requirements. In exchange for a community’s proactive efforts to reduce flood risk, policyholders can receive reduced flood insurance premiums. For more information, visit www.FloodSmart.gov/CRS.

Crawlspace foundations are when the home is built on piers or continuous walls of some sort, leaving space between the home and the ground. This allows piping or wiring to be run under the house and be accessible. It can protect the home from flooding if raised above the base flood elevation and flood openings are incorporated into walls.

Disaster: An occurrence of a natural catastrophe, technological accident, or human-caused event that has resulted in severe property damage, deaths, and/or multiple injuries.

Elevation Certificates are required for new construction and substantial improvements to existing structures within Coastal V-Zones and other floodplain areas; the forms demonstrate the height of the Base Flood Elevation and a structure’s compliance with local floodplain ordinances.

Emergency is any incident, whether natural, technological, or human-caused, that requires responsive action to protect life or property.

Flood is a condition of partial or complete inundation of normally dry land areas from: (1) the overflow of inland or tidal waters, (2) the unusual and rapid accumulation or runoff of surface waters from any source, or (3) Mudslides.

Flood Insurance Rate Map (FIRM) is the official map of a community on which FEMA has delineated the 1% annual chance (base) floodplain or Special Flood Hazard Area, Base Flood Elevations (BFEs), and flood zones applicable to the community. The FIRM is used to determine flood insurance rates and requirements and where floodplain development regulations apply.

Flood Hazard Zones are lettered based on the level and type of flood risk:

- **Zone V/VE:** An area of high flood risk subject to inundation by the 1% annual-chance flood event (100-year) with additional hazards due to storm-induced velocity wave action (a 3-foot or higher breaking wave).
- **Zone A/AE:** An area of high flood risk subject to inundation by the 1% annual-chance flood event. The letters and numbers determine a base flood height and an elevation height for your house.
- **Zone AO:** An area of high flood risk subject to inundation by 1% annual-chance shallow flooding where average depths are between one and three feet.
- **Shaded Zone X:** Areas of moderate flood risk within the 0.2% annual chance floodplain (500-year); or areas of 1% annual chance flooding where average depths are less than 1 foot, where the drainage area is less than 1 square mile, or areas protected from this flood level by a levee.
- **Unshaded Zone X:** Areas of low flood risk outside the 1%- and 0.2%-annual chance floodplains.
- **Zone D:** Areas where flood hazards are undetermined, but flooding is possible.

Floodplain: Any land area susceptible to being inundated by water from any source.

Freeboard is the difference in height between the lowest floor of your house and the BFE. Some communities mandate either 1', 2', or 3' of freeboard in local code. This measure is put in place to help your home stay dry during a flooding event and can decrease your flood insurance premiums.

Hazard is something that is potentially dangerous or harmful, often the root cause of an unwanted outcome.

Mitigation is any effort to reduce loss of life and property by reducing the impact of disasters. For more information on mitigating flood risk, visit the [Reducing Risk](#) page.

Natural Hazard: Hazard related to weather patterns and/or physical characteristics of an area. Often natural hazards occur repeatedly in the same geographical locations.

Ordinance and law - If your home does not meet the building code at the time of a loss, it could be very expensive to rebuild to the building code compared to rebuilding the house as it was before the loss. Insurance that covers this increase in construction expense is called "ordinance and law" coverage. Some policies provide ordinance and law coverage while others do not.

Perils - In insurance parlance, the cause of a loss is called a peril. Examples of perils that can be insured include but are not limited to: wind, hail, lightning, fire, flood, theft, vandalism, and legal liability.

- If your policy does not cover the peril that damages your house, the insurance company will not pay your claim.
- “Named perils” policies (coverage forms) cover losses that are caused by one of the perils listed or “named” in the policy form.
- “Open perils” policies cover losses caused by any peril that is not specifically excluded in the policy form.

Premium – The annual or monthly payment amount you make to an insurance company for coverage.

Preparedness: A continuous cycle of planning, organizing, training, equipping, exercising, evaluating, and taking corrective action in an effort to ensure effective coordination during incident response.

Recovery: Encompasses both short-term and long-term efforts for the rebuilding and revitalization of affected communities.

Repetitively Damaged (or Repetitive Loss - RI) means the building must have had flood damage on at least two occasions during a 10-year period, and the cost to repair the flood damage, on average, equaled or exceeded 25 percent of the market value of the building on each occasion.

Replacement Cost Value means that the insurance policy pays to repair or replace damaged property with NO deduction for depreciation. Importantly, there are other clauses in RCV policies that can limit coverage, but this generalization largely holds true.

Resilience is the ability to prepare and plan for, absorb, respond, recover from, and more successfully adapt to adverse events.

Response is any activity that addresses the short-term, direct effects of an incident. Response includes immediate actions to save lives, protect property, and meet basic human needs.

Roof Venting Types: While there are many types of roof vents and ways to vent the attic, common approaches are:

- **Ridge vents** placed at the peak of the roof. These allow hot air to escape and naturally rise through the top of a roof. They are often used in conjunction with soffit vents which allow air to be pulled from under the overhangs of your roof (soffits), circulate in the attic, and exit through the ridge. Look for a Miami Dade approval or the TAS 100A testing standard to prevent water intrusion in severe storms.

- **Soffit vents** are visible around your home on the underside of the overhang of your roof near exterior walls. Soffits cover the eaves of your roof, the overhang of the roofing structure (or rafters). Soffit vents provide protection from wind and water while letting in air.
- **Gable vents** are simply vents added to the gable end of a roof that allow air to pass through them. These should be high wind rated or should be protected in a hurricane to prevent water from entering the attic space during severe weather. Soffit vents should not be used on gable ends.
- **Turbine or power roof vents** can have an electric motor and mechanically vent air from the attic space. These can be seen sitting on top of roofs and typically use sensors to activate them when the attic reaches a certain temperature. These vents can be blown off during high winds or hurricanes, leaving a large hole in your roof.
- **Non-venting roofs** are included in some newer homes that are built with an enclosed attic space that does not require venting. These roofs have attics that are “conditioned” or that have access to the home’s heating and air systems. The attic space may contain HVAC systems, and this approach can be very energy efficient.

Sea Level Rise is the increase in sea level caused by a change in the volume of the world’s oceans due to temperature increase, deglaciation (uncovering of glaciated land because of melting of the glacier), and ice melt (Source: NOAA).

Slab on grade foundations are concrete slabs poured on a level ground (i.e. grade) and sometimes strengthened with welded wire fabric or a metal grid of rebar. This technique is usually used in warm climates that do not freeze (freezing can cause cracks in the concrete and movement in the building). With this technique, there is no crawl space or basement, and piping is often encased in the slab or located below the slab.

Special Flood Hazard Area (SFHA) is the same as the 100-year floodplain. It includes buildings located in the A or V Zones.

Stem wall foundations begin by pouring a footing below grade. They then extend above grade and are typically filled in with earth or gravel. This can be used to increase the height of the home’s first floor, elevating it but not leaving open space beneath the home.

Substantially Damaged (SD) means damages of any origin sustained by a structure in which the cost of restoring the structure to its before-damaged condition would equal or exceed 50 percent of the market value of the structure before the damages occurred.

Substantial Improvement (SI) means any reconstruction, rehabilitation, addition, or other improvement of a structure, the cost of which equals or exceeds 50 percent of the market value of the structure.

APPENDIX B:

Emergency Contact Information

Texas Division of Emergency Management

(512) 424-2208

<https://tdem.texas.gov/>

Texas Department of Transportation

(800) 452-9292 (Travel Information Line)

<https://www.txdot.gov/>

Texas General Land Office

Coastal Management Program

PO Box 12873

Austin, TX 78711

(800) 998-4456 or (512) 463-9212

<https://www.glo.texas.gov/coastal/protecting-coast/coastal-management-program>

Texas Water Development Board

Texas Floodplain Manager

1700 North Congress Avenue

P.O. Box 13231

Austin, TX 78711-3231

(512) 463-3509

<https://www.twdb.texas.gov/flood/planning/index.asp>

Texas Sea Grant College Program

Texas A&M University, 4115 TAMU

College Station, TX 77843-4115

(979) 845-3854

<https://texasseagrant.org/>

American Red Cross – Central Texas Region

2218 Pershing Drive

Austin, TX 78723

(512) 928-4271

<https://www.redcross.org/local/texas/central-and-south-texas/about-us/locations/central-texas.html?srsId=AfmBOopQuj8vbiPotEUBnK4HNouhqN6bfVRTnR4-OAugWQ7-AOejmSaM>

Federal Emergency Management Agency (FEMA) Region 6

FRC 800 North Loop 288

Denton, TX 76209-3698

800-621-FEMA or 800-621-3362

<https://www.fema.gov/about/regions/region-6>

Insurance Institute for Business and Home Safety (IBHS)

4775 East Fowler Avenue

Tampa, FL 33617

(813) 286-3400

<https://ibhs.org/>

Smart Home America

PO Box 2731

Mobile, AL 36652

(855) 742-7233

www.smarthomeamerica.org

APPENDIX C:

Websites and Publications

Texas Emergency Portal

<https://emergency.portal.texas.gov>

Information and links related to the following topics:

- Disaster Preparedness
- Public Information and Education
- Emergency Management
- Evacuation Routes
- Statewide Highway Conditions
- Situation Reports
- National Hurricane Center

Texas Division of Emergency Management - Public Information and Education

<https://texasready.gov/>

Links with useful information on the topics below:

- 2-1-1 Texas
- Accessible Preparedness Videos
- Disaster Recovery
- Educación e Información Pública
- Emergency Communication Plan
- Emergency Planning Tips
- Emergency Supply Kits
- Flash Flood Safety Tips
- Food Safety Tips
- Hot Weather Safety Tips
- Hurricane Evacuation Tips
- Hurricanes Preparedness Tips
- Power Outage Awareness
- Power Line Safety Tips
- State of Texas Emergency Assistance Registry (STEAR)
- Tornado Safety Tips
- Wildfire Preparedness Tips

FEMA Publications

[Are You Ready?](https://www.ready.gov/sites/default/files/2021-11/are-you-ready-guide.pdf)

This FEMA publication provides a step-by-step approach to disaster preparedness by walking the reader through how to get informed about local emergency plans, how to identify hazards that affect their local area, and how to develop and maintain an emergency communications plan and disaster supplies kit. Other topics covered include evacuation, emergency public shelters, animals in disaster, and information specific to people with access and functional needs. <https://www.ready.gov/sites/default/files/2021-11/are-you-ready-guide.pdf>

[After a Flood: The First Steps](#)

Tips for staying healthy, cleaning up and repairing, and getting help after a flood.

[Residential Coastal Construction Manual](#)

Investigations conducted by FEMA and other organizations after major coastal disasters have consistently shown that properly sited, well-designed, and well-constructed coastal residential buildings generally perform well. This updated Residential Coastal Construction Manual is intended to help designers and contractors identify and evaluate practices that will improve the quality of construction in coastal areas and reduce the economic losses associated with coastal disasters. <https://www.fema.gov/node/residential-coastal-construction>

Additional Coastal Construction Resources

- FEMA P-55 – *Coastal Construction Manual*
- FEMA P-85 – *Protecting Manufactured Homes from Floods and Other Hazards*
- FEMA P-499 – *Home Builder's Guide to Coastal Construction*
- FEMA P-550 – *Recommended Residential Construction for Coastal Areas: Building on Strong and Safe Foundations*
- FEMA P-762 – *Local Official's Guide for Coastal Construction*
- FEMA P-804 – *Wind Retrofit Guide for Residential Buildings*
- NFIP Technical Bulletins
- Examples of State and Local Erosion Studies and Hazard Maps

Home Builder's Guide to Coastal Construction (FEMA P-499).

The manual contains 37 fact sheets providing technical guidance and recommendations concerning the construction of coastal residential buildings. The fact sheets present information aimed at improving the performance of buildings subject to flood and wind forces in coastal environments. https://www.fema.gov/sites/default/files/2020-07/p-499_homebuilders-guide-coastal-construction.pdf

Wind Retrofit Guide for Residential Buildings (FEMA P-804)

The guide presents mitigation measures in packages, which are required sets of retrofit measures that must be implemented for a home to provide a consistent level of protection, and identifies three successive protection packages: Basic, Intermediate, and Advanced. Implementing the mitigation

packages in this guide on existing vulnerable homes within the hurricane-prone regions of the United States will result in their improved performance in high-wind events. https://www.wbdg.org/FFC/DHS/fema_p_804.pdf

American Red Cross Publications

Repairing Your Flooded Home

A booklet about how to enter your home safely; protect your home and belongings from further damage; record damage to support insurance claims and requests for assistance; check for gas or water leaks; and clean up appliances, furniture, floors, and other belongings. The booklet is available online at https://nchh.org/resource-library/fema_repairing-your-flooded-home.pdf.

National Weather Service Publications

Hurricane Flooding: A Deadly Inland Danger (20052)

Brochure describing the impact of hurricane flooding and precautions to take. Available online at <https://www.weather.gov/media/owlie/InlandFlooding.pdf>

APPENDIX D:

Disaster Supplies Checklists

The following list is taken from the FEMA publication *Are You Ready?* and is designed to help you determine what to include in your disaster supplies kit to meet your family's needs.

First Aid Supplies

- Adhesive bandages, various sizes
- 5" x 9" sterile dressing
- Conforming roller gauze bandage
- Triangular bandages
- 3" x 3" sterile gauze pads
- 4" x 4" sterile gauze pads
- Roll of 3" cohesive bandage
- Germicidal hand wipes or waterless, alcohol-based hand sanitizer
- Antiseptic wipes
- Pairs of large, medical-grade, non-latex gloves
- Tongue depressor blades
- Adhesive tape, 2" width
- Antibacterial ointment
- Cold pack
- Scissors (small, personal)
- Tweezers
- Assorted sizes of safety pins
- Cotton balls
- Thermometer
- Tube of petroleum jelly or other lubricant
- Sunscreen
- CPR breathing barrier, such as a face shield
- First aid manual

Non-Prescription and Prescription Medicine Kit Supplies

- Aspirin and non-aspirin pain reliever
- Anti-diarrhea medication
- Antacid (for stomach upset)
- Laxative
- Vitamins
- Prescriptions
- Extra eyeglasses/contact lenses

Sanitation and Hygiene Supplies

- Washcloth and towel
- Heavy-duty plastic garbage bags and ties for personal sanitation uses
- Towelettes, soap, hand sanitizer
- Medium-sized plastic bucket with tight lid
- Toothpaste and toothbrushes
- Disinfectant and household chlorine bleach
- Shampoo, comb, brush
- Small shovel for digging a latrine
- Deodorants, sunscreen
- Toilet paper
- Razor, shaving cream
- Lip balm, insect repellent
- Contact lens solutions
- Mirror
- Feminine supplies

Equipment and Tools

- Portable, battery-powered radio or television and extra batteries
- NOAA Weather Radio, if appropriate for your area
- Flashlight and extra batteries
- Signal flare
- Matches in a waterproof container (or waterproof matches)
- Shut-off wrench, pliers, shovel, and other tools
- Duct tape and scissors
- Plastic sheeting
- Whistle
- Small canister, ABC-type fire extinguisher
- Tube tent
- Compass
- Work gloves
- Paper, pens, pencils
- Needles and thread
- Battery-operated travel alarm clock
- Gas for a portable generator

Kitchen Items

- Manual can opener
- Mess kits or paper cups, plates, and plastic utensils
- All-purpose knife
- Household liquid bleach to treat drinking water
- Sugar, salt, pepper
- Aluminum foil and plastic wrap
- Resealable plastic bags
- Small cooking stove and a can of cooking fuel (if food must be cooked)

Comfort Items

- Games
- Cards
- Books
- Toys for kids
- Foods

Food and Water Supplies

- Water
- Ready-to-eat meats, fruits, and vegetables
- Canned or boxed juices, milk, and soup
- High-energy foods, such as peanut butter, jelly, low-sodium crackers, granola bars, and trail mix
- Vitamins
- Special foods for infants or persons on special diets
- Cookies, hard candy
- Instant coffee
- Cereals
- Powdered milk

Clothes and Bedding Supplies

- Complete change of clothes
- Sturdy shoes or boots
- Rain gear
- Hat and gloves
- Extra socks
- Extra underwear
- Thermal underwear
- Sunglasses
- Blankets/sleeping bags and pillows

APPENDIX E: Emergency Supplies for the Home

Food

- Non-perishable food – dry or canned goods, snacks. Also, plan for your pets.
- Manual can opener
- Paper plates, plastic utensils, cups, etc.
- Baby food, formula, bottles, if needed

Water

- Supply: 1-2 gallons per person per day for drinking, cooking, and hygiene. Remember that children, nursing mothers, the elderly, and sick individuals require more water. Also, plan for your pets.
- Storage: Large, reusable containers should be well-rinsed and filled prior to the storm.

First Aid and Sanitation Items

- General first aid kit – bandages, aspirin, cold packs, etc.
- Personal hygiene items, toilet paper, feminine products, diapers, as needed
- Disinfectant, hand sanitizer
- Sunscreen, bug repellent
- Special medications and a list of prescriptions. It is advisable to have a week's supply of any daily medications on hand; if any medications need to be temperature-controlled, discuss with your healthcare provider what to do in case of a power outage.
- List of physicians providing care for specific or chronic health conditions

Other Items

- Cell phone, car and/or portable charger, and a list of emergency telephone numbers (in case cell phones are not working)
- Extra cash, since ATMs may not be working
- Flashlight and extra batteries
- Portable radio or a NOAA all-hazard weather radio, with extra batteries or crank
- Matches and a lighter
- Copies or electronic back-ups of important documents, including driver's license, social security card, proof of residence, insurance policies, deeds, birth and marriage certificates, and medical records
- Bedding and clothing (including rain gear) for each person
- Paper and pencils
- Games and books for children
- Pet supplies and documentation (vaccines, microchip number, etc.)
- Waterproof plastic sheeting or tarp, adhesive tape, and rope
- Alternate power supplies: inverters, power stations, generators (with gas tanks if needed)

APPENDIX F: Coastal Natural Hazard Data Sources

National Hurricane Center

Link: <https://www.nhc.noaa.gov/>

This website is the primary source for real-time forecasts, warnings, and storm track information. They also publish the tropical cyclone reports with detailed information on each storm, including meteorological statistics.

NOAA's Historical Hurricane Tracks

Link: <https://coast.noaa.gov/hurricanes/#map=4/32/-80>

This tool allows users to track the paths of historic hurricanes and provides data on coastal county hurricane strikes.

SURGEDAT

Link: <https://surge.climate.lsu.edu/>

This site has archived the location and height of more than 700 tropical surge events worldwide since 1880.

NOAA National Storm Surge Risk Maps

Link: <https://www.nhc.noaa.gov/nationalsurge/>

These maps depict storm surge vulnerability in hurricane-prone coastal areas.

National Centers for Environmental Information

Link: <https://www.ncei.noaa.gov/>

NCEI provides environmental data, products, and services, including weather data such as rainfall and wind data.

Southern Regional Climate Center

Link: <https://www.srcc.tamu.edu/>

The Climdat system provides web-based access to data powered by the Applied Climate Information System (ACIS) developed by the Regional Climate Centers. Some examples of products available through Climdat include: daily temperature and precipitation observations, normals and records for several thousand sites around the country, and monthly data summaries. Additional derived products, such as growing, heating, and cooling degree day accumulations, that are useful for planning and managing climate-sensitive operations, are also available through the Climdat system.

FEMA Flood Hazard and Risk Data Viewer

Link: <https://experience.arcgis.com/experience/e492db86d9b348399f4bd20330b4b274>

This viewer shows current and potential future flood hazards and risks.

USGS Flood Information

Link: <https://www.usgs.gov/mission-areas/water-resources/science/usgs-flood-information>

USGS collects flood data before, during, and after a flood. This website has real-time and historic flood data.

Texas Geographic Information Office Flood Viewer

Link: <https://map.texasflood.org/#/#/>

This viewer displays lake levels, river heights, and other real-time weather conditions across Texas.

Texas Department of Transportation Drive Texas

Link: <https://drivetexas.org/>

This website provides real-time highway conditions across Texas. Most importantly, it has information that is critical during emergencies, such as during evacuations.

NOAA Tide Predictions

Link: https://tidesandcurrents.noaa.gov/tide_predictions.html

This site provides the time data for historic and current tides.

NOAA High Tide Predictions

Link: <https://tidesandcurrents.noaa.gov/high-tide-flooding/>

NOAA also provides a monthly and annual outlook for the likelihood of high tide flooding.

Storm Prediction Center

Link: <https://www.spc.noaa.gov/>

The SPC forecasts potential for severe thunderstorms including tornadoes.

U.S. Drought Monitor

Link: [Drought.gov](https://drought.gov)

This website provides weekly drought conditions.

National Integrated Heat Health Information System

Link: [Heat.gov](https://heat.gov)

This website provides heat and health information, including forecasts, historical data.

National Interagency Fire Center

Link: <https://data-nifc.opendata.arcgis.com/>

This website provides data on wildfire data used in active wildland fire response and planning, such as frequency, occurrence, perimeters, and historical data.

USGS Earthquake Hazards Program

Link: <https://www.usgs.gov/programs/earthquake-hazards/earthquakes>

This website provides historic earthquake lists, maps, and statistics, fault zones, and real-time notifications.

NOAA/ WDS Global Historical Tsunami Database

Link: <https://www.ncei.noaa.gov/products/natural-hazards/tsunamis-earthquakes-volcanoes/tsunamis>

This website provides a comprehensive record of historical tsunami events, source events, runup locations, and impacts.

NOAA Sea Level Calculator

Link: <https://coast.noaa.gov/sealevelcalculator>

This tool shows how sea levels and coastal flooding have changed in frequency and magnitude and to see scenario projections to plan for the future.

Endnotes

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Texas Sea Grant supports the wise use and stewardship of Texas' coastal and marine resources through research, outreach, and education that benefit the environment, economy, and people of Texas. By connecting science with the needs of coastal communities, Texas Sea Grant provides expertise, tools, and partnerships that help Texans make informed decisions for a sustainable future.

Within its focus area of **Resilient Communities and Economies**, Texas Sea Grant strengthens the resilience of coastal communities and economies by providing expertise, tools, and education that help Texans prepare for, respond to, and recover from coastal hazards. Its work includes hazard preparedness training, risk and vulnerability assessments, disaster and recovery guidance, and assisting with coastal watershed planning and education. By supporting communities and decision-makers, Texas Sea Grant helps safeguard lives, livelihoods, and infrastructure while promoting sustainable economic and environmental resilience along the Texas coast.

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